

WINTER PARK RANCH WATER & SANITATION DISTRICT

October 1st, 2015

Dear Winter Park Ranch Customer,

While performing our annual video sewer inspections this summer our operators observed several areas of suspected sump pump discharge water. Sump pump discharge contributes greatly to our total sewer flows and ultimately to the cost of providing sewer service. The following are just a few potential negative impacts from sump pump discharge:

- Increase in service fees to accommodate additional treatment costs.
- Higher energy usage.
- Costs associated with treatment plant capacity expansion.
- Impact to the Fraser River from higher nutrient discharge and treatment disruptions.

The District has been working diligently every year to reduce ground water leaks in the sewer system and we've seen a considerable reduction in the amount of observed infiltration. Unfortunately, we're still receiving high levels of infiltration from sump pumps illegally discharged into sewer lines. Our Rules and Regulations require that sump pumps be piped outside of the house and discharged onto your property away from structures. We hope to correct this ongoing problem through customer cooperation rather than enforcing fines and penalties.

If you have a sump pump, please make sure that it is properly installed to drain outside and away from buildings and structures. By doing so you can help save money for all District customers and help protect the health of the Fraser River.

Sincerely,



Jim Fox
District Manager