



**COLORADO**  
Department of Health Care  
Policy & Financing

Dear Provider,

As of February 7, 2019, Authorization Details in eQSuite® did not match the Prior Authorization Request letter on the Provider Web Portal. This issue was resolved on February 16, 2019.

Until the solution was implemented, new prior authorizations that were approved by eQHealth Solutions, Inc., from February 14, 2019, to February 16, 2019, were not being posted to the Web Portal. Now that the issue has been resolved, new prior authorizations approved within that timeframe are available on the Web Portal.

Thank you,

Department of Health Care Policy & Financing

---

*Please do not reply to this email; this address is not monitored.*

See what's happening on our social sites

