



Waiver Implementation Council (WIC) Meeting Summary

July 25, 2018
 11:30 a.m. to 1:00 p.m.

In Person
 303 E 17th Ave., Denver, 80203
 7th floor - 7AB

Conference Call
 Local: 720-279-0026
 Toll Free: 1-877-820-7831

Participant Code: 869804#

Meeting Attendees		
WIC Members	Department Staff	Guests
Audrey Levy	Alicia Ethredge	Andrea Kuwik
Bob Lawhead	Josh Negrini	Maureen Welch
Carol Meredith	Matt Baker	Natalie Wood
David Bolin	Rebecca Spencer	Rob Hernandez
Dawn Caldwell	Sarah Grazier	
Gerrie Frohne	Scott Nelson	
Jeff Newman		
Jennie Stormes		
Jessica Eppel		
Jodi Walters		
Kevin Graves		
Kidron Backes		
Laurel Rochester		
Pat Chamberlain		
Paul Malinowski		



Meeting Attendees		
WIC Members	Department Staff	Guests
Sara Leeper Shawna Boller Stacey Honeyman Stephen Shaughnessy Tamara French Zoe Ann Holmes		

Agenda Item	Summary of Discussion	Requests and Follow-Up
Welcome and Introductions (Alicia Ethredge)	<ul style="list-style-type: none"> • Welcome • Introductions • Housekeeping and agenda <ul style="list-style-type: none"> ○ Overview of today's meeting ○ WIC role and charge ○ Waiver redesign refresher ○ Online forum tutorial ○ Questions and public comment ○ Adjourn • Review materials in packets <ul style="list-style-type: none"> ○ Department provided both hard copies and electronic copies in person, through Adobe Connect and by email ○ House Bill (HB)15-1318 ○ Fiscal note ○ R19 IDD Waiver Consolidation Admin Funding ○ Community Living Advisory Group (CLAG) report ○ Waiver redesign summary and recommendation report ○ Appendices to report ○ Addendum to report ○ Waiver redesign crosswalk ○ Statue, rules, and services crosswalk ○ Projected timeline ○ WIC meeting calendar ○ Working Agreements 	Department Follow-Up: The Department provided all materials handed out at this meeting both hard copies and electronic copies. These documents were also emailed out to all guests and members on our email distribution list-serve on July 27, 2018.



Agenda Item	Summary of Discussion	Requests and Follow-Up
	<ul style="list-style-type: none"> ○ Instructions to access online forum ● Meeting Scope <ul style="list-style-type: none"> ○ This is an orientation for new members and review for existing member ○ Will not discuss Service Coverage Standards (SCS), unit limitations, rates, etc. in today's meeting ● Mission: Improving health care access and outcomes for the people we service while demonstrating sound stewardship of financial resources ● OCL Vision <ul style="list-style-type: none"> ○ Streamline access to services ○ Improve service coordination ○ Increase service options and quality 	
<p>Purpose and Role of the Council, Membership (Josh Negrini)</p>	<ul style="list-style-type: none"> ● Purpose and role of council <ul style="list-style-type: none"> ○ Purpose: To provide ongoing guidance and advice on the development and implementation of a redesigned waiver to support adults with Intellectual and Developmental Disabilities ○ Navigate all of the ideas about waiver redesign ○ Council membership ensures that we have representation geographically and with affiliations ○ But we also want to ensure guests are part of the process ○ Ask that guests work with council members to provide feedback on the online forum ○ We created the online forum to allow for feedback to be given and organized – currently about 362 comments ○ There will be other forms of public comment available ○ Online forum access is an individualized link based on your email – if you do not have access please email Josh at joshua.negrini@state.co.us ○ Read only access for guests ○ Contribute access for members ○ Josh generates a weekly printed out log ○ To meet HIPAA requirements – we are not disclosing member's affiliations 	<p>Department Follow-Up: The Orientation scheduled for this meeting did not occur as planned. The Department sent out a Doodle Poll to everyone on the list-serve, including guests and members, to offer additional orientation opportunities for the WIC Online Forum. These are additional meeting times to the already scheduled WIC meetings.</p> <p>The Department sent an email on Aug 7, 2018 to the same list-serve with the details for these two orientation opportunities.</p> <p>If you are not currently on the WIC email distribution list-serve and would like to be added, or would like to have read-only access granted for the online</p>



