Meeting Minutes
ACC Program Improvement
Provider & Community Issues Subcommittee

Colorado Department of Public Health and Environment
4300 Cherry Creek South Drive, Building A, Room A2A
Denver, CO 80246

October 11, 2018
8:00 a.m. – 9:30 a.m.

1. **Introductions**

   A. **In Person:**

   Marty Janssen (COA, RAE 3 & 5), Lila Cummings (CHA), Andrea Skubal (CCHA, RAE 6 & 7), Nicole Konkoly (RMHP, RAE 1), John Salvino, Isabelle Nathanson (CCHI), Elina Navarro (COA, RAE 3 & 5), Jamie Haney (MCPN), Louisa Wren (RMHP, RAE 1), Kelly Marshall (COA, RAE 3 & 5), Katie Pachan Jacobson (CCHN), Anita Rich (CCHAP), Abby Worthen (CDPHE) Kayla Tuteur (HCPF), Emily Berry (HCPF)

   B. **Phone:**

   Bethany Pray (CCLP), Karl Brimmer (Brimmer Consulting Inc), Jodi Litfin (Rocky Mountain Human Services), Matt Percy (Mountain Family), Michelle Hoy (Mind Springs), Katrina De Romana (Heartlight), Meaghan Ziegler (Ebert Family Clinic), Marybeth Swanson (Fort Collins), Kathleen Mcinnis (SW CO AHEC), Donald Moore (Pueblo Community Health Center), Tonya Bruno (KP), Gina Taylor, Tammy Phillips (Larimer County), Carol Schlageck (Primary Care Partners – GJ), Alma Mejorado (Beacon)

2. **Approval of Minutes from September 2018 Meeting**

   The September meeting minutes were approved as written.

3. **Announcements**

   Anita Rich asked the group for general updates. The group provided the following:

   - The PIAC meets on Wednesday October 17th at 9:30am at the Department of Health Care Policy & Financing. Anita will report back
4. **Updates – No Show Workgroup, PIAC**

Anita Rich introduced the No Show Workgroup and noted that this workgroup serves a space where the actual work gets done for the P&CI subcommittee. The workgroup was active during ACC Phase I and put out a survey among providers and Health First Colorado Members to identify reasons for no-shows. The workgroup developed a set of recommendations that were brought to the PIAC in April. Because the survey focused on primary care providers, the group received a recommendation to expand into behavioral health and develop additional recommendations. The workgroup reconvened on October 1st.

Updates from the first no show workgroup meeting:

- When the workgroup met, they discussed producing an issue brief to document the findings from the previous workgroup. This was a recommendation approved by PIAC in May. The group would like to get the issue brief completed by the end of the year. Workgroup needs a point person to take lead on this effort.
- The workgroup discussed bringing this to their regional PIACs to see if they could identify someone to lead the workgroup.
- Jill Atkinson offered to get started on the issue brief, with the help from Abby Worthen and Jamie Haney.

Emily Berry noted that P&CI is considering bringing some of the no-show workgroup work to the P&CI meeting, so this meeting would sometimes be used as a working session. We would like to dig in on the issue brief and hopefully get it ready to be finalized and sent to the January PIAC. Please email either Anita.Rich@cchap.org or Emily.Berry@state.co.us if you are willing to take on the role of being the point person on this workgroup. This would include coordination, and meeting facilitation.

5. **Subcommittee Housekeeping – Charter, Voting Membership, Focus Areas**

Anita Rich asked the committee to review the subcommittee charter. Please look at the representing columns and provide feedback about whether all relevant parties are included in the voting membership. There are openings for the following types of members: Co-chair; Providers; Consumers; Behavioral health providers and workers; Topical experts.

Discussion Questions: Who else should be included? Are these the right people who should be on the subcommittee?

Discussion:
• Anita Rich: I think we are missing community agencies who work in tandem with Medicaid.

• Isabelle Nathanson: CCHI is a consumer advocacy group that is interested in participating.

• Donald Moore: Could we include agencies that don’t provide Medicaid, but add to the services that Medicaid provides? This could include consumer advocates, and representatives of community agencies.

• Abby Worthen: What about a local public health agency?

• Bethany Pray: We should enhance the geographical scope; for example, have someone from Pueblo and other areas in the state where there may be provider shortages. For behavioral health, we could include an independent provider and someone from a CMHC.

• Comment: For behavioral health, it makes sense to have an independent provider in addition to the CMHC.

• Gina Taylor: I’m happy to represent for behavioral health.

• Karl Brimmer: It is better to have more than one consumer on the group.

• Bethany Pray: I can assist in getting community advocates.

• Anita Rich: It seems like we need to make this committee bigger. We need to add behavioral health and consumer representation. Adding a local public health person; as much statewide participation as we can get; topical experts - what does this mean? We need to consider elderly, long term care, senior centers, geographic representation, rural/frontier providers, etc.

• Jamie Haney (MCPN) offered to help connect with some people from their board.

Please provide any additional feedback to Anita.Rich@cchap.org or Emily.Berry@state.co.us.

6. Attribution Communication Strategizing Session

Anita Rich: Moving forward, we’re looking to strategize how we’re helping providers communicate with us and community partners, the RAEs, the Department. This group is well-informed. How can the people in this group help to disseminate this information out to providers who may not be checking the website regularly?

Feedback:
• CCHN currently has a survey out to health centers. There were dramatic shifts in attribution in September. Providers are looking for reason codes around why a person was attributed to their practice
• A big ask is ensuring providers have access to the Data Analytics Portal (DAP)
• Needs:
  o Consistency in response from RAEs
  o Access to DAP
  o Work with RAEs

Next meeting: November 8, 2018, 8:00 a.m. – 9:30 a.m.
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