JOHN HICKENLOOPER
Governor

Citizen's Guide to Colorado State Government

Provided by the Citizens' Advocate Corps

Revised 4/11

Dear Fellow Coloradans:

Our state should be known as a place of innovation and ideas. It should also be known as a place where state services are delivered in the most effective and efficient way possible.

The Citizen Advocate's Office is here to help make sure we are meeting the needs of everyone in Colorado. This directory was created to provide people with a description of issues handled by each state agency as well as phone numbers.

It is our sincere hope this directory will help you in addressing your concerns and obtaining information regarding Colorado government.

Sincerely,

John W. Hickenlooper
Governor

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WHAT IS THE CITIZENS' ADVOCATE CORPS?

The Citizens' Advocate Corps assists Colorado citizens with state government issues and concerns. The Advocates serve as special representatives to agencies in state government to assist citizens in their interaction with state agencies.

In an effort to create and maintain a state government that takes a hands-on approach to constituents cases, the Citizens Advocate Corps will provide citizens with a clear and direct method of registering and resolving their complaints and concerns with state agencies.

FREQUENTLY ASKED QUESTIONS (FAQs)

Q. Does the Citizens' Advocate Corps help with Unemployment claim issues?
A. Yes. The Citizen's Advocate Corps accepts concerns from constituents about their unemployment claims. All cases are referred to the Colorado Department of Labor and Employment. They can also be reached at **303-318-9000**.

Q. Does the Citizens' Advocate Corps assist with Child Support Enforcement problems?
A. Yes. The Citizen's Advocate Corps accepts written complaints about Child Support Enforcement and the Family Support Registry. All complaints are referred to the Department of Human Services. For assistance with child support issues, call **(303) 866-4300** or visit the agency's website at www.childsupport.state.co.us.

Q, Does the Citizens' Advocate Corps assist with City and County issues?
A. No. Colorado is a "local control" state. Efforts to address local government issues must be handled at the city or county level. It is best to work through the appropriate department or with the officials in your city or county.

FREQUENTLY ASKED QUESTIONS (FAQs)

Q. Does the Citizens' Advocate Corps accept Police Department or Sheriff's Office complaints?
A. No. Complaints concerning law enforcement must be initiated through the internal affairs investigative process in the respective city or county office.

Q. Does the Citizens' Advocate Corps accept complaints against a Federal Agency?
A. No. The Governor does not have jurisdiction over federal matters. Federal agency complaints, including Social Security, Immigration & Naturalization Services, Veterans Administration, Medicare, and the Military are accepted by federal offices. Please contact your U.S Senator or Congressman or the appropriate federal department or agency.

Q. Does the Citizens' Advocate Corps help with Driver's License problems?
A. Yes. The Citizen's Advocate Corps accepts written complaints about the Division of Motor Vehicles. All cases are referred to Department of Revenue for assistance at **303-866-4622** or visit:
www.revenue.state.co.us

Q. Does the Citizens' Advocate Corps accept complaints about Colorado Motorist Insurance Identification Program or Explore Information Services?
A. Yes. The Citizen's Advocate Corps accepts written complaints about the Colorado Motorist Insurance Identification Program and Explore Information Services. All cases are referred to Department of Revenue for assistance at **303-866-4622** or visit:
www.colorado.gov/driveinsured

Q. Does the Citizens' Advocate Corps accept complaints about courts, judges, or attorneys?
A. No. The Governor's Office cannot intervene in court cases, overturn decisions made by judges or offer legal advice. For legal advice, assistance, or review, you may contact Colorado Legal Services at **303-837-1313**.

FREQUENTLY ASKED QUESTIONS (FAQs)

Q. Does the Citizens' Advocate Corps assist with Child Custody cases?
A. No. The Governor has no jurisdiction over individual court cases, including child custody. Custody decisions are made in a court of law and must be handled through the judicial process. If you have concerns about a Guardian Ad Litem, you may contact the **Office of the Child Representative at 303-860-1517**. You may also contact the Department of Human Services at **1-800-536-5298** for possible assistance.

Q. Does the Citizen's Advocate Corp accept probation or probation officer complaints?
A. No, these complaints are addressed by the Chief Probation Officer of the district the probation is registered.

Q. When should the Colorado Department of Human Services (CDHS) Customer Service Hotline be utilized?
A. Although CDHS benefits and services are provided at the local service facility or county office, the CDHS Hotline is used to gain more information or to file a complaint regarding any service concerns.

GENERAL CONTACT INFORMATION

TOLL FREE:	1-800-332-1716
METRO DENVER:	303-866-5000
INTERNET ADDRESS:	*www.colorado.gov*
RELAY COLORADO:	711

Relay Colorado provides accessibility to people who are deaf, hearing impaired or speech disabled. Specially trained relay agents complete all calls and stay on-line to relay messages between the parties, either electronically over a teletypewriter (TTY), or verbally to hearing parties

The 1-800 numbers and the metro local numbers operate from 8 a.m. to 5 p.m., Monday through Friday.

CONTACT COMPASS

Visit Contact Compass at www.Colorado.gov/contactcompass

Do you have a question related to state government, but don't know who to call?

The Department of Personnel & Administration's Division of Central Services, in collaboration with Colorado.gov, the state's official web portal, has launched the Contact Compass service to help point you in the right direction.

