



Dear Alternative Care Facility (ACF) and Support Living Program (SLP) Providers,

Providers are reminded to verify the presence of revised ACF and SLP Post Eligibility Treatment of Income (PETI) lines with effective dates on or after January 1, 2019, before billing.

Providers can view a member's Prior Authorization Request (PAR) status in the Provider Web Portal. In order to look up a PAR on the Web Portal, users should choose the "Care Management" option from the home page and click on "View Authorization Services." Next, users should enter the member identification number and approved PAR number into the Web Portal to search for the PAR status.

For more information on viewing PARs on the Web Portal, refer to the [Provider Web Portal Quick Guide - Viewing Prior Authorizations in the Portal](#), available on the [Quick Guides and Webinars web page](#).

If there is not an active line on the PAR, please contact the member's case manager.

Thank you,

Department of Health Care Policy & Financing

---

*Please do not reply to this email; this address is not monitored.*

See what's happening on our social sites

