



## Residential Water/Sewer Service *(effective January 1, 2012)*

Paint Brush Hills Metropolitan District (PBHMD) provides water, wastewater collection, parks and recreation, and drainage service to approximately 710 homes in Falcon Hills, plus Falcon Middle School and Grace Community Church. PBHMD draws its water from multiple groundwater wells, tapping the Arapahoe and Laramie-Fox Hills aquifers at depths up to 2950 feet. Treated water is also obtained from Meridian Ranch through an interconnect pipeline and pumping station. The District maintains its own water distribution and wastewater collection systems (including a sewage lift station), plus two water tanks with a combined storage capacity of 1.5 million gallons.

Woodmen Hills Metropolitan District (WHMD) owns and operates the local wastewater treatment facility, billing PBHMD customers directly for this service. To contact WHMD with regard to an account, call (719) 495-2500.

**Set-Up Fee:** \$50.00 (one-time fee paid by 1<sup>st</sup> resident in a newly built home)

**Base Fee:** \$30.00 per month (flat fee for basic service)

**Sewer Fee:** \$17.00 per month (flat fee for wastewater collection)

**Water Fee:** This fee is based on monthly water usage as follows:

| <u>USAGE</u><br><i>(monthly billing basis)</i> | <u>COST</u><br><i>(per gallon)</i> | -OR- | <u>COST</u><br><i>(per 1,000 gallons)</i> |
|--|------------------------------------|------|---|
| 0 to 20,000 gallons                            | \$0.005                            |      | \$5.00                                    |
| 20,000 to 30,000 gallons                       | \$0.0075                           |      | \$7.50                                    |
| 30,000 to 40,000 gallons                       | \$0.0125                           |      | \$12.50                                   |
| Over 40,000 gallons                            | \$0.0150                           |      | \$15.00                                   |

PBHMD bills its customers on a monthly basis. Water meters are read by the District on/around the last day of each month, with subsequent billing prior to the 10<sup>th</sup> of the next month. Many homes have radio read meters and customers are billed by the gallon. Most older homes still have read-o-matic equipment and these customers are billed to the nearest 100 gallons. As an example using the above listed fees, with 23,800 gallons of water used, the customer's total monthly service bill would be \$175.50 (calculated as \$17 sewer + \$30 base + \$128.50 water).

Payments are due on the 25<sup>th</sup> of the month, with a \$10 late fee applied to all accounts with unpaid balances on the 1<sup>st</sup> of the subsequent month. A payment drop box is located curbside at the District Office. PBHMD offers its customers the convenience of e-billing and automatic bill pay. Budget billing is not currently available.

The District encourages customers to use water wisely, employing conservation techniques where appropriate and minimizing unnecessary water loss through excessive irrigation. Customers are welcome to attend the monthly meetings of the PBHMD Board of Directors. Meeting details are posted on the District's website.