Agenda Item	Summary of Discussion	Requests and Follow-Up
	<ul style="list-style-type: none"> ○ Suggestion: It is unclear on the website how guests can get involved, please clarify this <ul style="list-style-type: none"> ▪ Josh has revised contact information and instructions ○ Suggestion: The online forum has a lot of comments and is cumbersome to review all of the comments, it would be good to be able to sort chronologically. <ul style="list-style-type: none"> ▪ This is a feature of the site, we unfortunately ran out of time to have an online forum tutorial ▪ We will host another online forum tutorial before the next WIC meeting ● Working agreements <ul style="list-style-type: none"> ○ Treat each other with respect and honor one another as a whole individual ○ Value diversity in experiences and perspectives <ul style="list-style-type: none"> ▪ Robust examination and discourse improves our work ▪ Engage with each other as partners <ul style="list-style-type: none"> ● Direct communication ● Solution-oriented collaboration ▪ Feedback options <ul style="list-style-type: none"> ● Index cards ● Group breakouts ● Parking lot ○ Please review these agreements and if you agree with them, please sign and return the form ● Membership selection process review <ul style="list-style-type: none"> ○ If you feel you can no longer fulfill your role on the council, we ask that you nominate someone with equitable geographic representation and role affiliation to replace you. If you do not have a nomination we will notify the next person that indicated interest during the membership selection process based on total scoring, to be invited to take that membership seat ○ 30 members on the council, addition of 5 members to total capacity from 25 last Council session ○ Quantitative scoring 	<p>forum, please contact joshua.negrini@state.co.us.</p> <p>This information was also added to our website, per feedback provided during the July 25, 2018 meeting.</p> <p>Please note, contributable access to the WIC Online forum is reserved only for those selected as members. These individuals can be found on our website:</p> <p>https://www.colorado.gov/pacific/hcpf/DIDD-Redesign</p>



Agenda Item	Summary of Discussion	Requests and Follow-Up
	<ul style="list-style-type: none"> ▪ Weighted by affiliation ▪ Weighted by geographic area ▪ Additional points for multiple affiliations ○ Qualitative scoring <ul style="list-style-type: none"> ▪ 3 department members ▪ 2 MEAC members ▪ Considered experiential knowledge and thoroughness of completion of the interest form 	
Refresher (Rebecca Spencer)	<ul style="list-style-type: none"> • Refresher <ul style="list-style-type: none"> ○ All OCL initiatives ○ Why waiver redesign <ul style="list-style-type: none"> ▪ Current waivers are inflexible and outdated ▪ Individuals and families want greater control ▪ Encourage a caretaker role ▪ No alternative service delivery option ▪ Waiting lists ▪ CLAG recommended waiver simplification ○ Workgroup recommendations <ul style="list-style-type: none"> ▪ Single HCBS waiver for adults with I/DD ▪ Array of broad, flexible services ▪ Service definitions should not be place based ▪ Broad spectrum of service delivery options ▪ Person-centered service planning and delivery ▪ Explore value-based reimbursement methodologies ▪ Waiver development and implementation council ○ Our charge <ul style="list-style-type: none"> ▪ Designing services that are: <ul style="list-style-type: none"> • Flexible and fluid • Person-centered • Self-directed • Not place based ▪ People get the right service, in the right amount, in the right place, at the right time, per their individual preferences, goals, aspirations, and needs 	



