



Dear Provider,

Many providers have had questions about how to reconcile claim adjustments reflected on their Remittance Advices (RAs). Based on provider feedback, the Financial Transactions page of the RA has been updated to provide additional payment and recoupment information. These changes were implemented on January 9, 2019, and will appear on RAs for the January 11, 2019, financial cycle.

Adjustment Summary Section

EXPORT: CRA-TRAN-R	COLORADO INTERCHANGE	DATE: MM/DD/CCYY
RA#: 999999999	<Financial Cycle Description>	PAGE: 9,999
PAYER: XXXX	PROVIDER REMITTANCE ADVICE	
	FINANCIAL TRANSACTIONS	

XX	PAYEE ID	9999999999999999
XX	NFI	9999999999
XX	CHECK/EFT NUMBER	999999999
XX, XX XXXXX-XXXX	PAYMENT DATE	MM/DD/CCYY

-----ADJUSTMENT SUMMARY-----

TOTAL NO. ADJ	TOTAL ADDITIONAL PAYMENTS	TOTAL PAYMENTS TO BE WITHHELD	TOTAL REFUND AMOUNT APPLIED
999,999	99,999,999.99	99,999,999.99	99,999,999.99

The Financial Transactions page of the RA now includes an Adjustment Summary section. The fields highlighted in yellow above represent the newly added information:

- **Total Num. Adj:** The total number of adjusted claims on the report.
- **Total Additional Payments:** Additional amount owed to a billing provider as the result of a claim adjustment.
- **Total Payments to be Withheld:** Additional amount owed by a billing provider as the result of a claim adjustment.
- **Total Refund Amount Applied:** Amount of a cash receipt received from a provider applied to a cash related claim adjustment.

Non-Claim Specific Payouts to Payee Section

-----NON-CLAIM SPECIFIC PAYOUTS TO PAYEE-----

TRANSACTION NUMBER	PAYOUT AMOUNT	SERVICE DATE FROM THRU	RELATED PROVIDER ID	REASON CODE	EXPENDITURE REASON
999999999999	9,999,999.99	MMDDYY MMDDYY	9999999999999999	9999	XXXXXXXXXXXXXXXXXX
999999999999	9,999,999.99	MMDDYY MMDDYY	9999999999999999	9999	XXXXXXXXXXXXXXXXXX
999999999999	9,999,999.99	MMDDYY MMDDYY	9999999999999999	9999	XXXXXXXXXXXXXXXXXX
999999999999	9,999,999.99	MMDDYY MMDDYY	9999999999999999	9999	XXXXXXXXXXXXXXXXXX
999999999999	9,999,999.99	MMDDYY MMDDYY	9999999999999999	9999	XXXXXXXXXXXXXXXXXX

TOTAL PAYOUTS: 99,999,999.99

The Expenditure Reason field has been added to provide more information about the Reason Code. The expenditure reason given may be abbreviated. Providers are advised to reference [Appendix S - Expenditure Reason Code Descriptions](#) for a full explanation of the expenditure reason.

Non-Claim Specific Refunds from Payee Section

-----NON-CLAIM SPECIFIC REFUNDS FROM PAYEE-----

TRANSACTION NUMBER	REFUND AMOUNT	CHECK/EFT NUMBER	RECEIPT DATE	REASON CODE	CASH DISPOSITION REASON
999999999999	9,999,999.99	9999999999	MMDDYY	9999	XX
999999999999	9,999,999.99	9999999999	MMDDYY	9999	XX
999999999999	9,999,999.99	9999999999	MMDDYY	9999	XX
999999999999	9,999,999.99	9999999999	MMDDYY	9999	XX
999999999999	9,999,999.99	9999999999	MMDDYY	9999	XX

TOTAL REFUNDS: 99,999,999.99

The Cash Disposition Reason field has been added to provide more information about the Reason Code.

