



DIVISION FOR DEVELOPMENTAL DISABILITIES

Adult HCBS Waiver Redesign Workgroup

Community Living Advisory Group Principle	What is Working?	What is Not Working?	What is Important to the Participant?	What is Important for the Participant?
<p>Services are based upon participant’s needs and preferences</p>	<ul style="list-style-type: none"> <li>• Provider staff are trained to the individual</li> <li>• Family Advocacy</li> <li>• Focus on the participant</li> <li>• Initiative and creativity to meet participant needs</li> <li>• Host Homes are generally a positive family environment</li> <li>• Host homes work</li> </ul>	<ul style="list-style-type: none"> <li>• Lack of service provision creativity</li> <li>• Service plans are less person- centered than they were in the past</li> <li>• Inconsistency in service delivery</li> <li>• Not enough focus on personal goals</li> <li>• Lack of a person-centered approach</li> <li>• Services don't necessarily support a meaningful life</li> </ul>	<ul style="list-style-type: none"> <li>• To not be coerced</li> <li>• To be listened to and be heard</li> <li>• To be allowed to lead</li> <li>• Focus on the individual</li> <li>• To make an informed choice</li> <li>• For choices to be honored</li> </ul>	<ul style="list-style-type: none"> <li>• Flexibility</li> <li>• Education</li> <li>• Support and guidance without being leading</li> </ul>
<p><b>Freedom of Choice</b> – The ability to choose the services and supports that reflect the participant’s preferences</p>	<ul style="list-style-type: none"> <li>• Fluidity and flexibility of Res. Hab. services</li> <li>• Menu of services that provide services for people to live independently in the community (for some)</li> <li>• Colorado has a rich blend of services (as compared to other states)</li> <li>• Variety of services/options</li> <li>• Options to select providers (in some areas of the state)</li> <li>• Many are happy with services</li> <li>• Comp. services offer options</li> </ul>	<ul style="list-style-type: none"> <li>• Silos of services</li> <li>• Limited flexibility/choice of living arrangements in Res. Hab.</li> <li>• Some services are black and white, all or nothing</li> <li>• Inequity by region</li> <li>• Missing opportunities for people to live independently</li> <li>• People are not asked what kind of life they want to live</li> </ul>	<ul style="list-style-type: none"> <li>• To have choices</li> <li>• To understand the consequences of choices</li> </ul>	<ul style="list-style-type: none"> <li>• To have an environment that supports choice</li> <li>• To have opportunities with some restrictions (illegal, unethical)</li> </ul>

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<p><b>Individual Authority Over Services and Supports</b> – The opportunity and authority for the participant to exert greater control over his/her services, supports, and other life circumstances</p>	<ul style="list-style-type: none"> <li>• Some level of direction and control</li> <li>• Participant engagement</li> </ul>	<ul style="list-style-type: none"> <li>• Waiver silos</li> <li>• Rigidity of definitions</li> <li>• Self-direction of services is nearly non-existent</li> <li>• Prescriptive limits on units/hours of services</li> <li>• Intrusive, clinically-based regulations</li> <li>• Transition from school to adult services</li> <li>• Lack of opportunities for self-direction</li> <li>• Restrictive and narrow service definitions</li> <li>• Hard unit limitations (work for system, but not for the person)</li> <li>• Family caregiver has too many loopholes - not supported in rule</li> <li>• Services are place-specific (creates inflexibility)</li> <li>• People control the who, what, where, how much of service delivery</li> <li>• Artificial caps on service amounts</li> <li>• Lack of flexibility</li> <li>• Lack of financial control/understanding</li> <li>• Rigid service definitions</li> </ul>	<ul style="list-style-type: none"> <li>• To choose who provides a service</li> <li>• To have control over the resources</li> </ul>	<ul style="list-style-type: none"> <li>• Supports and guidance with the ability to direct</li> <li>• Not allow delegation of authority to those without the best interests of the participant in mind</li> <li>• Structure for the authority (FMS)</li> <li>• Provide a comprehensive range of opportunities</li> </ul>

