COLORADO
Department of Health Care Policy & Financing

OPERATIONAL MEMO

TITLE:	BRIDGE CHARACTER LIMIT EXPANSION AND CHANGES TO GOALS AND INVENTORY OF NEEDS ENTRY (INCLUDES TRAINING)
SUPERSEDES NUMBER:	N/A
EFFECTIVE DATE:	SEPTEMBER 5, 2019
DIVISION AND OFFICE:	OPERATIONS AND ADMINISTRATION, OFFICE OF COMMUNITY LIVING
PROGRAM AREA:	SYSTEMS UNIT
KEY WORDS:	INVENTORY OF NEEDS, GOALS, BRIDGE, CHARACTER EXPANSION, QIS, PAR, PPA, PRIOR AUTHORIZATION, CERTIFICATION PERIOD
OPERATIONAL MEMO NUMBER: HCPF OM 19-042 ISSUE DATE: SEPTEMBER 3, 2019 APPROVED BY: DANIEL KRUG	

Purpose and Audience:

The purpose of this Memorandum is to announce functionality updates to the Bridge effective September 5, 2019. Updates include character limit expansion to fields within the Bridge, as well as changes to how Goals and Inventory of Needs are entered and maintained. This Memorandum includes training materials (attached).

Information:

The Bridge is a subsystem of the interChange (iC) used by authorized Case Management Agencies to create Home and Community-Based Services (HCBS) Prior Authorization Requests (PARs).

This document and attached training provide guidance to HCBS case managers on recent changes to the Bridge.

Character limitations in text boxes of Goals and Inventory of Needs have impacted case managers' use of the Bridge. As a result, the character limitation to these sections has been expanded from 250 characters to **600 characters**. Case managers may use these expanded limits when this change goes live on September 5, 2019.

In addition, Effective Date (Eff Date) and End Date fields for the Goals and Inventory of Needs have been implemented. This implementation enables case managers to document which Certification Period (or Service Plan) the Goal(s) and Inventory of Need(s) are attributed to.

Attached is a document that details the changes and provides instructions for case managers to use when entering Goals and Inventory of Need into the Bridge, as well as providing clarity on how dates for existing Goals and Inventory of Needs were impacted by this.

The attached materials will be posted to the Bridge Training page at: https://www.colorado.gov/hcpf/bridge-training.

Case managers should contact the Department's Fiscal Agent, DXC, via ccmhelpdesk@dxc.com with questions about the changes outlined in this Memorandum or the content of the training materials. Case managers should record all contact tracking numbers (CTNs) related to outreach to DXC.

Attachment(s):

Bridge Training for Updates to Goals and Inventory of Needs

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