# AUGUST AGENDA

<table>
<thead>
<tr>
<th>Call to Order</th>
<th>12:00</th>
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<tbody>
<tr>
<td>Roll Call and Introductions</td>
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<tr>
<td>Approval of July Minutes</td>
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<td>August Agenda and Objectives</td>
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<td><em>Michelle Mills, Chair</em></td>
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<table>
<thead>
<tr>
<th>Announcements</th>
<th>12:05</th>
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<tbody>
<tr>
<td>OeHI Updates</td>
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<tr>
<td>State Agency and SIM HIT Updates</td>
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<tr>
<td>Updates, Grant Opportunities, Workgroup Updates, Announcements, Action Items</td>
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<tr>
<td><em>Mary Anne Leach, Director, Office of eHealth Innovation</em></td>
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<td><em>Carrie Paykoc, State Health IT Coordinator</em></td>
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<td><em>Commission Members</em></td>
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<table>
<thead>
<tr>
<th>New Business</th>
<th>12:20</th>
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<tbody>
<tr>
<td>Mosaica Partners: Consumer Engagement &amp; Empowerment</td>
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<td><em>Laura Kolkman, President, Mosaia Partners</em></td>
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<thead>
<tr>
<th>Social-Health Information Exchange</th>
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<tbody>
<tr>
<td><em>Lauren Ambrozin, Executive Director, Colorado Prevention Alliance</em></td>
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<td><em>Cara Bradbury, Program Officer, ZOMA Foundation</em></td>
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<table>
<thead>
<tr>
<th>Remaining Commission Comments</th>
<th>1:40</th>
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<tr>
<th>Public Comment Period</th>
<th>1:50</th>
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<tr>
<th>Closing Remarks</th>
<th>1:55</th>
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<tbody>
<tr>
<td>Open Discussion</td>
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<tr>
<td>Recap Action Items</td>
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<tr>
<td>September Agenda</td>
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<td>Adjourn</td>
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<td><em>Michelle Mills, Chair</em></td>
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ANNOUNCEMENTS

OeHI UPDATES

▪ eHealth Commissioner Terms/Renewal
▪ HIE WG Update
▪ Care Coordination WG Update
▪ OeHI Budget Update (Capital and Operating)

COMMISSION UPDATES

▪ TBD
Colorado’s Health IT Roadmap

With input from over 1000 stakeholders, the Office of eHealth Innovation (OeHI) has developed Colorado’s Health IT Roadmap, which provides a framework guiding Colorado’s health IT efforts and accelerating technology-driven health care transformations.

Steered by the eHealth Commission, the Roadmap defines strategic initiatives aligned across public and private spheres to improve care coordination, data access, health care integration, payment reform and care delivery, ultimately advancing Colorado’s Triple Aim - Best Care, Best Health, and Best Value.

Some of the Roadmap’s key objectives include:

- **Care Coordination**: Ensuring health-related information is easily accessible & usable within & across community services to provide effective coordination of care.
- **Governance & Policy**: Aligning Colorado’s policies, regulations, & investments to promote the secure sharing of health information.
- **Digital Health Innovation**: Continuing to lead & adopt innovative technical approaches in support of Colorado’s Triple Aim: Best Care, Best Health, & Best Value.

For a link to the Roadmap, and information on how you can get involved, visit colorado.gov/OeHI
<table>
<thead>
<tr>
<th>Action Item</th>
<th>Owner</th>
<th>Timeframe</th>
<th>Status</th>
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<tbody>
<tr>
<td>Update quorum bylaws</td>
<td>OeHI Director</td>
<td>Feb 2018</td>
<td>Pending best practices</td>
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<tr>
<td>Track and report federal and local legislation</td>
<td>OeHI Director / State Health IT Coordinator</td>
<td>2018</td>
<td>Ongoing</td>
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<tr>
<td>Letter to Lab Corps and Quest</td>
<td>OeHI Director / Govs Office / Morgan</td>
<td>2017</td>
<td>In progress</td>
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<tr>
<td>Roadmap Communication Packet</td>
<td>OeHI Director / State Health IT Coordinator</td>
<td>Feb 2018</td>
<td>-Templates available</td>
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SOCIAL-HEALTH INFORMATION EXCHANGE

LAUREN AMBROZIC, EXECUTIVE DIRECTOR, COLORADO PREVENTION ALLIANCE
CARA BRADBURY, PROGRAM OFFICER, ZOMA FOUNDATION
Social-Health Information Exchange

eHealth Commission Meeting August 8, 2018

Lauren Ambroziec, Colorado Prevention Alliance
Cara Bradbury, ZOMA Foundation
Rachel Hutson, CDPHE
Background and Context

- 3+ years of convenings
- 60+ organizations
- Multiple environmental scans
The WHY

Wide range of stakeholders continue to be committed to SDoH resource and referral