Contact Compass is a web-based tool that allows users to simply enter a keyword or phrase to find contact information for departments, divisions, offices and/or programs of the State of Colorado. In addition to current names and phone numbers, physical address and website information is provided where available.

Contact Compass

Pointing you in the right direction

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GOVERNOR'S OFFICE

John W. Hickenlooper, Governor
136 State Capitol
Denver, CO 80203
TOLL FREE: 1-800-283-7215
MAIN OFFICE: 303-866-2471
FAX: 303-866-2003
INTERNET ADDRESS/Scheduling Requests:
www.colorado.gov/governor

OFFICES

Citizen's Advocate Office
127 State Capitol
Denver, CO 80203
TOLL FREE: 1-800-283-7215
MAIN OFFICE: 303-866-2885
FAX: 303-866-2003
INTERNET ADDRESS: *www.colorado.gov*

Office of Policy and Initiatives
136 State Capitol Building
Denver, CO 80203
MAIN OFFICE: 303-866-5800
FAX: 303-866-6368

Office of Pardons and Extraditions
940 Broadway
Denver, CO 80203
MAIN OFFICE: 303-763-2472
FAX: 303-831-9041

Governor's Press Office
127 State Capitol
Denver, CO 80203
MAIN OFFICE: 303-866-2471
FAX: 303-866-6326

Boards and Commissions Office
136 State Capitol Building
Denver, CO 80203
MAIN OFFICE: 303-866-6380
FAX: 303-866-6328
INTERNET ADDRESS: *www.colorado.gov*

Office of State Planning and Budgeting
State Capitol, Room 111
Denver, CO 80203
MAIN OFFICE: 303-866-3317
FAX: 303-866-3044

Governor's Office of Economic Development and International Trade
1625 Broadway Suite 2700
Denver, CO 80202
MAIN OFFICE: 303-892-3840
FAX: 303-892-3848
INTERNET ADDRESS: *www.state.co.us/oed*

Colorado Tourism Office
1625 Broadway Suite 2700
Denver, CO 80202
TOLL FREE: 1-800-COLORADO
MAIN OFFICE: 303-892-3885
FAX: 303-892-3725
INTERNET: *www.colorado.com*

Colorado Council on the Arts
1625 Broadway, Suite 2700
Denver, CO 80202
MAIN OFFICE: 303-892-3802
INTERNET: *www.coloarts.state.co.us*

International Trade Office
1625 Broadway, Suite 2700
Denver, CO 80202
MAIN OFFICE: 303-892-3850
INTERNET ADDRESS:
www.advanceColorado.com

Minority Business Office
1625 Broadway, Suite 2700
Denver, CO 80202
MAIN OFFICE: 303-892-3840
FAX: 303-892-3848

Small Business Development Centers
1625 Broadway, Suite 2700
Denver, CO 80202
MAIN OFFICE: 303-892-3840
FAX: 303-892-3848
Small Business Hotline: 303-592-5920
INTERNET: *www.coloradosbdc.org*

Governor's Office of Information Technology
601 E. 18th Ave., Suite 250
Denver, CO 80203
MAIN OFFICE: 303-764-7700
FAX: 303-764-7725
INTERNET ADDRESS: *www.oit.state.co.us*

Governor's Energy Office
1580 Logan Street #100
Denver, CO 80203
TOLL FREE: 800-632-6662
MAIN OFFICE: 303-866-2100
FAX: 303-866-2930
INTERNET ADDRESS:
w*ww.recharge.colorado.com*
Rebate Call Center: 800-462-0184

Colorado Workforce Development Council
1313 Sherman, #521
Denver, CO 80203
MAIN OFFICE: 303-318-8113
FAX: 303-318-8049
INTERNET ADDRESS:
www.dola.colorado.gov/cdle/cwdc

LIEUTENANT GOVERNOR'S OFFICE

Joseph Garcia
130 State Capitol Building
Denver, CO 80203
MAIN OFFICE: 303-866-2087
FAX: 303-866-5469
INTERNET ADDRESS:
www.colorado.gov/ltgovernor
EMAIL: ltgovernor.garcia@state.co.us

Colorado Commission of Indian Affairs:
MAIN OFFICE: 303-866-3027
FAX: 303-866-5469
Governor's Commission on Community Srvc
MAIN OFFICE: 303-866-6426

COLORADO STATE HOUSE OF REPRESENTATIVES

Your State Representative
State Capitol Building
Room 271
Denver, CO 80203
TOLL FREE (January – May): 1-800-811-7647
MAIN OFFICE: 303-866-2904
FAX: 303-866-2218

COLORADO STATE SENATE

Your State Senator
State Capitol Building
Room 346
Denver, CO 80203
TOLL FREE (January—May): 1-888-473-8136
MAIN OFFICE: 303-866-2316
FAX: 303-866-4543

COLORADO JUDICIAL DEPARTMENT

101 W. Colfax, Suite 500
Denver, CO 80202
MAIN OFFICE: 303-861-1111
FAX: 303-837-2340
INTERNET ADDRESS:
www.courts.state.co.us

