



Dear Provider,

Effective January 9, 2019, providers may see an increase in the number of Remittance Advices (RAs) received each week dependent upon the financial activity occurring during that period. Any payment holds, Accounts Receivable (AR) recoveries and third-party garnishments may be reported on additional RA (separate from the standard RA posted each Monday). For example, if a provider sends in a check and it is applied to the AR or refunded, that activity may be reported on an additional RA. An RA will not be generated if there is no financial activity during that period.

Current claim payments will still be paid on a weekly cycle and RAs will still be posted each Monday. ERA X12 835s will also be posted each Monday. All trading partners/submitters were notified of these changes in the following communication: [ERA X12 835 Reports Schedule Change](#).

RAs will not be distributed on state holidays and instead will be distributed the following business day. Upcoming holidays are noted on the [Provider Contacts web page](#).

Thank you,

Department of Health Care Policy & Financing

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