Momentum with the health care system to address SDoH

Opportunity to align with the Commission’s Health IT Roadmap
The USE Case

An interoperable and customizable infrastructure that allows multiple entities to screen and assess the SDoH needs of individuals and families, refer to non-medical resources, and confirm whether services are accessed
Colorado SDoH Resource and Referral Initiatives
Let’s not forget our Community Partners

- As we build demand, we must build capacity
- Sustainability must include the community programs
Social-Health Information Exchange:

- Facilitates communication between health systems and non-health entities
- 6 components
- 2 phases
Social-Health Information Exchange

Phase 1
Screening and Resource Directory

1) SCREENING PROTOCOL
2) RESOURCE DIRECTORY
3) PATHWAYS TO RESOURCE DIRECTORY

Partners
- HEALTH CARE ORGANIZATIONS (EHRs)
- CARE COORDINATORS AND MANAGERS
- PUBLIC (PATIENTS, CLIENTS, COMMUNITY MEMBERS)
- CASE MANAGERS & COUNTIES
- COMMUNITY BASED SERVICE PROVIDERS

Phase 2
Bidirectional Interoperability

4) INDIVIDUAL DATA ON SOCIAL HEALTH
5) REFERRAL SYSTEM
6) INFORMATION EXCHANGE AND INTEROPERABILITY
Social-Health Information Exchange

**Phase 1: Screening and Resource Directory**

1. Screening Protocol
2. Resource Directory

**Phase 2: Bidirectional Interoperability**

4. Individual Data on Social Health
5. Referral System
6. Information Exchange and Interoperability

**Partners**

- Health Care Organizations (EHRs)
- Care Coordinators and Managers
- Public (Patients, Clients, Community Members)
- Case Managers & Counties
- Community Based Service Providers
The OFFER and the ASK

- Public and private funding opportunities
- Alignment of effort across sectors
- Governance and standards
- Technological expertise
- Readiness for action
Contact Information

- Lauren Ambrozic  
  Colorado Prevention Alliance,  
  Lauren@coloradopreventionalliance.org, 303.249.7467

- Cara Bradbury  
  ZOMA Foundation  
  cbradbury@zomafoundation.com, 385.215.5249

- Rachel Hutson  
  Colorado Department of Public Health and Environment  
  rachel.hutson@state.co.us, 303.692.2365
CONSUMER ENGAGEMENT & EMPOWERMENT

LAURA KOLKMAN, PRESIDENT, MOSAICA PARTNERS
Colorado eHealth Commission
Health Care Consumer Engagement

by
Mosaica Partners
August 8, 2018
Agenda

➢ Purpose
➢ Scope
➢ Timeline
➢ What You Can Do To Help Prepare
➢ Next Steps
Purpose

Support Implementation of Colorado Health IT Roadmap Initiative #2

“Promote and Enable Consumer Engagement, Empowerment, and Health Literacy”.

This project will provide requirements and recommendations relating to effective tools and services that promote and enable consumer health engagement.
This project will provide the State with **Requirements and Suggested Approaches** for **Tools and Services** which help inform consumer:

- Health literacy
- Choice
- Engagement and
- Empowerment
Anticipated Projected Timeline

- Begin as soon as contract is signed
- Plan to submit completed report in January 2019
Looking Ahead

- Interviews
- Focus Groups
- Survey
- Capabilities
- Gaps
What You Can Do To Help Prepare

- Suggest cohorts that should be included in the interviews
- Suggest individuals that we should consider interviewing
What You Can Do To Help Prepare

- What cohorts should be included in the focus groups?
- What organizations could help the project team solicit invitees to Focus Groups?
- Suggest individuals to invite
What You Can Do To Help Prepare

- What organizations could help distribute the survey?
- Ideas for how to publicize the survey
What You Can Do To Help Prepare

Assist in gathering background information such as Tools and Services already in place to address consumer engagement.

- Provided by:
  - State of Colorado
  - Other Colorado organizations
  - Other States or organizations

- What does your organization have in place?
Next Steps

• Form Working Group – Mary Anne
• After Mosaica contract is signed with the State:
  - Hold the Project Kick-Off
  - Begin Background Research
  - Begin to schedule and hold Interviews
  - Begin plans for holding Focus Groups
Thank You

Laura Kolkman  RN, MS, FHIMSS
President
Mosaica Partners
LKolkman@MosaicaPartners.com
727-570-8100

Bob Brown  Vice President
Mosaica Partners
BBrown@MosaicaPartners.com
727-570-8100
CLOSING REMARKS, AUGUST AGENDA, AND ADJOURN

MICHELLE MILLS, CO-CHAIR
Call to Order
Roll Call and Introductions, Approval of July Minutes, August Agenda and Objectives 12:00

Announcements 12:10
- OeHI Updates
- State Agency and SIM HIT Updates
- Grant Opportunities, Workgroup Updates, Announcements

New Business

- Prevention Alliance

Mosiaca Partners: Consumer Engagement & Empowerment 1:05

Other topics? 1:30

Remaining Commission Comments 1:45
Public Comment Period 1:50
Closing Remarks 1:55
- Open Discussion, September Agenda, Adjourn