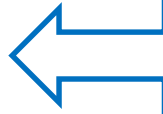


# SAMPLE END OF NOVEMBER MEMBER LETTER

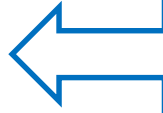
- If Congress does not act by mid-November, this letter will be sent to all Child Health Plan *Plus* (CHP+) members.
- The letter tells CHP+ members the following:
  - The program may end January 31, 2018 if Congress does not renew federal funding for the program
  - CHP+ benefits have not changed and they can still see their providers
  - What members can expect next if Congress does not renew federal funding for the program
  - What members can do now

Eligibility Technician Name  
Address  
City, CO ZipCode



Contact information of Member's  
County Dept. of Human or Social  
Services or Eligibility Site

FirstName LastName  
Address  
City, CO ZipCode



Addressed to Head of Household

Tear Here

Eligibility Technician Name  
Address  
City, CO ZipCode



FirstName LastName  
Address  
City, CO ZipCode

Addressed to Head  
of Household

1B##### ← Case Number  
Eligibility Technician Name  
Address  
City, CO ZipCode

## Important Information About Child Health Plan Plus (CHP+)

You are receiving this letter because these members of your household are enrolled in Child Health Plan *Plus* (CHP+) as of [Date letter is generated]: [Name of Child(ren) and/or Pregnant Woman in CHP+]

**If Congress does not renew federal funding, CHP+ in Colorado will end on January 31, 2018.**

CHP+ is paid for by a combination of state and federal funding. For CHP+ to continue in Colorado, Congress must pass a law to renew federal funding for the program.

### Important Information

- As of today, there are **no changes to your CHP+ benefits**. CHP+ members can continue to go to the doctor and use their benefits, and CHP+ kids can go to the dentist.
- If you or your family receives a letter stating it is time to renew your CHP+ benefits, **follow the instructions in the letter and pay your enrollment fee**, if you owe one.
- Congress can pass a law at any time to renew federal funding for CHP+, but **there is no guarantee** that they will.

If Congress does not renew federal funding for CHP+ by late December 2017, you will get a letter telling you when your CHP+ benefits will end and what else you may qualify for. **We will not know what you qualify for until late December.** At that time your letter will give you information on your options and who you can call for help.

### What You Can Do Now

1. Visit [CO.gov/HCPF/FutureCHP](http://CO.gov/HCPF/FutureCHP) for updates.
2. If you do not already have a PEAK® account, go to [CO.gov/PEAK](http://CO.gov/PEAK) to sign up.
3. Log in to your PEAK® account and then click on **Report My Changes** to make sure your information is up to date.
4. With your PEAK® account, you can also choose to get an email or text when you have a new letter in the PEAK® Mail Center.
5. Ask your doctor's or dentist's office for the names of the private insurance plans they accept. Write this information down in case you need to shop for a private insurance plan.
6. If any CHP+ members in your family are due or overdue for medical or dental care, make an

appointment with your provider as soon as possible. Please remember only CHP+ kids receive dental benefits.

7. For questions about your private health insurance options, to see if you will qualify for financial help to lower your costs, and to find free in-person help, visit [ConnectforHealthCO.com](http://ConnectforHealthCO.com), or call the Connect for Health Colorado Customer Service Center at 855- PLANS-4-YOU (855-752-6749), TTY 855-346-3432.

If you have questions about this letter, call [\[Elig. Tech. Name\]](#) at [\[Elig. Tech. Phone Number\]](#).

Thank you,

Colorado Department of Health Care Policy and Financing