



# ICO NEWSLETTER

August 2011



## Gambling Payment Intercept

House Bill 10-1338, Judicial intercept, went into effect July 1, 2011. To date, House Bill HB09-1137 has collected \$1,146,931.92 for the Colorado Department of Human Services.

A procedural issue has been identified at a few casinos:

When a search results in a match, a “Match Results” page will display. The searcher is required to review this page, update the address if necessary and confirm all information entered. At the bottom of the page there is a statement; I have verified all information and I have provided the correct address if the patron provided a different address than what appears above. I agree.  The searcher must click the box next to “I agree”. If you forget to click “agree” the database will not let you continue, it will prompt you to click “I agree”. After clicking “I agree”, the searcher must click “Complete” to properly finish the transaction. The next screen will show a blue link, [Print Receipt\(s\)](#). The casino must ensure the computer being used can print the letter and corresponding receipts. The documents will not automatically print, they will first download and open on the screen. Once the documents open, the casino must select print. A print screen of the “Match Results” page is not sufficient for the casino’s records or for the customer. The casino may take print screens in addition to the required documents but not in place of. When a search is not

done correctly, the information does not flow through to the payment side, but will show as a match on the Search Report; in order for the payment to be made, the search will have to be processed a second time. Documentation supporting the incident will need to be maintained to explain the additional search and resulting match on the Search Report.

All questions and concerns about GPI should be sent to [casinos@spike.dor.state.co.us](mailto:casinos@spike.dor.state.co.us) with GPI in the subject line. If the casino needs to contact Colorado Interactive for immediate assistance, a notice should also be sent to the Division concerning the problem. The Division is monitoring GPI issues and working with the industry and Colorado Interactive to find resolutions.

Senate Bill 11-051 concerning an intercept of a person’s winnings for the purpose of paying an unpaid debt due to the state is still scheduled for implementation on January 1, 2012. More information concerning SB 11-051 will be sent as it becomes available.



## Reminder

When there are any changes in the contact information provided to the Division of Gaming, remember to forward the updated information to the email address [casinos@spike.dor.state.co.us](mailto:casinos@spike.dor.state.co.us) in a timely manner.



## Support licensee identification

The Division has received several questions as to when an employee must wear their gaming license. 47.1-409 states, “Every person licensed as a support or key employee licensee must wear in plain view identification issued by the Commission or Division. This section shall not apply to proposition players playing in poker games or to employees engaged in undercover security operations for the licensee, except that such licensees must have their license identification badges in their possession while working and must present them to Division employees upon demand.”

The simple answer is if you have a gaming license and you are on the gaming floor then you need to have your gaming badge displayed.



## Contacting Cripple Creek Investigator

In the past, casinos have been provided with a pager number to contact the investigator on duty. With changing technology, the age of pagers is going, or has gone by the wayside. The Division would like to inform the casinos that if an investigator has not responded in five minutes, please contact your local police department to have an investigator dispatched to your location. In Central City and Black Hawk, contact the Gilpin County Sheriff’s office at 303-582-5500 and ask them to contact an on duty investigator. In Cripple Creek, contact the Cripple Creek police at 719-689-2655 and have them contact an on duty investigator.



## Cashless Regulations Update

The initial draft of Regulations for promotional cashless gaming is complete. This draft will be circulated to system manufacturers (ATI, Bally’s and IGT), the state’s independent testing lab, (Gaming Laboratories Incorporated (GLI)), and to Division staff for comments during the month of August.

After the comments from these groups have been addressed by the committee, a draft will be sent to the industry for review and comment. While the review of Regulations is being performed, the committee has begun drafting ICMP for cashless gaming. The committee is still on schedule to have the Regulations and ICMP become effective by year end.

## **UPCOMING ICO MEETINGS**

The next ICO meetings will be held in November 2011. You are encouraged to submit any questions or topics of discussion you would like addressed, either by the Division or your fellow ICOs. Please call or email your questions or topics to:

Roger Pinson (303) 205-1372, [rpinson@dor.state.co.us](mailto:rpinson@dor.state.co.us),  
Laurie Scott (719) 689-3362, [lscott@dor.state.co.us](mailto:lscott@dor.state.co.us),  
Marci Colton (303) 205-1304, [mcolton@dor.state.co.us](mailto:mcolton@dor.state.co.us).



## **CALENDAR OF EVENTS:**

### **ICO Meetings**

Wednesday, November 2, 2011 – Cripple Creek, location TBD at 10:00 am

Thursday, November 3, 2011 – Central City/Black Hawk, location TBD at 10:00 am

If your casino could host either of the meetings, please call an Audit Manager using the contact information provided above.

### **Table Games Industry meetings**

- Wednesday, September 21, 2011 at 1:30 pm at the Cripple Creek Office.

### **Commission Meeting Dates:**

- Thursday, August 25, 2011, in Golden
- Thursday, September 15, 2011, in Golden
- Thursday, October 20, 2011, in Golden
- Thursday, November 17, 2011, in Golden
- Thursday, December 15, 2011, in Golden

**Note:** Location is subject to change

### **ICO Report Due Dates:**

Monday, January 31, 2012

This is the report for the period of July through December 2011.



## **USEFUL WEBSITES:**

The Drop & Count Schedule, Minimum Bankroll Worksheet, and Tax Template are located at:

<http://www.colorado.gov/cs/Satellite/Rev-Gaming/RGM/1213781235251>

ICO checklist and attribute worksheets: <http://www.colorado.gov/cs/Satellite/Rev-Gaming/RGM/1213781235682>