



Dear Provider,

Crossover claims affected by the issue described in the communications below were reprocessed by DXC today, December 21, 2018.

Thank you,

Department of Health Care Policy & Financing

Dear Provider,

Claims affected by the issue described in the communications below were previously reported to be reprocessed by DXC on September 14, 2018. While most claims affected by this issue were reprocessed on that date, it was later identified that crossover claims were not included. Crossover claims affected by this issue will be reprocessed by DXC and a follow-up communication will be sent once reprocessing is complete.

Thank you,

Department of Health Care Policy & Financing

Dear Provider,

Claims affected by the secondary issue described in the communication below were reprocessed by DXC on September 14, 2018.

Thank you,

Department of Health Care Policy & Financing

Dear Provider,

The secondary issue described in the communication below was resolved on August 8, 2018.

Affected claims will be reprocessed by DXC.

Thank you,

Department of Health Care Policy & Financing

Dear Provider,

The known issue described in the initial communication below was previously reported to be resolved as of June 16, 2018, and claims were reprocessed by DXC on June 29, 2018.

This email is to inform you that a secondary problem has caused this issue to resurface. As a

result, claims for code A9901 are currently denying for EOB 1178 - "Service is not reimbursable for Date(s) of Service" for claims with dates of service (DOS) on or before June 30, 2018.

Claims for code A9901 with DOS on or after July 1, 2018, are not affected by this issue; these claims will deny appropriately based on the policy update referenced in the initial communication below.

DXC and the Department are working to resolve this issue, and affected claims will be reprocessed by DXC.

Thank you,

Department of Health Care Policy & Financing

Dear Provider,

This email is to inform you that the issue described in the message below was resolved on June 26, 2018.

Affected claims were reprocessed by DXC on June 29, 2018.

Thank you,

Department of Health Care Policy & Financing

Dear Provider,

Supply provider (type 14) claims for code A9901 are currently denying for EOB 1178 - "Service is not reimbursable for Date(s) of Service."

It was previously announced in the [May 2018 Provider Bulletin \(B18004115\)](#) that code A9901 should no longer be used for Invoice Manual Pricing, effective for date of services (DOS) on or after July 1, 2018. As of DOS July 1, 2018, this will be a valid denial. However, A9901 should still be payable through DOS June 30, 2018, in accordance with Health First Colorado (Colorado's Medicaid Program) policy.

DXC and the Department are working to resolve this issue.

Affected claims will be reprocessed by DXC.

Thank you,

Department of Health Care Policy & Financing

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