

To:

Governor Jared Polis

Senator Rhonda Fields, Chair, Senate Committee on Health and Human Services Representative Susan Lontine, Chair, House of Representatives Committee on Health, Insurance and Environment

Representative Jonathan Singer, Chair, House of Representatives Committee on Public Health Care and Human Services

Director Michelle Barnes, Colorado Department of Human Services,

Director Kim Bimestefer, Colorado Department of Health Care Policy and Financing

Colorado Insurance Commissioner Michael Conway

From: Office of the Behavioral Health Ombudsman of Colorado (BHOCO) **Date:** September 1, 2020

As per the requirements of Colorado HB18-1357, we hereby submit the first annual report of the Office of the Behavioral Health Ombudsman. The report is also posted on our website at www.bhoco.org.

Sincerely,

Rebecca Swanson Deputy Ombudsman Office of the Behavioral Health Ombudsman of Colorado www.bhoco.org rebecca@bhoco.org