



Dear Provider,

This email is to provide an update on the issue described in the email below.

The system fix was implemented on November 22, 2017. Claims affected by this issue were reprocessed in two stages. The first stage of claims reprocessing occurred on December 8, 2017. The second stage of claims reprocessing occurred on December 15, 2017. All affected claims have now been reprocessed.

Thank you,

Health First Colorado (Colorado's Medicaid Program)

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Dear Provider,

For nursing facility claims received on or after March 1, 2017, Patient Liability was calculated using data from the Colorado Benefits Management System (CBMS). It has been determined the claim data from Value Code 31 (Patient Liability Amount) is generally more accurate; therefore, the Colorado interChange system is being updated to calculate Patient Liability using the Value Code 31 data submitted on the claim.

DXC and the Department are scheduled to update the system and reprocess all impacted claims before December 22, 2017.

Thank you,

Health First Colorado (Colorado's Medicaid Program)

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