OTHER NUMBERS

- Supreme Court Attorney Regulation Counsel:
  (Grievances against attorneys) 303-866-6400
- Commission on Judicial Discipline:
  (Grievances against judges) 303-866-2007
- United States Court of Appeals
  (Grievances against federal judges) 303-844-2067

Office of the Child's Representative 303-860-1517

ATTORNEY GENERAL

John Suthers
State Services Building
1525 Sherman Street, 7th Floor
Denver, CO 80203
MAIN OFFICE: 303-866-4500
FAX: 303-866-5691
INTERNET ADDRES
coloradoattorneygeneral.gov
E-MAIL ADDRESS:
attorney.general@state.co.us

Consumer Protection/Elder Watch
TOLL FREE: 1-800-222-4444
MAIN OFFICE: 303-866-5189
E-MAIL ADDRESS:
stop.fraud@state.co.us

Colorado Consumer Line (CCL)
TOLL FREE: 1-800-222-4444
MAIN OFFICE: 303-222-4444
NO-CALL LINE: 1-888-249-9097

ISSUES:

- Consumer Fraud
- Mortgage Fraud
- Elder Fraud
- Business Complaints
- Telemarketing
- Auto Repairs
- Lemon Laws
- Small Claims
- Foreclosures

OTHER NUMBERS

Collection Agency Board: 303-866-5304

Uniform Consumer Credit Code (UCCC):
Consumer Complaints & Information:
303-866-4494
Supervised Lender Licensing:
303-866-4527

SECRETARY OF STATE

Scott Gessler
1700 Broadway, Suite 250
Denver, CO 80202
MAIN OFFICE: 303-894-2200
FAX: 303-869-4860
INTERNET ADDRESS: *www.sos.state.co.us*
secretary@sos.state.co.us

ISSUES:

- Corporation filing and reports
- Elections
- Bingo Raffle & Charitable Filing
- Business Licenses
- Notary seals
- Trade Name Registrations

STATE TREASURER

Walker Stapleton
140 State Capitol Building
Denver, CO 80203
MAIN OFFICE: 303-866-2441
FAX: 303-866-2123
INTERNET ADDRESS:
www.colorado.gov/treasury

OTHER NUMBER

Great Colorado Payback
1580 Logan , Suite 500
Denver, CO 80203
TOLL FREE: 1-800-825-2111
MAIN: 303-894-6070
FAX: 303-866-6154
www.greatcopayback.com

OTHER HELPFUL NUMBERS

- Administrative Hearings: 303-866-2000
  www.colorado.gov/dpa/oac

- COBRA (Continuing Health Insurance Coverage)/EBSA:
  Kansas City Regional Office
  2300 Main Street, Suite 1100
  Kansas City, MO 64108
  202-219-8776
  TOLL FREE: 866-844-EBSA (3272)
  www.dol.gov/ebsa

- Colorado Foreclosure Hotline:
  877-601-HOPE
  (4673)

- Colorado Historical Society:
  303-866-3682
  www.historycolorado.org

- Colorado Housing and Finance Authority (CHAFA):
  303-297-7376
  TOLL FREE : 800-877-2432
  1981 Blake Street
  Denver, CO 80202
  www.chfainfo.com

- Colorado State Archives:
  TOLL FREE: 1-800-305-3442
  MAIN: 303-866-2055
  www.colorado.gov/dpa/doit/archives

- Colorado Municipal League (CML):
  303-831-6411
  1-866-578-0936
  www.cml.org

- Colorado State Employee Assistance Program (CSEAP): 303-866-4314

- CoverColorado Insurance:
  303-749-1111
  TOLL-FREE: 1-888-770-1120
  425 S. Cherry Street, Ste 160
  Glendale, CO 80246
  www.covercolorado.org

- Denver City & County:
  Information Line: 720-913-4900
  Mayor's Office: 720-865-9000
  201 W. Colfax Avenue
  Denver, CO 80202
  www.denvergov.org

- Department of Homeland Security (Federal):
  202-282-8000

- Elder Care: 1-800-677-1116

- Equal Employment Opportunity Commission (EEOC): 303-866-1300
  www.coworkforce.com

- ERISA (Pension, Profit Sharing, Deferred Compensation):
  202-219-8776

- Family and Medical Leave Act (FMLA):
  720-264-3250

- Family Support Registry: 303-299-9123

- Federal Citizen Information Center:
  1-800-688-9889
  www.info.gov

- Federal Identity Theft Hotline:
  1-877-ID-THEFT
  1-877-438-4338

- Federal Office of Thrift Supervision
  - Complaints about National Banks:
  1-800-842-6929

- Federal Trade Commission:
  1-877-FTC-HELP
  www.ftc.gov

- Federal VA Benefits: 1-800-827-1000

- FDIC:
  1-877-ASK-FDIC
  1-877-275-3342

- Landlord/Tenant Rights:
  303-866-2033
  1313 Sherman Street, Room 518
  Denver, CO 80203
  www.dola.state.co.us/cdh/index.html

- Housing and Urban Development (HUD):
  303-672-5440
  www.hud.gov

- Immigration and Customs Enforcement (ICE):
  1-800-375-5283
  303-371-1067 Ext. 343

- Internal Revenue Service (IRS—Federal):
  TOLL FREE: 1-800-829-1040
  Taxpayer Advocate: 303-603-4600
  www.irs.gov

