



COLORADO

Department of Health Care
Policy & Financing

Dear Durable Medical Equipment (DME) Provider,

In accordance with HB 18-1329, the Department must adjust claims that were paid between January 1, 2018, and April 27, 2018, at the old rates. On September 7, 2018, DXC adjusted the claims, which resulted in recoupment of funds. This message is to inform DME providers that a second recoupment of funds occurred on September 28, 2018. This occurred in error.

The Department will distribute supplemental payments to qualified providers within the coming weeks, following the 30-day period allowed for provider feedback on payment calculations (as described in this communication to DME providers: [DME Provider Examination of Supplemental Payment Calculation in Accordance with HB 18-1329 9-13-2018](#)).

Moving forward, the Department will not apply the outstanding accounts receivable (AR) balance to any new claim payments until after the supplemental payments have been distributed. Once the supplemental payments are released, the AR balance will then be calculated again on future Remittance Advice (RA) reports.

Contact the [Provider Services Call Center](#) at 1-844-235-2387 with any questions.

We apologize for the inconvenience this has caused.

Thank you,

Department of Health Care Policy & Financing

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