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<p><b>Support to Organize Resources -</b> The ability to organize resources in a ways that are meaningful to the participant</p>	<ul style="list-style-type: none"> <li>• Provider/family/participant partnership</li> <li>• Growing understanding of connections to other supports and services</li> </ul>	<ul style="list-style-type: none"> <li>• System too confusing, complex - people do not understand</li> <li>• Inaccurate information provided from State down to the individual</li> <li>• Not appropriate connection between the State Plan and the waivers</li> <li>• SIS used for funding services levels only</li> <li>• Coordination between State Plan and Waiver Services SIS Support Levels</li> <li>• Barriers in case coordination - turnover, Lack of understanding in self determination</li> <li>• Lack of information for individuals/parents to make informed decisions</li> <li>• Change is a slow process</li> </ul>	<ul style="list-style-type: none"> <li>• Someone to help me figure things out</li> <li>• Empowerment</li> </ul>	<ul style="list-style-type: none"> <li>• System and structure for informed choices</li> <li>• Personal agents</li> </ul>

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<p><b>Health &amp; Safety</b> - Services and supports designed to manage risk and support the participant's ability to live safely in the community</p>	<ul style="list-style-type: none"> <li>• Good caregivers</li> <li>• People are generally safe (Maybe too safe)</li> </ul>	<ul style="list-style-type: none"> <li>• Over-protective, don't allow for risk</li> <li>• Respite for people with skilled medical needs (SLS)</li> <li>• Changes aren't made on behalf of individuals unless an ARC representative is present</li> <li>• Individuals fear previous agencies</li> <li>• Won't share first names of people in services</li> <li>• Unqualified providers- substantiated investigations and are still able to provide services</li> </ul>	<ul style="list-style-type: none"> <li>• Access to quality, necessary health and mental health services</li> <li>• Access to services and wrap-around services</li> <li>• To be allowed risk</li> <li>• Ability to make mistakes</li> <li>• Health and safety needs are addressed in the preferred environment</li> <li>• To feel safe in the home</li> <li>• Privacy in services</li> </ul>	<ul style="list-style-type: none"> <li>• Specialized/informed providers</li> <li>• Regulations that allow risk</li> <li>• System of wrap-around services</li> <li>• Provide information and guidance to participants and service providers</li> <li>• Greater pool of skilled providers</li> <li>• Assistance in communicating needs</li> </ul>
<p><b>Opportunity for Community Contribution</b> - The desire and ability to be employed, volunteer for otherwise contribute to the community</p>	<ul style="list-style-type: none"> <li>• Focus on employment</li> <li>• Focus on employment</li> <li>• Increased Accountability</li> </ul>		<ul style="list-style-type: none"> <li>• To have a role</li> <li>• To have realistic opportunities</li> <li>• A variety of options for experiences and exposures</li> <li>• To belong/be part of a community</li> </ul>	<ul style="list-style-type: none"> <li>• Acknowledge contribution, does not always mean employment or volunteerism</li> <li>• Advocacy for policy changes</li> <li>• Creative and flexible opportunities</li> </ul>

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<p><b>Responsible Use of Public Dollars</b> - The responsibility to effectively manage limited resources</p>	<ul style="list-style-type: none"> <li>• Innovative approach</li> <li>• Growing focus on outcomes</li> <li>• 1000's of persons served</li> <li>• A lot of people getting served</li> <li>• Rates have increased - positive movement</li> </ul>	<ul style="list-style-type: none"> <li>• Retaliation and conflict of interest</li> <li>• Administrative requirements that create inefficiency</li> <li>• Access to services, waiting list</li> <li>• Surveys are process, not outcomes oriented</li> <li>• Fee-for-service limits flexibility and drives utilization</li> <li>• Rate Structure</li> <li>• Waiting lists</li> <li>• Missing opportunities for technology</li> <li>• Inconsistent survey process</li> <li>• Rates don't always match services that are delivered or are necessary</li> <li>• Regulatory requirements limit person-centeredness and often conflict</li> <li>• Not working - waiting list</li> <li>• No continuity of compensation for Host Homes</li> <li>• Fee-for-service</li> <li>• Waiting list</li> <li>• Over regulation - lack of outcome measurements</li> </ul>	<ul style="list-style-type: none"> <li>• To be acknowledged for role in control and responsibility</li> <li>• All needs are acknowledged To be allowed accountability and risk</li> </ul>	<ul style="list-style-type: none"> <li>• To allow risk and accountability and provide supports when needed without being punitive</li> <li>• Advocacy for funding of needs</li> <li>• To be responsive and provide supports in time</li> <li>• Provide supports and processes for when participants cannot/do not want to manage the funding themselves</li> </ul>