- Internet Crime Complaint Center:
  1-800-251-7581
  Ic3.gov

- Legal Services/Legal Aid: 303-837-1313
  1905 Sherman Street, Suite 400
  Denver, CO 80202
  www.coloradolegalservices

- Medical Examiners Bd: 303-894-7690
  www.dora.state.co.us/medical/

- Medicare (Federal): 1-800-MEDICAR(e)
  1-800-633-4227
  TTY/TDD: 1-877-486-2048
  www.medicare.gov

- Mile High Red Cross: 303-722-7474
  444 Sherman Street
  Denver, CO 80203
  www.denverredcross.org

- Metro Crisis Services: 888-485-1222
  303-928-7100

- Mile High United Way: 303-433-8383
  2505 18th Street
  Denver, CO 80211
  www.unitedwaydenver.org/

- No Call List:
  Colorado: 1-800-309-7041
  Federal: 1-888-382-1222

- Occupational Safety and Health Administration (OSHA):
  303-844-5285
  www.osha.gov/oshdir/co

- Pinnacol Assurance (Workers' Comp):
  303-361-4005
  www.pinnacol.com

- Public Defender: 303-764-1400
  1290 Broadway, #900
  Denver, CO 80203

- Public Employees Retirement Administration (PERA): 303-832-9550
  www.copera.org

- Safe to Tell/Bullying Hotline:
  1-877-542-SAFE
  1-877-542-7233

- Social Security Admin: 1-800-772-1213
  www.ssa.gov

- Social Security Fraud: 1-800-269-0271
  www.socialsecurity.gov/oig

- State Capitol Tours: 303-866-2604

- U.S. Mint: 1-800-872-6468
  www.usmint.gov

- Vital Records: 303-692-2200
  4300 Cherry Creek Drive South
  Denver, CO 80246
  www.cdphe.state.co.us/certs

- White House: 202-456-1111
  www.whitehouse.gov

- Women's Infants & Children (WIC):
  303-783-7148
  www.fns.usda.gov/wic

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DEPARTMENT OF AGRICULTURE

700 Kipling Street, Suite 4000
Lakewood, CO 80215
ADVOCATE CONTACT: 303-239-4190
MAIN OFFICE: 303-239-4100
FAX: 303-239-4176
INTERNET ADDRESS: *www.colorado.gov/ag*

DEPARTMENT ISSUES

- Agricultural marketing and promotions: 303-239-4114
- Agricultural products, bought, sold or stored in Colorado: 303-477-0076
- Animal welfare, neglect, cruelty, pet care facilities: 303-239-4161
- Biological pest control and apiary (bee) investigations: 303-239-4140
- Colorado agricultural statistics: 303-236-2300
- Commercial pesticide application licensing: 303-239-4140
- Colorado State Fair: 800-444-3247
- Conservation Services: 303-239-5770
- Import and export of agricultural products: 303-239-4114
- Livestock brand registration and inspection: 303-294-0895
- Noxious Weed Management: 303-239-5770
- Nursery, seed dealer, weed-free, organic certification: 303-239-4140
- Weight, measurement and scanner certification: 303-477-4220

DEPARTMENT OF CORRECTIONS (DOC)

2862 South Circle Drive
Colorado Springs, CO 80906
MAIN OFFICE: 719-579-9580
FAX: 719-226-4485
INTERNET ADDRESS: *www.doc.state.co.us*

DEPARTMENT ISSUES

- Prisons
- Colorado Correctional Alternative Program (Boot Camp)
- Transitional community corrections
- Parole supervision
- Victim notification program

OTHER NUMBERS

Parole board: 719-583-5800
Adult Parole/Community Corrections: 303-763-2420
Victim Services Unit: 303-307-2225
Youth Corrections (DHS) 719-390-2788
Colorado Correctional Industries: 719-226-4200
Colorado state flags: 1-800-685-7891

DEPARTMENT OF EDUCATION (CDE)

201 East Colfax Avenue
Denver, CO 80203

ADVOCATE CONTACT:	303-866-3898
MAIN OFFICE:	303-866-6600
FAX:	303-830-0793
INTERNET ADDRESS:	*www.cde.state.co.us*

DEPARTMENT ISSUES

- Kindergarten through grade 12 standards and assessments
- State Board of Education
- Teacher, administrator, school counselor and substitute licensing
- School for the Deaf and Blind
- State library services

OTHER NUMBERS

Educator licensing:	303-866-6628
Exceptional student leadership:	303-866-6694
Toll-Free:	1-800-685-2136
Fax:	303-727-9281
*TDD number for special education:	303-860-7060
Talking Book Library:	303-727-9277
Colorado State Library:	303-866-6900
Educational Services & school laws:	303-866-6678
GED:	303-866-6613
Legislative Liaison:	303-866-6901

DEPARTMENT OF HEALTH CARE POLICY AND FINANCING (HCPF)

1570 Grant Street
Denver, CO 80203-1818

MAIN NUMBER:	303-866-2993
TOLL FREE:	1-800-221-3943
ADVOCATE CONTACT:	303-866-2868
FAX NUMBER:	303-866-4411
WEBSITE:	*Colorado.gov/hcpf*

Se habla español

DEPARTMENT ISSUES:

- Family and Adult Medicaid
- Child Health Plan s
- Support for Low-Income Families
- Disease Management Programs
- Long-Term Care and Home & Community Based Services
- Services for Elderly and Persons with Disabilities

.

