



Unlocking Your Pacific Account

One of the great things about Pacific is how easy it is to get into your account if you get locked out. Although Colorado Interactive personnel cannot unlock an account for six hours, users can unlock their own accounts immediately.

Please contact us if you have any difficulty with the steps below.

Step 1:

If you receive a message stating your account is locked, click the “Request new password” tab at the top of the screen.

Log in Request new password

Sorry, there have been more than 5 failed login attempts for this account. It is temporarily blocked. Try again later or request a new password.

Username *

Enter your State of Colorado username.

Password *

Enter the password that accompanies your username.

Log in

Click the "Request new password" tab

Step 2:

You can enter either your username (typically your first initial and last name [e.g., jdoe]) or the email address associated with your Pacific account and click “E-mail new password.”

NOTE: When logging in regularly, you *must* enter your username. Your email address will *not* work in the “Log in” tab.

Log in Request new password

User account > Request new password

Username or e-mail address *

E-mail new password

Type either your username or e-mail address

Click "E-mail new password"

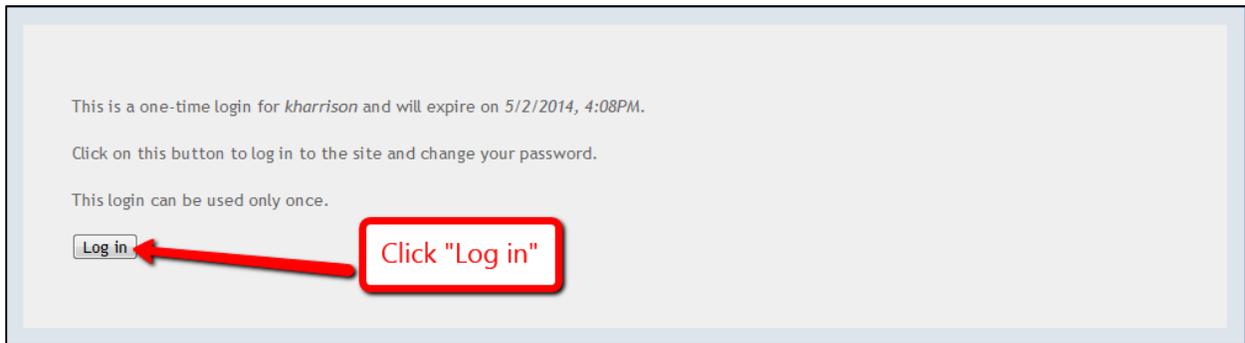
Step 3:

You will get an email from noreply@www.colorado.gov with the subject line "Replacement login information for [username] at State of Colorado." There will be a link in the email; either click the link or copy/paste it into your browser.

Check your junk email folder if you do not receive an email. It may take a few minutes, so be patient.

Step 4:

Clicking the link will bring you to a one-time login page. Click "Log in."



Step 5:

Change your password immediately upon logging in. Remember to save your changes!

Home » kharrison
kharrison

You have just used your one-time login link. It is no longer necessary to use this link to log in. Please change your password.

User type *

State Employee
Dept. of Agriculture, etc.

Other
Media Industry, Vendor, Citizen, etc.

First Name *
Kristina

PICTURE

Upload picture

No file selected.

Your virtual face or picture. Pictures larger than 1024x1024 pixels will be scaled down.

Last Name *
Harrison

Username *
kharrison

Spaces are allowed; punctuation is not allowed except for periods, hyphens, apostrophes, and underscores.

E-mail address *
kristina.harrison@www.colorado.gov

A valid e-mail address. All e-mails from the system will be sent to this address. The e-mail address is not made public and will only be used if you wish to receive a page from this site.

Password *
.....

Confirm password *
.....

Password strength: **Strong**

Passwords match: yes

To change the current user password, enter the new password in both fields.

Change your password as soon as you log in!