



MINUTES OF THE BEHAVIORAL HEALTH QUALITY IMPROVEMENT COMMITTEE (BQuIC)

303 17th Ave Denver CO 80203 11th Fl. C Conference Room

July 25, 2017 10:00 am to 12:00 pm

1. Call to Order

BHO contract requirement "The Contractor shall have its Quality Improvement Director or their designee participate in the Department's Behavioral Health Quality Improvement Committee (BQuIC), to provide input and feedback regarding quality improvement priorities, performance improvement topics, measurements and specifics of reporting formats and time frames, and other collaborative projects."

2. Roll Call

Quorum equals representation from a minimum of three Behavioral Health Organizations (BHOs) out of five plus one person from the Department.

Quorum Met? Yes.

A. Members Present

Adrienne Jones, Chase Lambert, Danielle Culp, Gina Stepuncik, Dario Russo, Kendall Sauer, Timea Jonas, Regina Gaines, Ligi Fu, Katherine Bartilotta, Kris Hartmann, Catherine Morrisey, Erica Arnold-Miller, Clara Cabanis, Lindsay Cowee, Barbara McConnell, Scott Jones, Russell Kennedy, Mandi Strickland, Alana Berrett, Michael Gratton, Heidi Walling, Marianne Lynn, Curt Curnow, Michael Lott-Manier, Christi Melendez, Crystal Brown, Christian Koltonski, Melissa Eddleman, Julia Lewis, Jeremy White, Jerry Ware.

B. Members Excused

Ethel Smith, Sam Madden, Kiara Kuenzler, Lenya Robinson, Nicole Nyberg, Lynne Bakalyan, Bob Dyer, Robert Bremer, Myron Unruh, Judy Zerzan, Kate Parker, Rebecca Helfand, Dave Rastatter, Nancy VandeMark, Kristin Brown, Jonna Henkel, Arnold Salazar, Jefferey Riester, Michelle Tomsche, Abigail Worthen, Patrick Steadman, Camille Harding, Kim Griffith, Kari Pikus, Jenny Nate, Patricia Connally, Jill McFadden, Lisa Brody, Kari Snelson, Meredith Silverstein, Regina Cameron, Tina McCrory, Gina Robinson, Lauren Young, Julie Slivka, Colleen



McKinney, Rachel Henrichs, Kelly Mahncke, Troy Peck, Valerie Cassano, James Bloom.

3. Introductions, and additions to the agenda

Completed. Added a Healthcare Effectiveness Data and Information Set (HEDIS) topic to the agenda.

4. Approval of Minutes

The June 2017 minutes were reviewed and approved.

5. General Updates

Kris shared input about the Performance Improvement Project (PIP) timeline, the next PIP submission date and information about the 101 PIP training that is scheduled. Kathy noted planning work for the next Compliance Site Reviews, and the review tool. Julia confirmed that the fiscal year (FY) 16/17 satisfaction survey project was completed and the plans are in the works for the next survey period. Timea noted work for the next Performance Measure Validation (PMV) was being completed. Alana noted that kickoff meetings for the BHO 411 and Behavioral Health Record Review (BHRR) audits were being scheduled. Jerry later confirmed that the Department will not be sharing results for the BHRR with BHO staff.

6. Recalculation of FY 16 Incentive Measures

Erica and BHO staff provided a number of BHO questions and concerns with the current incentive scope document. For example, BHOs needed confirmation that the diagnosis (Dx) codes are the same as the ones in the standard scope document for the substance use disorder (SUD) measure. During the discussion Scott worked with the group to confirm two fiscal years of data will be submitted for the next incentive measure submission. Erica noted the 44-day requirement to calculate the SUD measure which would take the measure period over the fiscal year period. Melissa agreed to correct the incentive scope document for this issue. Erica noted that for the last performance measure calculation some BHOs used primary Dx codes while other BHOs used primary and secondary Dx for calculating the SUD measure and the Group agreed to align with the standard scope document. Group also discussed recalculating the FY 15/16 Foster Care Engagement measure. Erica also noted continuous enrollment concerns with foster care and the group discussed continuous enrollment periods for this measure. Melissa and Michael L. agreed to research aid category changes for foster care clients and follow up with the group. Erica then noted concerns about getting a standard response for the BHOs when they make their submission to meet the Qualifier One requirement in the incentive scope document. Melissa said she will follow up with internal staff to standardize a response for this submission. Melissa will work on updating the incentive scope



document to address these suggested changes and she will follow up with Danielle to ensure BHOs receive an updated scope document. Erica and Catherine agreed to share their notes with the Department so an accurate list of BHO concerns is created.

7. Behavioral Health Organization (BHO) Dashboards

Christian shared the handout for this topic prior to the meeting. Curt discussed performance measure rates on the handout and the need to set goals and drive for best practices to meet a 90th percentile. Mandi asked about the plans to post similar data online and Curt and Christian addressed her question (example, once feedback is in work to post data online will start). BHO staff should send Christian input about the content displayed in the handout.

8. Behavioral Health Organization (BHO) 411 Quality Improvement Plan (QUIP)

Gina previously shared three handouts for this discussion (PowerPoint Presentation, Timeline Document, non-completed Submission Form). Gina reviewed the PowerPoint content and Barbara and Gina addressed concerns/questions. For example, Clara noted concerns with the claim run out. Lindsay confirmed that the expectation is that the BHOs will audit certain data. Gina and Barbara concluded the discussion by noting next steps and that a folder will be created on the HSAG FTP site for this project's submitted material.

9. BHO Performance Measures Compatability to HEDIS

Jerry previously asked BHO staff to assist with understanding recent HEDIS measure updates to the current BHO standard performance measure criteria. Clara took the lead on this request and worked with other BHO staff to address the Department's questions. For example, the current BHO standard scope document does contain telemedicine criteria that is noted in HEDIS, but not MAT criteria. The group agreed that it does not make sense to update the standard scope document to include the additional HEDIS criteria in question. Heidi thanked staff for addressing the Department's questions and sharing past efforts made to align with HEDIS criteria.

10. Review the timeline for the next Performance Measure Validation

Danielle previously shared a handout for this topic and reviewed the timeline for completing the next PMV with the incentive performance measures.

11. BHO monthly and quarterly reports sent by the Department

Ligi said there is not an update on pharmacy data efforts and she provided insight on not sending out a large file when processes improve. Scott asked for an update



on getting foster care data. Ligi said foster care data may be sent to BHOs next week. Catherine asked for an interim update on these updates instead of waiting until the next BQuIC meeting. Ligi said that she will follow up with James to see about more timely email updates.

12. BQuIC and MQuIC Combined Meeting

Jerry provided input about the Department's plans to merge this meeting (BQuIC) and the physical health meeting (MQuIC) to address the new RAE structure that will begin July 1, 2018. Jerry then asked meeting attendees to share insight on how this process may work. Lindsay said she has no concerns, but noted that these two meetings don't currently include RCCO staff. Jerry noted that the new meeting would include MQuIC and RAE quality staff. Clara said combining the meetings may make sense after the RAE RFP awards are made.

13. Department and Plan Updates/Reminders

Additional updates were noted on the meeting agenda.

14. Public Comments

No external visitors attended this open to the public meeting.

15. Adjourn

Meeting ended 5 minutes early.

Future Meeting: August 22, 2017 10:00 am to 12:00 pm

Click [here](#) for the online BQuIC site.