Agenda Item	Summary of Discussion	Requests and Follow-Up
	<ul style="list-style-type: none"> ▪ The redesigned waiver is sustainable long into the future and people get equitable access to the waiver 	
<p>Update on Work (Matt Baker)</p>	<ul style="list-style-type: none"> • Update on work <ul style="list-style-type: none"> ○ Question: Is there an assumption that we will be using the same level of resources that we have now for the combined waivers? Or is there an assumption that we will have expanded resources to avoid something like service rationing? <ul style="list-style-type: none"> ▪ We'd like to discuss this concern following what we learn from the next actuarial study to be conducted through the end of 2018 ○ Question: The timeline is concerning – is there enough time to work out all of the issues before we propose to submit the waiver amendment to CMS? <ul style="list-style-type: none"> ▪ The timeline can be adjusted as we need – it is an aggressive timeline, but if something needs more review we will adjust the timeline accordingly ▪ Question: Would a delay in the timeline require legislation? <ul style="list-style-type: none"> • We update the Joint Budget Committee quarterly – a timeline delay would be included with rationale in this update ○ Work done in 2017-2018 <ul style="list-style-type: none"> ▪ Created the WIC Online Forum ▪ 12 Service Coverage Standards have been developed and reviewed by the WIC, input received and further edits based on this feedback is still in process (currently 362 separate comments have been received and are being incorporated into the 12 drafts) ▪ Contracted work <ul style="list-style-type: none"> • Rates cost factors survey • Residential Habilitation micro-services survey and analysis • Utilization claims review • Facilitator/stakeholder engagement 	<p>Department Follow-Up: The Department will be devoting some of the meeting on August 15, 2018 to follow-up on any questions that we may not have had time to address in the July 25, 2018 meeting. We want to take this opportunity to ensure current and new members have a good understanding of the work so far.</p>



Agenda Item	Summary of Discussion	Requests and Follow-Up
	<ul style="list-style-type: none"> • Provider qualifications • Quality recommendations ▪ R19 Budget Request – funding for follow up work on how to make this waiver sustainable and affordable without compromising services ▪ Service Coverage Standards Series Review ○ Residential Habilitation Service Analysis <ul style="list-style-type: none"> ▪ Learned about the complexity of the delivery model ▪ Understood that billing 15-minute units would be arduous and non-representative ▪ Identified additional actuarial work was needed to analyze utilization of the combined population ▪ We need to further analyze resource allocation related to needs by Support Levels between the two waivers (DD and SLS) ○ HCBS Final Rule <ul style="list-style-type: none"> ▪ Colorado is not in compliance with the Final Rule yet ▪ Because we are not in compliance with the Final Rule and with Conflict-Free Case Management, we cannot submit a new waiver application. We will submit an amendment to the existing DD waiver and transition individuals from the SLS to the DD waiver ▪ This is faster, but has a more complex and challenging transition ○ Projected Timeline – see handout for specifics ○ Question: Can you clarify what you said during the Support Level Conversation? <ul style="list-style-type: none"> ▪ To clarify- The availability of service options and resources available are different between waivers for members with the same Support Level ▪ The scoring of needs between these waivers is based on a standardized scoring tool, the Supports Intensity Scale (SIS) 	



Agenda Item	Summary of Discussion	Requests and Follow-Up
Wrap-Up (Josh Negrini)	<ul style="list-style-type: none"> • Wrap-up <ul style="list-style-type: none"> ○ Upcoming discussion topics <ul style="list-style-type: none"> ▪ Redesigned services – we will be reviewing Behavioral Services first <ul style="list-style-type: none"> • New and exciting changes with the CHRP waiver redesign and the Cross-System Crisis Response ▪ Provider qualifications ▪ Statutes and regulations ▪ Provider and case manager training ▪ Quality measures ▪ Transition plan ▪ Participant-direction ▪ Nurse Practice Act ○ Meeting platforms <ul style="list-style-type: none"> ▪ In-person ▪ Adobe Connect ▪ Conference calls • Question: This meeting was not enough time – how will we be able to address all of the Service Coverage Standards? 	<p>Department Follow-Up: We are moving the discussion of the SCS to the Online Forum as the primary venue. Future meetings will be reserved for broader topics that will impact the overall work of consolidating a waiver, such as a transition plan for those affected, training needs, participant direction, and other topics identified by members of the WIC and Department.</p> <p>We will be reviewing revisions to the Behavioral Services SCS on August 15, 2018, as it has had several new subcomponent services added that we would like feedback on.</p>