PEAK*Pro* - Contact Us

- **For technical issues with PEAK*Pro* please contact:**

  PEAK Technical Support
  If you have a technical issue with PEAK*Pro* such as error messages or problems with navigation, you may call or email the PEAK Technical Support Center for help.

  Email: CBMS.Help@state.co.us
  Call: 1-800-250-7741

  Hours of Operation: Monday through Friday, 7:30 a.m. to 5:15 p.m.
  Note: The PEAK Technical Support Center is closed on State holidays except for Veterans Day.

  [Note: The information above can also be found on PEAK and PEAK*Pro* under "Help" and/or "Contact Us"]

- **For security status questions** (i.e. status of third party user access request) **please contact:**

  HCPFsecurity@state.co.us

- **For security and access issues with PEAK*Pro*** (i.e. having problems with password, access revoked, or incorrect county assignment) **please contact:**

  Terry.Burnham@state.co.us

- **For questions specific to Long Term Care Services and Support (LTSS) programs and processes please contact:**

  Medicaid.Eligibility@state.co.us

- **For general LTSS Peak*Pro* questions please contact:**

  HCPFCountyRelations@state.co.us