Accounts Receivable Section

-----ACCOUNTS RECEIVABLE-----										
PAYEE RECoup PERCENTAGE	PAYEE RECoup AMOUNT	AR EFFECTIVE DATE	AR END DATE							
9999	99,999,999.99	MM/DD/YYYY	MM/DD/YYYY							
9999	99,999,999.99	MM/DD/YYYY	MM/DD/YYYY							
9999	99,999,999.99	MM/DD/YYYY	MM/DD/YYYY							
NOTE: ALL OTHER AR EFFECTIVE DATES WILL RECoup AT 100%.										
A/R NUMBER	SETUP DATE	PREVIOUS --ICN--	ORIGINAL A/R AMOUNT	RECoupED IN CURRENT CYCLE	BALANCE	ADJUSTMENT --ICN--	ADJUSTMENT AMOUNT	MEMBER NUMBER	DOS FROM	DOS TO
XXXXXXXXXXXXXX	MMDDYY	RRYJJJBBBBSS	9,999,999.99	9,999,999.99	9,999,999.99	RRYJJJBBBBSS	9,999,999.99	XXXXXXXXXX	MMDDYY	MMDDYY
XXXXXXXXXXXXXX	MMDDYY	RRYJJJBBBBSS	9,999,999.99	9,999,999.99	9,999,999.99	RRYJJJBBBBSS	9,999,999.99	XXXXXXXXXX	MMDDYY	MMDDYY
XXXXXXXXXXXXXX	MMDDYY	RRYJJJBBBBSS	9,999,999.99	9,999,999.99	9,999,999.99	RRYJJJBBBBSS	9,999,999.99	XXXXXXXXXX	MMDDYY	MMDDYY
XXXXXXXXXXXXXX	MMDDYY	RRYJJJBBBBSS	9,999,999.99	9,999,999.99	9,999,999.99	RRYJJJBBBBSS	9,999,999.99	XXXXXXXXXX	MMDDYY	MMDDYY
XXXXXXXXXXXXXX	MMDDYY	RRYJJJBBBBSS	9,999,999.99	9,999,999.99	9,999,999.99	RRYJJJBBBBSS	9,999,999.99	XXXXXXXXXX	MMDDYY	MMDDYY
TOTAL			99,999,999.99	99,999,999.99	99,999,999.99		99,999,999.99			

The fields highlighted in yellow above represent the newly added information:

- **Payee Recoup Percentage:** Maximum percentage of a payee's payment that can be recovered per payment cycle.
- **Payee Recoup Amount:** Maximum dollar amount of a payee's payment that can be recovered per payment cycle.
- **AR Effective Date:** Account Receivables (ARs) that have been added on or after this effective date will apply to the maximum recoupment. ARs that existed before the effective date will not apply to the maximum recoupment logic.
- **AR End Date:** ARs that have been added on or before this end date will apply to the maximum recoupment. ARs that are created after the end date will not apply to the maximum recoupment logic.
- **Original A/R Amount (Previous Amount):** The original accounts receivable setup amount.
- **Adjustment Amount:** The amount paid on the adjusted (daughter) claim.
- **Member Number:** Unique identifier for the beneficiary.
- **DOS From:** The first date of service on the claim.
- **DOS To:** The last date of service on the claim.
- **Total Original A/R Amount (Accounts Receivable):** Sum of all accounts receivable Original A/R (Previous) Amounts.
- **Total Recouped in Current Cycle (Accounts Receivable):** Sum of all Recouped in Current Cycle
- **Total Balance (Accounts Receivable):** Sum of all accounts receivable Balance amounts.
- **Total Adjustment Amount (Accounts Receivable):** Sum of all Adjustment Amounts.

For more information on how to interpret the data provided on the RA, reference the [Provider Web Portal Quick Guide – Reading the Remittance Advice \(RA\) Dated on or After 1/9/2019](#).

Thank you,

Department of Health Care Policy & Financing

Please do not reply to this email; this address is not monitored.

See what's happening on our social sites

