



Dear Provider,

The issue described in the previous communication below was resolved on March 7, 2019.

Affected claims were reprocessed by DXC today, March 8, 2019.

Thank you,

Department of Health Care Policy & Financing

Dear Provider,

Physical and Occupational therapy claims with an appropriate rendering provider type 17 (Physical Therapist) or 28 (Occupational Therapist) and a billing provider type 25 (Non-Physician Practitioner – Group) are incorrectly denying for Explanation of Benefits (EOB) 0182 – “Billing Provider Type and/or Specialty is not allowable for the service billed” and EOB 1599 – “Rendering Provider Type and/or Specialty is not allowable for the service billed.”

DXC and the Department are working to resolve this issue.

Claims will be reprocessed by DXC.

Thank you,

Department of Health Care Policy & Financing

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