



# Multifunction Printer Program (MFP) Services Contacts

**Contract cycle of 2015–2019:** For all customers in the **IDS/MFP fleet**, here are some helpful tips on who to contact among our partnerships with OIT, Xerox, and OfficeMax:

- **Xerox Consumables (Toner and Staples)**  
1-800-822-2200 | Prompts 2 and 2
- **Xerox Replacement Parts (Waste Toner Containers, Drums, and Transfer Belt cleaners)**  
1-800-821-2797
- **Service for an IDS/MFP from Xerox**  
1-800-821-2797
- **Setup email scanning, workflow scanning, or printing from your**  
For CCCS, CDHE, CDE and DOS call your IT Support Team for Assistnace
- **Obtain an IDS Xerox MFP**  
Teddy Abad-Perez at 303-866-3881 | teddy.abad@state.co.us
- **Immediate assistance from Xerox**  
**Cindy Tovrea at 720-610-9514**
- **Report customer service issues about Xerox**  
Teddy Abad-Perez at 303-866-3881 | teddy.abad@state.co.us
- **Paper Distribution or Inquiries**  
Teddy Abad-Perez at 303-866-3881 | dpa\_idscopiers@state.co.us
- **Print assessment or a consultation**  
Teddy Abad-Perez at 303-866-3881 | teddy.abad@state.co.us
- **Eco Box or Recycling Programs related to the MFP fleet**  
[http://www.xerox.com/perl-bin/product.pl?mode=recycling &XOGLang=en\\_US&referer=xrx](http://www.xerox.com/perl-bin/product.pl?mode=recycling &XOGLang=en_US&referer=xrx)