OTHER NUMBERS

Customer Service (within Denver metro) : 303-866-3513

Customer Service (outside of Denver metro): 1-800-221-3943

Child Health Plan *Plus* programs (CHP+)
Toll-Free: 1-800-359-1991
www.chpPlus.org

Colorado Indigent Care Program (CICP)
303-866-3513
1-800-221-3943

Colorado Cares Rx:
www.coloradocaresrx.com

Colorado Long-Term Care Partnership –
www.ColoradoLTCpartnership.org

DEPARTMENT OF HUMAN SERVICES(CDHS)

State Human Services Building
1575 Sherman Street
Denver, CO 80203

TOLL FREE:	1-800-536-5298
MAIN OFFICE:	303-866-5700
FAX:	303-866-4047
INTERNET ADDRESS:	*www.cdhs.state.co.us*

DEPARTMENT ISSUES

- Adult Protection
- Alcohol & Drug Abuse Services
- Child Care Assistance
- Child Protection
- Child Support Enforcement
- Developmental Disabilities Services
- Food Distribution
- Foster Care
- Mental Health Services
- Public Assistance Programs
- Temporary Asst. for Needy Families (TANF)
- Supplemental Nutrition Assistance Program (SNAP)
- Aid to the Needy & Disabled (AND)
- Old Age Pension (OAP)
- Low-income Energy Assist. Pgm (LEAP)
- Refugee Services
- Services for the Elderly
- Supportive Housing and Homeless Programs
- Telephone Assistance for Low Income
- Vocational Rehabilitation
- Youth Corrections

OTHER NUMBERS

Aging and Adult Services	303-866-2800
Fax:	303-866-2696
Toll-Free:	1-888-866-4243

DEPARTMENT OF HUMAN SERVICES (cont.):

HUMAN SERVICES OTHER NUMBERS:

Behavioral Health:	303-866-7400
	1-800-811-7648
Child Care Licensing (info & complaints)	
	303-866-5948
	1-800-799-5876
Child Protection (Welfare)	303-866-5932
Colorado Works	303-866-6210
Domestic Violence	303-866-3150
Child Support Enforcement	303-866-4300
Employment First	303-866-5477
Family Support Registry (FSR)	
	303-299-9123
	1-800-332-8087
Food Assistance Benefits	303-866-3122
Customer Service:	1-800-536-5298
Ft. Logan Campus Main Number:	
	303-866-7066
Foster Care Licensing (info and complaints)	
	303-866-5948
	1-800-799-5878
Low-Income Energy Assistance Program (LEAP)	303-861-0269
	1-866-432-8435
Low-Income Telephone Assistance Program (LITAP)	1-800-782-0721
State and Veterans Nursing Homes	
	303-866-5899
Supportive Housing and Homeless Programs	
	303-866-7350
	303-866-7364
Traumatic Brain Injury	303-866-4779
Vocational Rehabilitation	303-866-4150
Youth Corrections	303-866-7345

DEPARTMENT OF HIGHER EDUCATION (CDHE)

First contact the individual college or university.
If the issue is not resolved, contact :
Department of Higher Education
1560 Broadway, Suite 1600
Denver, CO 80202

MAIN OFFICE:	303-866-2723
FAX:	303-866-4266
INTERNET ADDRESS:	*highered.colorado.gov*

OTHER NUMBERS

Student loan hotline:	303-696-3500
TOLL FREE:	1-800-727-9834
College Assist:	720-264-8500

DEPARTMENT OF LABOR AND EMPLOYMENT (CDLE)

633 17th Street
12th floor
Denver, CO 80202

MAIN OFFICE:	303-318-8000
TOLL FREE:	1-888-390-7936
FAX:	303-318-8400
INTERNET ADDRESS:	*www.coworkforce.com*

DEPARTMENT ISSUES

- Labor Standard Laws
- Workforce Centers (jobs & training)
- Migrant seasonal farm-workers assistance
- Unemployment Insurance Benefits
- Unemployment Insurance Taxes
- Workers' Compensation
- Oil Inspection, storage tanks, gas pumps
- Boiler Inspection
- Public Safety (inflatables, elevators, propane tanks , amusement parks, carnival rides, explosives permits, public school construction)

OTHER NUMBERS

Labor Standard Laws	303-318-8441
New Unemployment Claims:	303-318-9123
Continued Unemployment Claims:	303-318-9000
	1-888-550-2800
Spanish:	303-318-9333
	1-866-422-0402
TDD Number (for hearing impaired):	303-318-9016
Employers:Rapid Response Team	303-318-8818
Unemployment Insurance Taxes	
Customer Service:	303-318-9100
Oil & Public Safety (OPS)	303-318-8525
Workers' Compensation	
Customer Service	303-318-8700
TOLL FREE:	888-390-7936

DEPARTMENT OF LOCAL AFFAIRS (DOLA)

