Colorado Department of Labor and Employment
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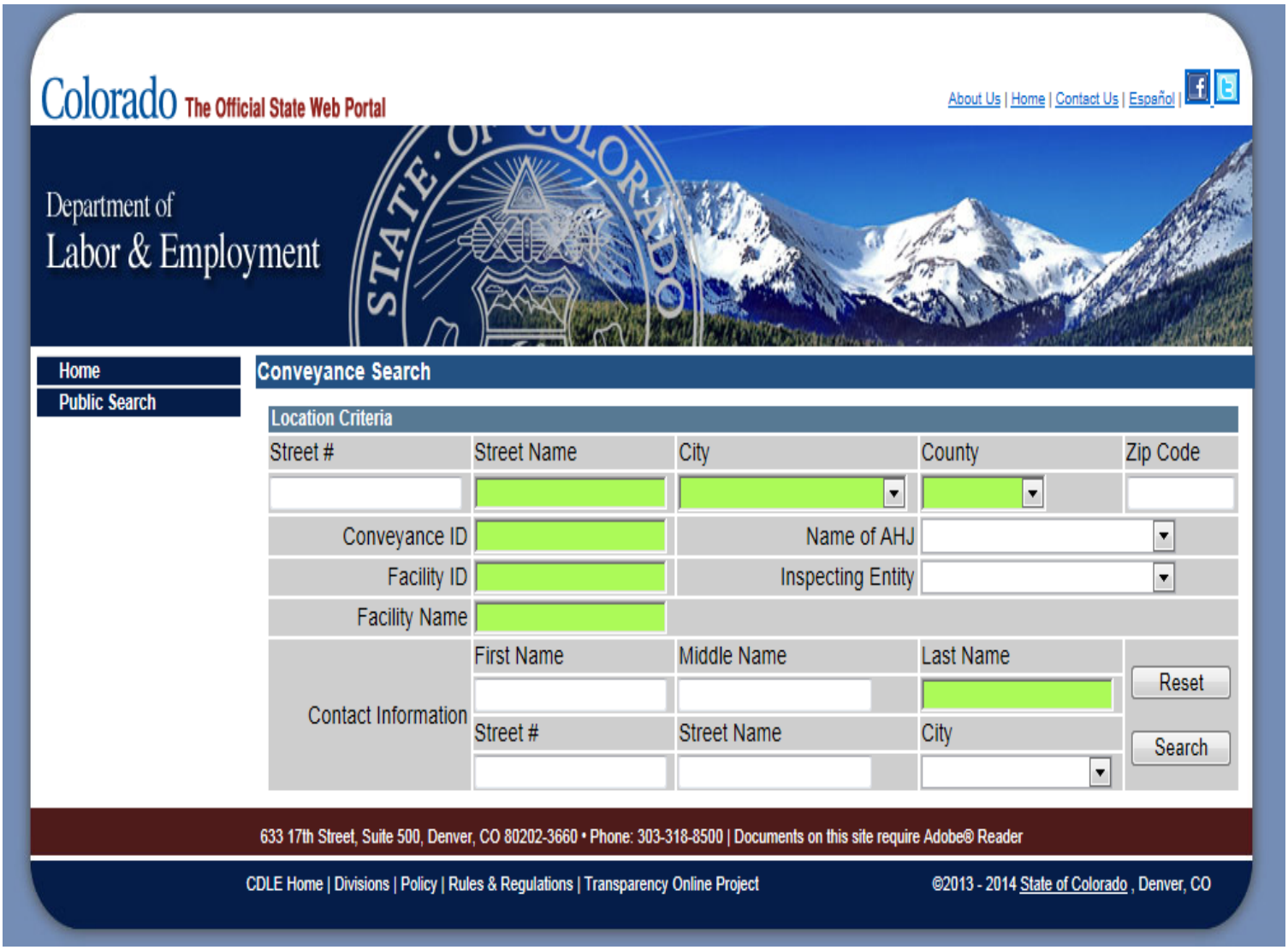
OPS PUBLIC PORTAL TROUBLESHOOTING GUIDE

