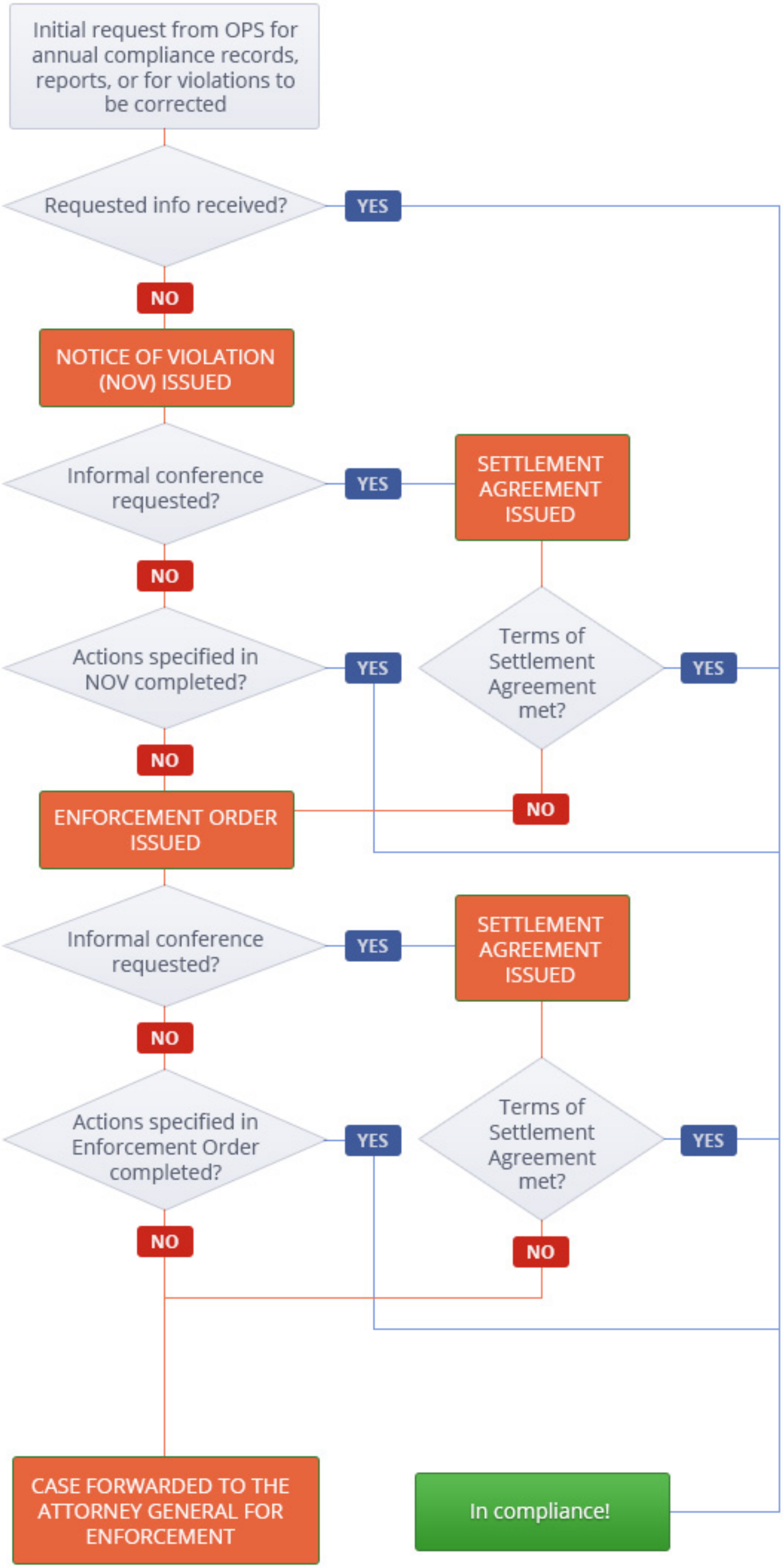GENERAL ENFORCEMENT PROCESS