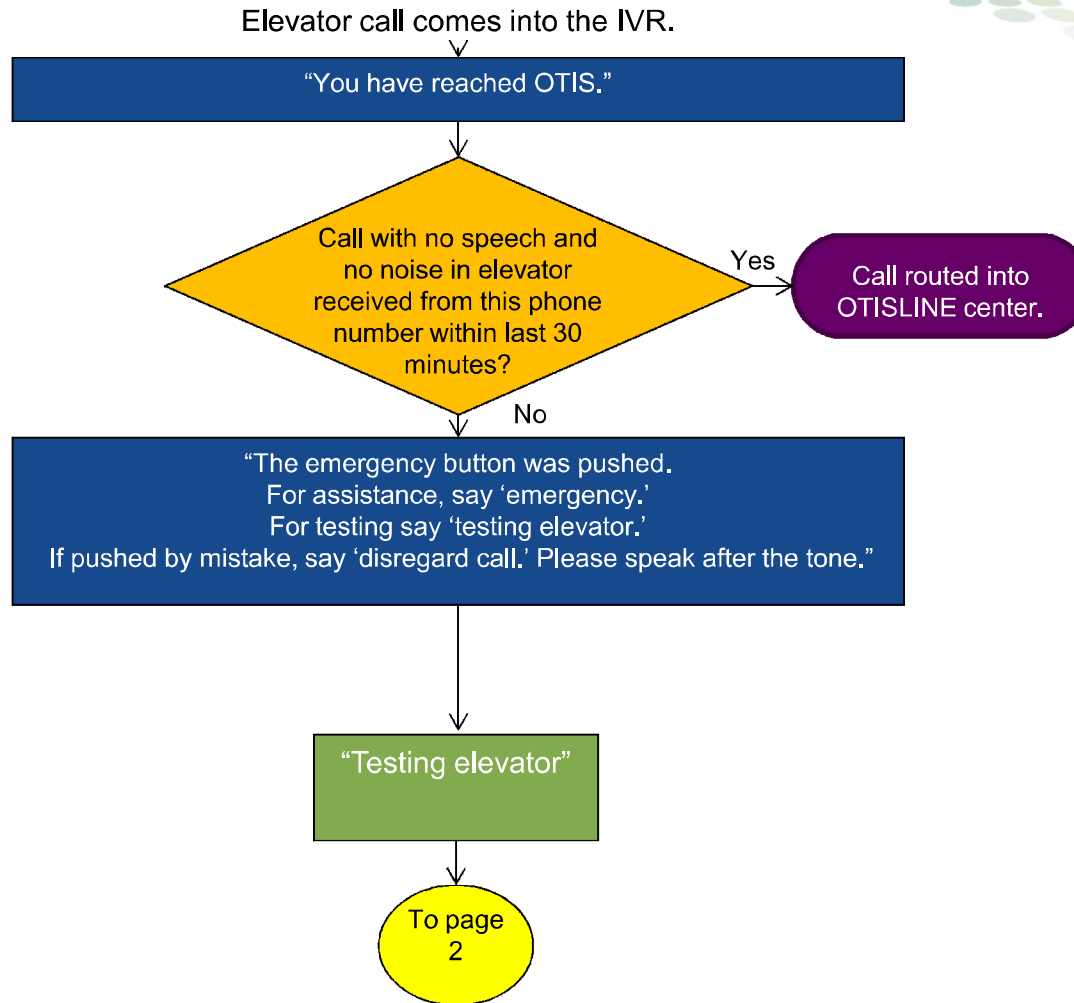


OTISLINE Interactive Voice Response (IVR)



Legend:

- = IVR played message
- = Passenger Response
- = Decision
- = Call routed
- = Page connectors



OTISLINE Interactive Voice Response (IVR)

