



OPS PUBLIC PORTAL TROUBLESHOOTING GUIDE

If you are having difficulty accessing the enhanced public portal for the Boiler or Conveyance programs, please follow the steps below.

- 1) Please view the page with the Internet Explorer web browser. The search page should appear as shown below.

*Note: Information must be entered in at least one of the green fields to search for records in the database.

Colorado The Official State Web Portal

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Department of Labor & Employment

STATE OF COLORADO

Home

Public Search

Conveyance Search

Location Criteria

Street #	Street Name	City	County	Zip Code
<input type="text"/>				
Conveyance ID	<input type="text"/>	Name of AHJ	<input type="text"/>	<input type="text"/>
Facility ID	<input type="text"/>	Inspecting Entity	<input type="text"/>	<input type="text"/>
Facility Name	<input type="text"/>			
Contact Information	First Name	Middle Name	Last Name	<input type="text"/>
	<input type="text"/>	<input type="text"/>	<input type="text"/>	
Street #	Street Name	City	<input type="text"/>	
	<input type="text"/>	<input type="text"/>		

Reset

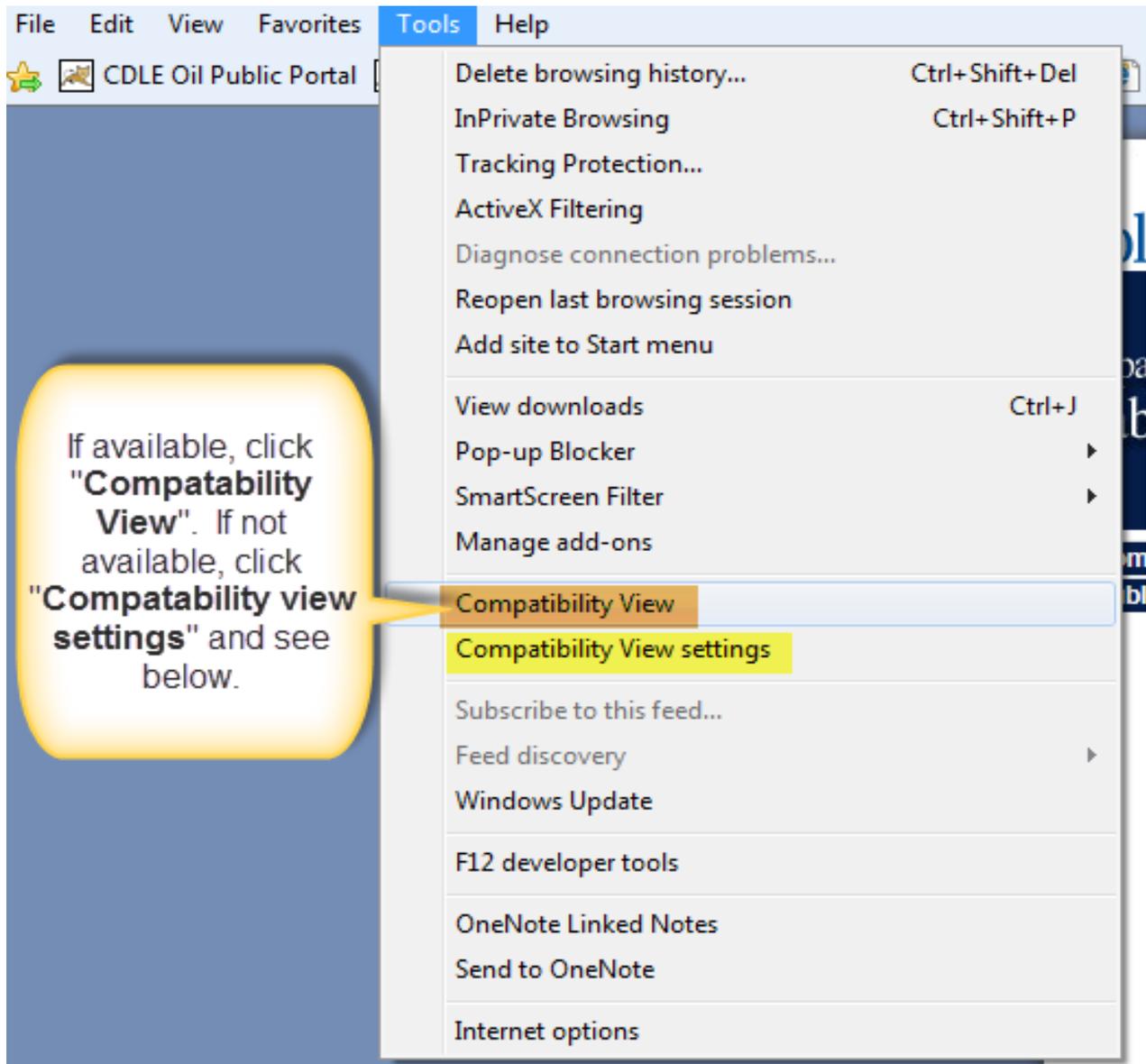
Search

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- 2) If the required fields are not highlighted in green, please set Internet Explorer to use "Compatibility View" when viewing the public portal. To do this, open the Tools menu at the top of the screen.



3) Enter "state.co.us" into the "Add this website" section and click the "Add" button. Once this has been done, close the popup screen and reload the public portal.

*Note: If the upper section of this popup is greyed out, please verify that the last checkbox ("Display all websites in Compatibility View") is unchecked.

