Implementing Care Coordination

Reducing cost
Improving care
Genesis

Process, Tools, Platform & New Venture Creation

10.10.10

Programs, Public Education & Engagement that Inspires

History & Opportunity
Systems | Problems | Solutions
Complex Adaptive Systems & Wicked Problems
Complex Adaptive Systems & Wicked Problems

Causal Loops

Genesis

10.10.10
Complex Adaptive Systems & Wicked Problems

Wicked Problems Within Systems
Listen
People, organizations, institutions & wicked problems
What are the problems? Who cares? What is the pain?
Connection, collaboration and documentation focused on the problem, its impact, key stakeholders & work done to date
What's the problem's history? Its context? The progress to date? Who knows about this and is working on it?
Sources of “unfair advantage” for an entrepreneur
New technology? Intellectual property? Changes to policy or regulation? Discoveries? Trends?
Leadership, Capital & Plan
Who is the CEO? Who is on the team? What is the go-to-market model and plan? How much capital is required? Who is investing?
Learn
Launch
Newly Created & Funded Ventures
Wicked Problems & Experienced Entrepreneurs

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Some of Our Health Successes to Date

(We’ve had significant success in other areas as well with Microlyze and Upsuite.)
(Sponsors in other sectors – e.g., water & infrastructure – include the Gates Family Foundation and the Walton Family Foundation.)
Nuts & Bolts
Jobs to be done

Care Coordination Implementation & the X Genesis/10.10.10 process

- Map Health as a Complex Adaptive System
- Identify & Present Wicked Problems – including Care Coordination
- Educate & Engage Validators, Stakeholders, Volunteers & the Public
- Process & Program (Wicked Problems Within Complex Adaptive Systems)
- Identify Exceptional Serial Entrepreneurs – “Prospective CEOs” – Who Create New Ventures
Focus Area #3: 3-5+ Year Roadmap to Control Costs, Prices for Employers, Consumers and Other Payers

Cost Control Roadmap’s 5 Key Initiatives

1. Constrain prices, especially hospital, prescription drug and specialty care.
2. Champion alternative payment models.
3. Align and strengthen data infrastructure.
4. Maximize innovation.
5. Improve our population health.
Colorado’s Health IT Roadmap

Learn how to use this plan on your Health IT journey

**Stakeholder Engagement**
1. Care Coordination
2. Consumer Engagement, Empowerment and Health Literacy

**Resources/Financial**
3. Affordable and Accessible Health IT
4. Affordable and Accessible Health Analytics

**Governance**
5. Harmonize Data Sharing and Health Information Exchange Capabilities
6. Integration of Multiple Types of Health Data
7. Statewide Health Data Governance
8. Health IT Program Management

**Privacy/Security**
9. Privacy and Security of Health Information
10. Consent Management

**Innovation**
11. Digital Health Innovation

**Technology**
12. Statewide Health Information Architecture
13. Ease Quality Reporting Burden
14. Uniquely Identify Person Across Systems
15. Unique Provider Identification and Organizational Affiliations
16. Broadband and Telehealth Access
Priorities

**Stakeholder Engagement**

1. Care Coordination
2. Consumer Engagement, Empowerment and Health Literacy
Support Care Coordination Statewide

Colorado Office of eHealth & Innovation
Colorado’s Health IT Roadmap
Operationalizing Care Coordination
October 2018

1. SUPPORT CARE COORDINATION IN COMMUNITIES STATEWIDE

DOMAIN
Sponsor Engagement & Participation

DESCRIPTION
This initiative will develop, support, and enhance technical approaches that can be used to easily share care coordination information—within and across communities. The initiative recognizes that approaches to care coordination may be unique in individual communities.

BACKGROUND & FINDINGS
Colorado’s health care reform goals require care coordination across the continuum of care. As Colorado implements emerging models of voluntary care and payment methods, the need for tools to support care coordination across communities, consumers, providers, and services, will continue to grow. Fortunately, in Colorado, there are already multiple communities and organizations providing care coordination. These efforts must continue to be supported and expanded.

PURPOSE
The purpose of this initiative is to support communities in implementing their own care coordination processes and to provide the tools and support for individuals whose care coordination needs may extend beyond their local community.

OUTCOMES
- Strengthened statewide approach to care coordination.
- Time, appropriate, and easily accessible information is available at the point of care coordination—within and across communities—supporting optimal clinical, service, and cost outcomes.

SUGGESTED INITIATIVE
- OHM and HCPP to form eHealth Commission Working Group

TIMING
- Begin as soon as possible, Q4 2017

INTERDEPENDENCIES
- Initiative #2 Promote and Enable Consumer Engagement, Empowerment, and Health Literacy Initiative #3 Harmonize and Advance Data Sharing and Health Information Exchange Capabilities Across Colorado Initiative #4 Integrate Behavioral, Physical, Chronic, Social, and Other Health Data Initiative #5 eHealth Portal/Program Management Initiative #6 Accessible and Connected Health IT and Information Sharing Initiative #7 Consent Management Initiative #8 Digital Health Innovation Initiative #12 Statewide Health Information Technical Architecture Initiative #16 Broadband and Virtual Care Access

POTENTIAL FUNDING SOURCES
- AHRQ MEETX SSFQ funding (10% State Match) + Foundation + Private/philanthropy + Innovators and private equity + Commercial payers

Healthy Transitions Colorado Website accessed October 2017 at http://healthy-transitions.colorado.org
Implementing Care Coordination
Assembling a National Team
Steps in the Process

1. Map Colorado Health system w/ diverse subgroup from OeHI Care Coordination working group and consumers January | February

2. Explore simulations and scenarios. Prioritize policy, enterprise and innovation action steps. Develop challenge goals. February

3. Identify potential high value / high impact care coordination scenarios. Discuss implementation of an alternative innovation finance model. February


OeHI/Prime Health Summit
May 2019
Map Colorado Health system w/ diverse sub-group from OeHI Care Coordination working group and consumers
January | February
Explore simulations and scenarios. Prioritize policy, enterprise and innovation action steps. Develop challenge goals. February
Identify potential high value / high impact care coordination scenarios. Discuss implementation of an alternative innovation finance model. February
Objectives & Key Results (OKRs)

(Top-priority goals attained with specific, measurable actions within a set time frame.)
Questions, Feedback & Next Steps