Centennial Building
1313 Sherman Street, Suite 500
Denver, CO 80203

ADVOCATE CONTACT:	303-866-5326
TOLL FREE:	1-800-536-5349
*TDD NUMBER:	303-866-5300
FAX:	303-866-4317

INTERNET ADDRESS: *www.dola.colorado.gov*

DEPARTMENT ISSUES

- Financial and technical assistance to local governments
- Affordable housing and developmental programs
- Community & Neighborhood development
- Disaster response
- Property tax administration /appeals

DEPARTMENT OF MILITARY AND VETERANS AFFAIRS (DMVA)

6848 South Revere Parkway
Centennial, CO 80112
ADVOCATE CONTACT 720-250-1515
MAIN OFFICE: 720-250-1500

FAX: 720-250-1519
INTERNET ADDRESS:
www.dmva.state.co.us
Division of Veterans Affairs
MAIN OFFICE: 303-343-1268
FAX: 303-343-7238

DEPARTMENT ISSUES

- Army and Air National Guard
- Civil Air Patrol
- Veteran's Affairs

OTHER NUMBERS

Air space & noise complaint issues:
TOLL FREE: 1-800-582-8507

DEPARTMENT OF NATURAL RESOURCES (DNR)

Centennial Building
1313 Sherman Street, Suite 718
Denver, CO 80203

ADVOCATE CONTACT:	303-866-3311
TOLL FREE:	1-800-536-5308
MAIN OFFICE:	303-866-3311
FAX:	303-866-2115
INTERNET ADDRESS:	*www.dnr.state.co.us*

DEPARTMENT ISSUES

- Mining, energy development and geology
- Parks and recreation
- Water supply, storage and management
- Wildlife management
- State land management
- Hunting and Fishing Licenses and Information
- Boat and Off-Road/ Off-Highway Vehicle registration

OTHER NUMBERS

Division of Wildlife:	303-297-1192
	wildlife.state.co.us
Big game hunting and information:	303-291-7529
Fishing information:	303-291-7533
Hunter safety classes:	303-291-7530
Hunting Licenses:	1-800-244-5613
Telephone License Sales:	1-800-244-5613
Information and Injured Wildlife:	303-291-7227
Poaching Hotline:	1-877-265-6648
Division of Water Resources:	303-866-3581
Ground Water Info Line:	303-866-3587
Colorado Water Conservation Board:	303-866-3441
Interbasin Compact Committee:	303-866-3441

DEPARTMENT OF NATURAL RESOURCES (cont.):

Division of Mining, Reclamation & Safety:
303-866-3567

State Land Board:
303-866-3454

Colorado Geological Survey:
303-866-2611

Oil and Gas Conservation Commission:
303-894-2100

Division of Forestry:
970-491-6303
www.csfs.colostate.edu

Colorado State Parks:
303-866-3437

Boat & OHV Registration:
303-791-1920

Campground Reservations:
303-470-1144

Toll Free:
1-800-678-2267

DEPARTMENT OF PERSONNEL & ADMINISTRATION (DPA)

633 17th Street, Suite 1600
Denver, CO 80202
ADVOCATE CONTACT: 303-866-6559
MAIN OFFICE: 303-866-3000
FAX: 303-866-2102
INTERNET: *www.colorado.gov/dpa*

- **DEPARTMENT ISSUES**
- Office of Administrative Courts:
    - Licensing
    - Medicaid
    - Public Benefits
    - Regulated Professions
    - Workers Compensation
- Finance & Procurement:
    - State debt collections
- State Bid Lists/Vendors
- DPA Govt. & Public Relations/Legislation:
    - Open Records
- State Archives:
    - Public Records
- Office of the State Architect:
    - Life Safety Project
- Independent Ethics Commission Complaints
- Employment Verification

OTHER NUMBERS

Office of Administrative Courts: 303-866-2000
www.colorado.gov/dpca/oac
Finance & Procurement: 303-866-6560
Open Records : 303-866-4223
State Archives 303-866-2358
Office of the State Architect: 303-866-6141
Independent Ethics Commission Complaints**:**
303-866-2000
www.colorado.gov/dpa/oac/IEC.htm
Employment Verification: 1-800-367-5690

Colorado Department
of Public Health
and Environment

DEPARTMENT OF PUBLIC HEALTH AND ENVIRONMENT (CDPHE)

4300 Cherry Creek Drive South
Denver, CO 80246
ADVOCATE CONTACT: 303-692-2020
TOLL FREE: 1-800-886-7689
MAIN OFFICE: 303-692-2000
*TDD NUMBER: 303-691-7700
FAX: 303-691-7702
INTERNET ADDRESS: *www.cdphe.state.co.us*
Questions/Complaints:
cdphe.information@state.co.us

DEPARTMENT ISSUES

- Air - 303-692-3100
- Child & Adult Care Food Program 303-692-2330
- Children w/Special Care Needs 303-692-2370
- Disease Control 303-692-2700
- Emergency Medical & Trauma Services 303-692-2980
- Environmental Health & Sustainability 303-692-3620
- Health Facilities 303-692-2800
- Hazardous Materials & Waste Management 303-692-3300
- Immunizations 303-692-2650
- Medical Marijuana Registry 303-692-2184
- Smoking Vehicle Hotline 303-303-3100
- State Laboratory Services 303-692-3090
- Vital Records 303-692-2245
- Water 303-692-3500
- Women's Health 303-692-2318
- Women, Infant & Child Nutrition (WIC) 303-692-2595

