



Dear Provider,

Providers are reminded to use the individual therapist for the rendering provider. Using the group or organization National Provider Identifier (NPI) for both the billing and rendering fields on the claim will result in denials.

On August 31, 2018, DXC reprocessed claims in order to adjust for rate updates, which resulted in fund recoupments for claims **if the rendering provider ID was incorrect**. Providers are advised to resubmit affected claims with the correct rendering provider ID.

Please refer to the previous communication below for further details. This information was also previously published in the [February 2018 Provider Bulletin \(B1800410\)](#).

Thank you,

Department of Health Care Policy & Financing

Dear Provider,

This letter is to inform you of an upcoming modification to the Colorado interChange system to enforce the usage of the correct rendering provider types for outpatient Physical Therapy (PT), Occupational Therapy (OT) and Speech Therapy (ST) benefit procedure codes on CMS 1500 claims. Outpatient therapy claims billed with an incorrect rendering provider type will be denied.

Allowed rendering providers are licensed or certified as:

- Physicians, Physician Assistants or Osteopaths
- Advanced Practice Nurses
- Physical therapists
- Occupational therapists
- Speech therapists

Reference the [Physical and Occupational Therapy](#) and the [Speech Therapy](#) policy-billing manuals, located under the CMS 1500 drop-down section on the [Billing Manuals web page](#), for complete details.

Claims paid on or after February 1, 2018, without an appropriate rendering provider NPI, will be reprocessed by DXC.

Thank you,

Department of Health Care Policy & Financing

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