

TEFT Discussion 07-16-14

- Experience survey looking at consumer experience will help determine whether services are useful.
- Looking at how to improve participation and utilize data from surveys.
- EHR initiative working with vendor CARIO, and will be meeting with consumers to determine what will be a useful consumer record for them. Will be piloting PHR, then piloting to targeted populations. Want to develop something that providers and clients will be using, so they are involved in the group. Would like to then be able to make national recommendations.
- Stakeholders have had conversations around ongoing case management, and Steve said that this will be an important conversation to continue to have. Kelly said that the direction is headed toward developing some sort of coordinated support plan, but need to determine where it should be folded in.
- Have been talking about how their information will be impacting person-centered tools in the future; do not have details at this point, but it is under consideration.
- Looking at NCIC and CAPS assessment tools for participant experience in addition to the tool under TEFT grant. EBD and SLS will be receiving this other survey. Are also looking at Council on Quality materials, but have not made a determination.
- There will be some training and quality components under TEFT.
- Kelly said that they are looking into some sort of overall, cross-initiatives governance, which HCBS Strategies will make as a recommendation and Kelly supported.
- Pre-notification letters, then notification letters, then will start meeting in August to have discussions that can yield decisions. Outside vendor distributes, collects, and aggregates data and the HCPF will administer the second round. *Steve requested that the August meeting have a discussion around what would be included in a subset of items for assessment/reassessment.*
- The assessment tool effort, including the summary and person-centered goals, may cross over with the PHR.