



# ICO NEWSLETTER

Volume 11, Issue 2

August 2008

## Division Office Closure

On September 10, 2008 all Division of Gaming offices will be closed so that staff can participate in training. There will be no licensing functions performed that day, so please notify your staff that they will need to submit license renewals prior to that day if the license expires on September 10. Normal office hours will resume on September 11, 2008.

From 8:00 a.m. on September 10 until 8:00 a.m. on September 11, there will be no investigators available to handle calls at casinos.

**Gaming related violations of the law will be handled by the local law enforcement agencies; these include calls related to fraudulent identification, underage gaming, and theft.**

Regulatory matters, including patron disputes, will be handled by investigators on September 11. Please fax the information to the appropriate office and staff will respond on September 11.

In Cripple Creek, you can contact the Cripple Creek Police Department at 719-689-2655 to have an officer respond to violations of the law.

In Central City, you can contact the Central City Police Department through the Gilpin County Sheriff's Office at 303-582-5500 to have an officer respond to violations of the law.

In Black Hawk, you can contact the Black Hawk Police Department at 303-582-5878 to have an officer respond to violations of the law.



## Colorado Standardized Reports Update

### Aristocrat Oasis v11.5.2

The first phase of the field trial has been completed and all changes have been submitted to GLI for testing. Upon completion of GLI's review and certification, the software will be re-installed and the changes retested. Once the final round of testing is complete, the Division will coordinate with the manufacturer and the casino to set up an installation schedule.

### Bally SDS v10.0

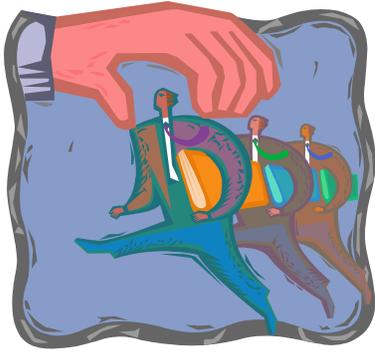
GLI has completed its testing, and the Division will work with GLI to issue the certification letter. The manufacturer will work with the Division and a selected casino to begin the first phase of the field trial process.

### IGT

Both the IGS and Advantage versions with Colorado Reports are in the testing process at GLI.

## Gambling Payment Intercept Update

A total of 8,447 inquiries were submitted to the Gambling Payment Intercept registry in July, the first month of the program, with 39 matches resulting in \$57,666.70 being intercepted for delinquent child support payments. Casinos are reminded to check out the Frequently Asked Questions link on the News & Information page of the Division's web site, along with copies of the Act and Rules.



## Division of Gaming

The Division of Gaming is currently recruiting to fill a vacant audit position in the Cripple Creek office. Please contact Chief Auditor, Geri Clerkin, for more information at (303) 205-1315 or [gclerkin@spike.dor.state.co.us](mailto:gclerkin@spike.dor.state.co.us).



## Gaming Industry Bulletin 50

Network Access Points in Public Areas

Gaming Industry Bulletin 50 requires all slot monitoring system network access points in public areas to be covered or installed in a manner that prevents unauthorized system access. This can be achieved by covering the access points with a secure plate or box, having the access points recessed in the ceiling or floor, or having the access points installed inside the device. These access points, however, would not need to be covered inside a cabinet, under a counter or behind a slot machine – anywhere out of view.

Minimizing the physical access provides not only the perception of increased security but also reduces the potential risk of unauthorized access. The Division realizes that some of these access points, even if compromised by unauthorized access, would not allow complete access to the system; however, all access points in public areas of the casino must be physically secured regardless of their functionality.

## Lucky Coin Field Trial Update

The Lucky Coin field trial commenced on June 23. Lucky Coin, an integrated module of the IGT Advantage bonus system, is an external bonus system that is not based on a slot machine game win, but rather a separate random number generator based on coin-in. Other external bonus systems in the state include PGI and Aristocrat Extreme Bonus. Lucky Coin is the first to use the Attendant Paid External Bonus meter, however, because it is configured to pay out bonuses between \$1,200 and \$1,500. One step of the field trial is ensuring the slot monitoring system is capturing the meter either directly or as an aggregate of the jackpot meter that is captured on the jackpot comparison report.

