



COLORADO
Department of Health Care
Policy & Financing

Dear Home Health Provider,

On January 24 and 25, 2019, the Department of Health Care Policy & Financing (the Department) sent a list of claims identified as having been paid without the necessary prior authorization to all affected providers. Included with the list was a notice informing affected providers that they would have 30 days to verify that prior authorization was sent to the Colorado interChange.

All claims that were recouped during the November 30, 2018, financial cycle have now been reprocessed. However, the Department will review these claims again after expiration of the 30-day deadline, and any claims for which there is no valid prior authorization on record will be identified as overpayments.

If you did not receive a list of claims, contact Escalated.Operations@state.co.us immediately.

Thank you,

Department of Health Care Policy & Financing

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