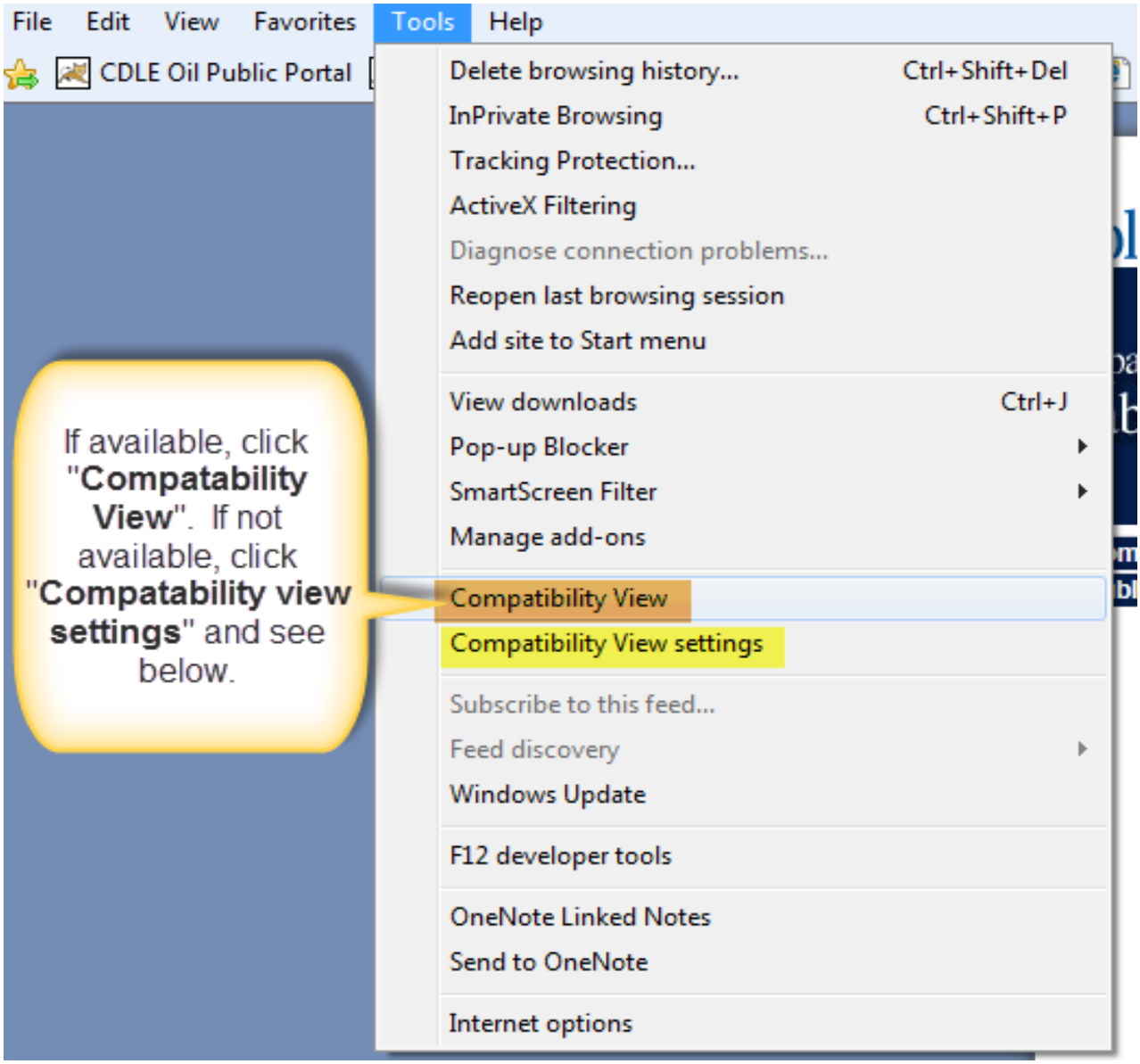
If you are having difficulty accessing the enhanced public portal for the Boiler or Conveyance programs, please follow the steps below.

