



Please Help Our Estes Valley Broadband Project by Completing a Broadband Survey by June 5

By David Batey, Chair
Estes Park EDC Competitive Broadband Committee

The Estes Park Economic Development Corporation, in partnership with the Town of Estes Park, is conducting a survey regarding your current broadband Internet service. There are two versions of the survey: one for residential, and a second for your business location(s). The purpose of both surveys is to determine the level of service you currently have at your home or business, how you use the Internet, what you currently pay, what is important to you about broadband service, and what level of broadband service you would consider subscribing to in the future. The survey period extends through June 5.

The survey covers residences and businesses in the Estes Valley, Glen Haven, Drake, Pinewood Springs and Allenspark.

The surveys have 22 questions and will take about 6 minutes to complete on-line.

Before clicking on the links below to fill out the survey, please complete two preliminary steps:

1. Help us by conducting a speed test: Please conduct the speed test during the time of day that you most frequently use broadband service. Please go to www.speedtest.net while at your residence or business. Click on the "BEGIN TEST" button and write down the results and the time of day you ran the test so that you can answer one of the questions on the survey. This information is helpful to determine what you are *actually* getting in terms of speed at your place of business and/or residence.

2. Determine what you are currently paying for broadband Internet service. Please find a current invoice or service contract for your broadband Internet service prior to clicking on the survey. One question in the survey asks what you are currently paying for your broadband service at home or at your place of business and another question asks whether the amount you pay includes bundled services such as phone or television.

3. Complete the online survey. Please go to the appropriate link below to fill out the survey. Please complete a residential and a business survey if both apply to you. Your answers will be strictly confidential. Surveys must be completed by June 5.

Residential Survey: <https://www.surveymonkey.com/s/EstesBroadbandHomes>

Business Survey: <https://www.surveymonkey.com/s/EstesParkBusiness>

These links are also available on the Town of Estes Park website, www.estes.org.

NEO Fiber is continuing its planning process for competitive broadband for the Estes Valley and the region. The competitive broadband planning process began in January 2015 and will conclude this summer. NEO Fiber's approach to broadband master planning is to gather information on the community, its key attributes, its key stakeholders, existing services and service providers and possibilities for partnership. By doing so, our community will be in the best position to choose a strategy and business model that balances costs and benefits while achieving our community's goal of having competitive broadband service.

NEO Fiber's services are being funded under an award to the Town of Estes Park and Estes Park EDC from the U.S. Department of Commerce Economic Development Administration. Readers are encouraged to follow the Estes Park EDC on Facebook (Estes Park Economic Development Corporation) and Twitter (@EstesParkEDC).

Thank you for your help. We greatly appreciate you taking the time to complete the survey!

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