

Department of Health Care Policy and Financing
Office of Community Living
Home and Community Based Services for Persons with Spinal Cord Injury (HCBS-SCI) Waiver Renewal Listening Log

Feedback is received at: Candace.Bailey@state.co.us

Listening Log updated with received feedback at the end of the 30 day public comment period which was 2/2/15-3/4/15.

Comment Number	Date Received	Time	Organization Name	Comment Synopsis	Response
1	2/3/2015	12:13	Community Member	Member was very supportive of the renewal and has found great benefits of the services in her own life.	The Department thanked her for her response and support of the waiver.
2	2/5/2015	2:56	Accent on Independence	They were strongly in support of renewing this waiver. They also felt that the SCI Waiver should allow working people with disabilities who enter Medicaid through the Buy-In program access to the services in the waiver. I am strongly in support of renewal of this waiver.	The Department thanked him for his support.
				They also felt that the SCI Waiver should also allow working people with disabilities who enter Medicaid through the Buy-In program access to the services in the waiver.	The Department explained that in this renewal the Department is not currently looking at including Buy-In to the waiver; the addition of Buy-In to the waiver was a topic that the SCI Advisory Committee planned to address after the renewal. The Department invited him to join these conversations.
3	2/6/2015	10:00-12:00	SCI Advisory Committee	Committee members asked if the terminology regarding alternative therapies could be updated to match the new language of Complementary and Integrative Health Services that is in statute.	The term Complementary and Integrative Health Services will be updated throughout the renewal to reflect the statute change.
				Regarding the IHSS changes, members asked if an IHSS attendant can be paid if they attend (alternative therapy) appointments.	The Department stated that the rules on accompaniment indicate that the attendant cannot be paid strictly for accompaniment. However, if the attendant is needed to provide "one or more" personal care or HMA services during the trip, they could be reimbursed.
				One member asked why the rate increase only applied to Chiropractors.	Currently there is only one chiropractor for the entire waiver. When we spoke to with chiropractors in the community they provided feedback that increased rates would attract more providers.
				Committee members expressed concern in increasing the client count and asked what the Department is doing to increase providers to meet demand.	One of the objectives of the new Provider Model incorporated into the renewal allows individual providers to enroll as SCI alternative therapy providers. The goal is increase the number all alternative therapy providers and allow for greater client choice.
4	2/24/2015	4:41	Community Member	This community member requested that a full printed copy of the waiver renewal to be mailed to them.	The Department thanked him for his interest and mailed the full print copy of the waiver renewal to the address provided on March 3, 2015.
5	2/25/2015	8:09	The Chanda Plan Foundation Systemic Change Committee	Would like CDASS and IHSS to be referred to as service delivery mechanisms not services.	The Department has addressed the reference of CDASS and IHSS as a service delivery option where possible, however under the waiver they are considered services.
				Wanted to know why someone would be on the waiver and not utilize the alternative therapies and if that would affect the study.	The Department reiterated that clients have the right to utilize the services of their choice and the waiver cannot require the utilization of any specific service.
				Pointed out some grammatical errors.	The grammatical errors have been corrected.
				Wanted to confirm the date for the Medical Advisory Committee.	The date for the Medical Advisory was correct - however due to the snow we unable to present and had to present on March 25, 2015.
				Wanted to know if the correct box in B-3 e was checked, since the waiver isn't statewide.	For B-3e the correct box was marked, that question has to do with who will be responsible for managing the waiver capacity - in this case the state Department of Health Care Policy and Financing will be allocating and managing this element of the waiver.
				There was a demand that the Department include Buy-In individuals to be added to the waiver. The group stated they would be emailing CMS directly.	The Department has received numerous comments regarding Buy-In for the SCI Waiver. Though this will not be addressed in this renewal, it will be brought to the SCI Advisory Committee for further discussion.
6	2/26/2015	2:02	Community Member/EBD Client	The client felt that Buy-In should be included in the SCI Waiver. He stated that he would greatly benefit from the waiver and felt he shouldn't be unable to enroll because he chose to work more hours at his current job.	The Department does not currently plan to add Buy-In to the waiver, however, it will be discussed with the SCI Advisory Committee in the future.
7	3/12/2015	2:42	Chanda Plan Foundation	Wanted to ensure that the new SCI Provider Model was approved the renewal would reflect the stakeholders' input on having the care plans created by the therapy providers instead of the supervising physician.	The waiver renewal has been updated to reflect this change within section C-1 and C-3