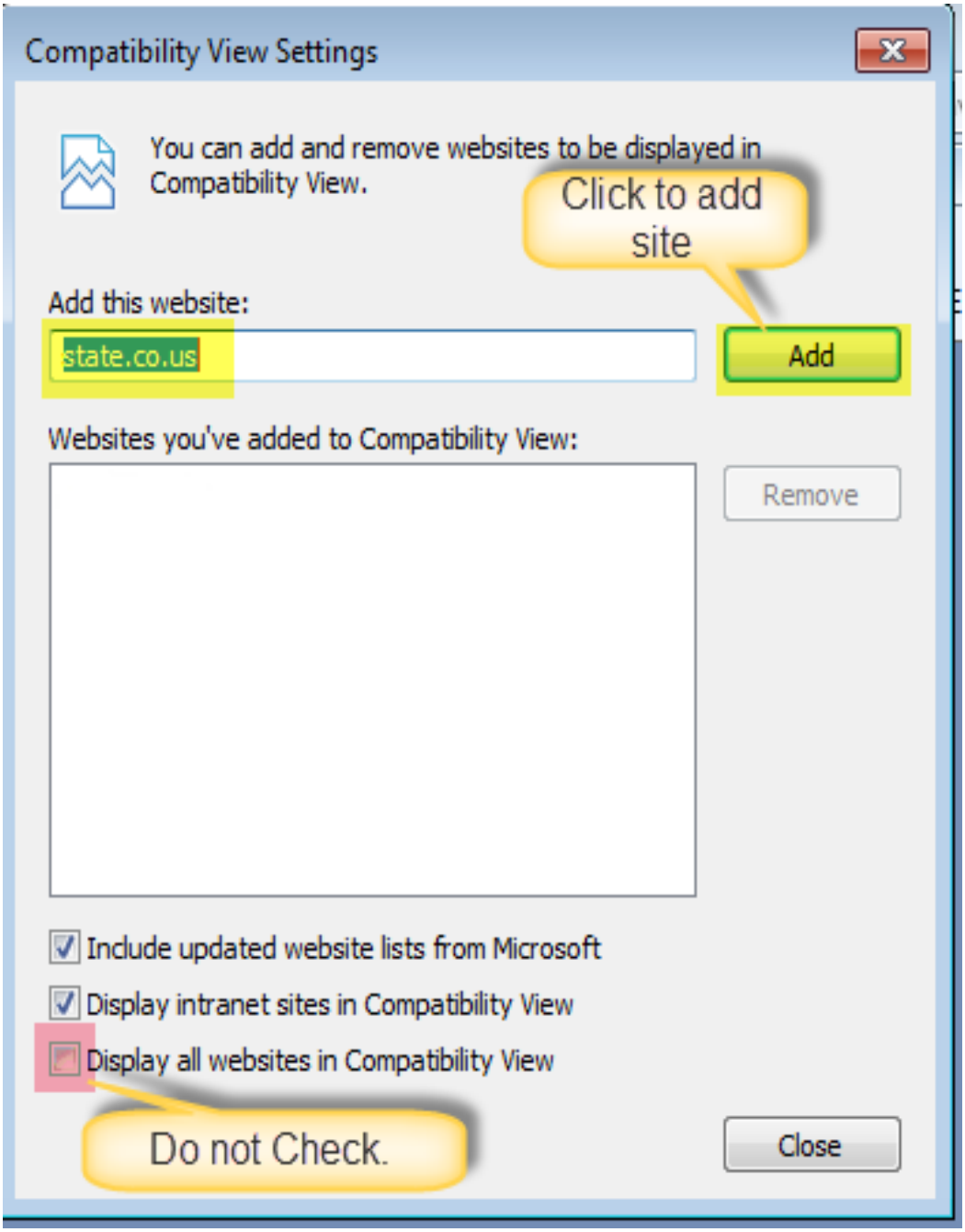
1) Please view the page with the Internet Explorer web browser. The search page should appear as shown below.

   *Note: Information must be entered in at least one of the green fields to search for records in the database.



2) If the required fields are not highlighted in green, please set Internet Explorer to use “Compatibility View” when viewing the public portal. To do this, open the Tools menu at the top of the screen.



3) Enter “state.co.us” into the “Add this website” section and click the “Add” button. Once this has been done, close the popup screen and reload the public portal.

*Note: If the upper section of this popup is greyed out, please verify that the last checkbox (“Display all websites in Compatibility View”) is unchecked.