OTHER NUMBERS

Auto emission program: 303-692-3100
High pollution day information (Metro Denver): 303-758-4848
Family Healthline: 1-800-688-7777

DEPARTMENT OF PUBLIC SAFETY (CDPS)

700 Kipling Street, Suite 1000
Lakewood, CO 80215

ADVOCATE CONTACT:	303-239-4398
TOLL FREE:	1-800-536-5339
MAIN NUMBER:	303-239-4398
FAX:	303-239-4670
INTERNET ADDRESS:	*cdpsweb.state.co.us*

DEPARTMENT ISSUES

- On-Line Accident Reporting
- Child Passenger Safety
- Child Safety Seats
- Transportation of Hazardous Materials
- Motor Carrier Safety
- Identity Theft & Fraud
- Missing Children—Amber Alerts
- Firefighter Training
- Security & Vulnerability Assessments
- School Safety Inspections
- Sex Offender Management Board
- Domestic Violence Offender Management Board
- Victims Programs
- Criminal Justice Grants
- Witness Protection

OTHER NUMBERS

Colo Bureau of Investigation	303-239-4201
Criminal Background Checks	303-239-4208
Colo State Patrol	303-239-4500
Division of Criminal Justice	303-239-4472
Firearms InstaCheck	303-239-4283
Office of Preparedness, Security & Fire Safety	
Fire Safety	303-239-4600
Preparedness & Security	720-852-6705
Suspicious Activities (Colorado Information Analysis Center, CIAC)	720-852-6705
Identity Theft & Fraud	303-239-4211
School Safety Inspections	303-239-4600
Sex Offender Management Board	303-239-4199
Domestic Violence Offender Management Board	303-239-4528
Victims Programs	303-239-5773
School Safety Resource Center	303-239-4391

DEPARTMENT OF REGULATORY AGENCIES (DORA)

Civic Center Plaza
1560 Broadway, Suite 1550
Denver, CO 80202

ADVOCATE CONTACT:	303-894-7866
TOLL FREE:	1-800-886-7675
MAIN OFFICE:	303-894-7855
*TTY NUMBER:	711
FAX:	303-894-7885
INTERNET ADDRESS:	*www.dora.state.co.us*

DEPARTMENT ISSUES

- Regulated occupations: doctors, nurses, dentists, barbers / cosmetologists, plumbers, accountants, psychologists, insurance agents, real estate/mortgage brokers, securities brokers, etc.
- Regulated businesses: insurance, utilities, trust companies, credit unions, banks and savings & loans
- Civil rights / discrimination issues
- Sunrise / Sunset reports on regulatory programs

OTHER NUMBERS

Division of Banking	303-894-7575
Division of Financial Services:	303-894-2336
Division of Real Estate:	303-894-2166
Division of Registrations:	303-894-7800
(Including the boards of accountancy, dental examiners, medical practitioners, nursing and veterinary science, among others)	
Division of Securities:	303-894-2320
Civil Rights Division	303-894-2997
	1-800-262-4845
Office of Consumer Counsel:	303-894-2121
Division of Insurance	303-894-7499
	1-800-930-3745
Public Utilities Commission	303-894-2000
General Issues	1-800-888-0170
Consumer Issues	303-894-2070
	1-800-456-0858

DEPARTMENT OF REVENUE (DOR)

State Capitol Annex
1375 Sherman Street, Suite 409
Denver, CO 80261

ADVOCATE CONTACT:	303-866-4622
TOLL FREE:	1-800-536-5321
MAIN OFFICE:	303-866-5610
FAX:	303-866-2400
INTERNET ADDRESS:	*www.revenue.state.co.us*

DEPARTMENT ISSUES

- State sales tax and income tax
- Driver's licensing and ID cards
- Vehicle titles & registrations
- Colorado Lottery
- Limited stakes gaming and regulation (casinos)
- Horse and dog racing regulation
- Liquor license enforcement
- Port of Entry
- Automobile dealer licensing and regulation
- Emissions
- Medical Marijuana Enforcement

OTHER NUMBERS

Driver services:	303-205-5613
Envirotest/Emission:	303-456-7090
Income tax refunds:	303-238-FAST
	303-238-3278
Medical Marijuana Enforcement:	303-205-THC1
	303-205-8421
MV dealer investigations:	303-205-5604
Rent and heat rebate (PTC):	303-238-FAST
	303-238-3278
Sales tax rates:	303-238-FAST
	303-238-3278
Tax audit and compliance:	303-866-3711
Tax forms:	303-238-FAST
	303-238-3278
Taxpayer information:	303-238-SERV
	303-238-7378

DEPARTMENT OF TRANSPORTATION (CDOT)

4201 East Arkansas Avenue, Suite 277
Denver, CO 80222

ADVOCATE CONTACT:	303-757-9485
TOLL FREE:	1-800-999-4997
MAIN OFFICE:	303-757-9011
*TDD NUMBER:	303-757-9087
FAX:	303-757-9153
INTERNET ADDRESS:	*www.dot.state.co.us*

