



POLICY MEMO

TITLE:	IN-HOME SUPPORT SERVICES RULE REVISION
SUPERSEDES NUMBER:	N/A
EFFECTIVE DATE:	AUGUST 1, 2019
DIVISION AND OFFICE:	BENEFITS & SERVICES MANAGEMENT; OFFICE OF COMMUNITY LIVING
PROGRAM AREA:	PARTICIPANT DIRECTED PROGRAMS
KEY WORDS:	IHSS, RULE CHANGE, CASE MANAGEMENT, AGENCIES
OPERATIONAL MEMO NUMBER: HCPF PM 19-006	
ISSUE DATE: JULY 31, 2019	
APPROVED BY: BRITTANI TRUJILLO	

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Purpose and Audience:

The purpose of this Policy Memo is to inform stakeholders of changes to In-Home Support Services (IHSS) effective August 1, 2019.

Background:

The Department of Health Care Policy and Financing (the Department) received approval for changes to IHSS rules, located at 10 CCR 2505-10 §8.552. The Department worked extensively with external stakeholders to review and identify areas for changes to better align IHSS with similar services.

Information / Policy:

The rule changes reflected in §8.552 are effective August 1, 2019. The main changes to the rule are inclusion of service and task definitions and the implementation of mandatory provider training.

- Rules and Regulations, 10 CCR 2505-10 §8.552: The rules may be found here: [10 CCR 2505-10 Section 8.500](#)

- Key changes as stated above:
 - Mandatory Provider Training:
 - Provider agency administrators and back-up administrators will be required to complete training annually with Consumer Direct of Colorado (CDCO). Training will be held twice monthly via hosted webinar.
 - For new or prospective IHSS agencies, training must be completed prior to enrollment as an IHSS agency.
 - Training is free and no Continuing Education Units (CEU's) will be provided.
 - Advanced registration is required. For more information and to register for IHSS Provider Training, please visit the CDCO website: consumerdirectco.com/schedule/
 - Inclusion of Service and Task Definitions:
 - The updated IHSS rules now include service and task definitions.
 - Providers assessing new IHSS participants or conducting reassessments following a change of condition must work collaboratively with the Case Manager to ensure the services align with rule.
 - Case Managers will not revise prior-authorized services before the Continued Stay Review assessment unless there is a documented change of condition.

Attachment(s):

IHSS Rule

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