The Lucky Coin module can be set up as a “carded” or “uncarded” version, meaning that it can be restricted to only players with player tracking cards or available to all players. The Division has determined that if it is restricted to players with player tracking cards, then payouts are considered “promotional” and cannot be deducted from AGP. However, if it is not restricted to players with cards, payouts are deductible from AGP.

The Division will notify the industry when the field trial is completed.

## EZFile System Updates

On August 4, a new version of EZ File was released. The version was released with some minor bugs that are mostly aesthetic and should not affect functionality. Anyone having problems using EZ File should email a description of the problem to [svoth@spike.dor.state.co.us](mailto:svoth@spike.dor.state.co.us).

There are small changes to the Device Tracking, Personnel Tracking and Financial Statements that improve consistency with data entry. In addition to the small changes, there have been some large changes to the tax return. The general processes involved in filing taxes have remained the same; however, the data required to be entered into the tax return has changed. Drop, tickets dropped, and electronic in have been combined into one entry field called Drop. Jackpot payouts, tickets redeemed, electronic out, and fills have also been combined into one entry field called Payouts. The tax template will be updated to reflect the changes but until then please be sure to combine the information as noted and post to the new tax return.

The revised user manual is available at: [http://www.revenue.state.co.us/Gaming/wrap.asp?incl=ca\\_sinoezfile](http://www.revenue.state.co.us/Gaming/wrap.asp?incl=ca_sinoezfile).

## Division Web Site to Change

The Division's web site will migrate to a new site in September. Starting September 2, the new site will run parallel with the existing site for a few weeks during a "soft" launch to test the new site in a live environment and to solicit feedback. The new site address will be [www.colorado.gov/gaming](http://www.colorado.gov/gaming).



## Gilpin County Zip Code Change

Persons living in rural Gilpin County with a 80403 (Golden) zip code have had their zip code changed to 80422 (Black Hawk). Any licensees who are affected by the zip code change should either complete the online change of address form on our web site or e-mail [casinos@spike.dor.state.co.us](mailto:casinos@spike.dor.state.co.us).

## BIG THANK YOU!

Once again our thanks go out to the ICOs for timely submittal of their Internal Compliance Officer Reports for the period of January through June 2008. The Division recognizes that the preparation of the report requires a lot of time and responsibility, and the Division appreciates the efforts of the ICOs.

### UPCOMING ICO MEETINGS

The next ICO meetings will be held in November 2008. You are encouraged to submit any questions or topics of discussion you would like addressed, either by the Division or your fellow ICOs. Please call or email your questions or topics to:

Roger Pinson (303) 582-0529, [rpinson@spike.dor.state.co.us](mailto:rpinson@spike.dor.state.co.us),  
Laurie Scott (719) 689-3362, [lscott@spike.dor.state.co.us](mailto:lscott@spike.dor.state.co.us),  
Shannon Voth (303) 205-1304, [svoth@spike.dor.state.co.us](mailto:svoth@spike.dor.state.co.us).

### CALENDAR OF EVENTS:

#### ***ICO Meetings***

November, 2008 – dates, times and locations to be determined.  
An email notification will be sent as soon as the details are solidified.

#### ***Commission Meeting Dates:***

- Thursday, August 21, 2008, in Lakewood
- Thursday, September 18, 2008, in Cripple Creek
- Thursday, October 16, 2008, in Central City
- Thursday, November 20, 2008, in Lakewood
- Thursday, December 18, 2008, in Lakewood

#### ***Next ICO Report Due:***

Monday, February 2, 2009  
This is the report for the period of July through December 2008.

### USEFUL WEBSITES:

Drop & Count Form: <http://www.revenue.state.co.us/Gaming/documents/Section5forms.pdf>  
(also available in Excel format by email request, [casinos@spike.dor.state.co.us](mailto:casinos@spike.dor.state.co.us))

ICO checklist and attribute worksheets: <http://www.revenue.state.co.us/Gaming/wrap.asp?incl=icolist>

Minimum Bankroll form: <http://www.revenue.state.co.us/Gaming/Documents/MBA.xls>

Tax template: <http://www.revenue.state.co.us/Gaming/documents/tax.xls>

