



Dear Provider,

This is a reminder about the ongoing claims reprocessing and fund recoupment for claims processed between September 6, 2017, and September 12, 2017.

The reprocessing and recoupments are being done in phases over the next several weeks.

Please remember to refer to the [Reading Your Remittance Advice \(RA\) Quick Guide](#) for information about how this will appear on your Remittance Advice.

Thank you,

Health First Colorado (Colorado's Medicaid Program)

Dear Provider,

Claims processed between September 6, 2017, and September 13, 2017, were either paid when they should have denied, or paid in full when they should have had a portion of the payment reduced. This issue affected all provider types.

This issue was resolved on September 13, 2017. Affected claims will be reprocessed by DXC and funds will be recouped. The Department and DXC anticipate that reprocessing will occur within the next several weeks. Refer to the [Reading Your Remittance Advice \(RA\) Quick Guide](#) for information on how the recoupment will appear on your RA.

We apologize for any inconvenience this may cause.

Thank you,

Health First Colorado (Colorado's Medicaid Program)

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