DEPARTMENT ISSUES

- Construction and maintenance of state highways
- Long and short range planning for state transportation
- Coordination and implementation of transportation safety programs, including drunk driving prevention, seat belt safety
- Support aviation interests, safety and maintenance needs of general aviation airports
- Assisting with alternate modes of t ransportation, such as public transit in rural areas, bicycle and pedestrian safety programs
- Women & minority business certification
- Rail Division

DEPARTMENT OF TRANSPORTATION (cont.):

OTHER NUMBERS

Statewide highway conditions/construction:

In-state only: 511

Nationwide: 303-639-1111

Toll-free in Colo only: 1-877-315-7623

Highway conditions website: *www.cotrip.org*

**Contact your local city or county regarding side streets

Permits (oversize/overweight) 303-757-9539

Statewide toll-free 1- 800-350-3765

E-470 Highway Authority/Express Toll 303-537-3470

Northwest Parkway 303-533-1200

U.S. DOT/FHWA 720-963-3000

Motor Carriers 720-963-3130

Department of Motor Vehicles (DMV): 303-205-5613

County Social Service Depts.

(addresses available at:
www.cdhs.state.co.us/edo/org/hs_counties.html)

Adams	303-287-8831
Alamosa	719-589-2581
Arapahoe	303-795-4850
Archuleta	970-264-2182
Baca	719-523-4131
Bent	719-456-2620
Boulder	303-441-1000
Broomfield	720-887-2200
Chaffee	719-539-6627
Cheyenne	719-767-5629
Clear Creek	303-569-3251
Conejos	719-376-5455
Costilla	719-672-4131
Crowley	719-267-3546
Custer	719-783-2371
Delta	970-874-2030
Denver	720-944-3666
Dolores	970-677-2250
Douglas	303-688-4825
Eagle	970-328-8840
Elbert	719-541-2369
El Paso	719-444-5532
Fremont	719-275-2318
Garfield	970-945-9191
Gilpin	303-582-5444
Grant	970-725-3331
Gunnison	970-641-3244
Hinsdale	970-641-3244
Huerfano	719-738-2810
Jackson	970-723-4750
Jefferson	303-271-1388
Kiowa	719-438-5541
Kit Carson	719-346-8732
Lake	719-486-2088
La Plata	970-382-6150
Larimer	970-498-6300
Las Animas	719-846-2276
Lincoln	719-743-2404
Logan	970-522-2194
Mesa	970-241-8480
Mineral	719-657-3381
Moffat	970-824-8282
Montezuma	970-565-3769
Montrose	970-249-3401
Morgan	970-542-3530
Otero	719-383-3100
Ouray	970-325-4437

Park	303-838-0082
Phillips	970-854-2280
Pitkin	970-920-5350
Prowers	719-336-7486
Pueblo	719-583-6160
Rio Blanco	970-878-5011
Rio Grande	719-657-3381
Rout	970-879-1540
Saguache	719-655-2537
San Juan	970-387-5631
San Miguel	970-728-4411
Sedgewick	970-474-3397
Summit	970-668-4100
Teller	719-687-3335
Washington	970-945-2238
Weld	970-352-1551
Yuma	970-332-4877

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County Public Health Agencies In Colorado

(addresses available at www.cdphe.state.co.us/all/locallist.html)

Boulder	303-441-1100
Broomfield	720-887-2200
Chaffee	719-539-2124
Cheyenne	719-767-5616
Clear Creek	303-679-2335
Delta Cnty Health Dept.	970-874-2165
Denver Environmental Health	720-865-5400
Denver Public Health	303-436-7200
Eagle	970-328-8755
Elbert	303-621-3144
El Paso	719-578-3199
Fremont	719-276-7460
Garfield	970-625-5200
Gunnison	970-641-0209
Hinsdale	970-944-2319
Jefferson	303-271-5700
Kit Carson	719-346-7158
Larimer	970-498-6700
Las Animas-Huerfano	719-846-2213
Lincoln	719-743-2526
Mesa	970-248-6900
Mineral	719-658-2416
Montezuma	970-565-3056
Montrose	970-252-5000
Northeast	970-522-3741
Otero	719-383-3040
Ouray	970-325-4670
Park	719-836-4267
Pitkin	970-920-5070
Pueblo	719-583-4300
Rio Grande	719-657-3352
Routt	970-879-0185
San Juan Basin	970-247-5702
San Miguel	970-728-0447
Summit	970-668-4070
Teller	719-687-6416
Tri-County Health Depts (serving Adams, Arapahoe & Douglas)	303-220-9200
Weld	970-304-6410

County Public Health Nursing Services

Alamosa	719-589-6639
Baca	719-523-6621
Bent	719-456-0517
Chaffee	719-539-4510
Clear Creek	303-567-3147
Conejos	719-274-4307
Costilla	719-672-3332
Custer	719-783-3369
Dolores	970-677-2387
Eagle	970-328-8840
Fremont	719-275-1626
Gilpin	970-582-5803
Grand	970-725-3288
Hinsdale	970-944-0321
Jackson	970-723-8572
Kiowa	719-438-5782
Lake	719-486-0118
Northwest Colorado Visiting Nurse Assoc.	970-879-1632
Park	719-836-4161
Prowers	719-336-8721
Rio Blanco	970-675-8866
Saguache	719-754-2773
San Juan	970-387-0242
San Miguel	970-728-4289
Summit	970-668-5230

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