

**TOWN OF COLLBRAN
REQUEST FOR PROPOSALS FOR
Technology Support Services and Server Replacement
Addendum #1, Issued 9/13/19**

The following questions were submitted by the deadline of 9/10/19, 12:00 p.m. Answers were provided based on the best available information available at this time.

Q: You list approximately 15 workstations. Are they running Windows 7 or Windows 10?

A: Most of the workstations are Windows 10, any that are not will be in the first group to be replaced and will be replaced with Windows 10.

Q: For the secure back up, how much storage do you need to have?

A: The Caselle server utilizes about 10 GB of data. The Town's Google Cloud files currently are about 112 GB, but we expect that to increase as we scan existing physical documents and store them electronically.

Q: Can you tell us a little bit more about your network?

What type of switches do you have? Do you know their age?

What type Router do you have?

Do you have a WiFi network in place currently?

Who is your internet service provider?

A: Our switch is a NETGEAR ProSafe 24 Port 10/100 Switch

SonicWall TZ300

Belkin & Cisco routers

Yes, the Town has a Wi-Fi network in place

Our internet service provider is currently Brainstorm

Q: Do you have someone managing your email accounts?

A: We migrated to G-Suite and Gmail in late 2018. Existing Outlook emails were transferred over to our Gmail accounts at that time.

Our domain is managed by ACSOnline. Our website is hosted by the Colorado State Internet Portal (SIPA).

Q: Do you use O365 currently?

A: The Town has 15 full G-Suite licenses. Four of our users need to have Office Licenses for Word, Excel & Powerpoint. Those same four users need licenses for Adobe Pro. The other users can utilize the G-Suite products.