



COLORADO
Department of Revenue

Division of Motor Vehicles
Vehicle Services Section
PO Box 173350
Denver, CO 80217-3350

June 22, 2018

Thank you for your application for a personalized plate. Your personalized license plate request, replacement, reservation and/or conversion application cannot be processed at this time as the Division of Motor Vehicles is deploying an enhanced and more efficient computer system.

As we introduce the DRIVES system into motor vehicle offices in Colorado and retire our existing 35-plus-year-old CSTARS system to allow for a better customer and employee experience, it is necessary for the Department of Revenue to stop accepting applications for personalized plates on a temporary basis. Beginning August 6, 2018, you may apply and pay for your personalized plate online and view live results regarding your personalized plate choices. To accommodate this change, we are returning your application and inviting you to apply online at www.mydmv.colorado.gov. on or after August 6, 2018.

This new process will shorten the time required to process and deliver personalized plate applications from approximately two months to less than 10 business days. Should you require registration and license plates for your vehicle prior to August 6, please visit your local County DMV office for either a temporary permit or a regularly-issued Colorado license plate. Appropriate taxes and fees paid at this time can be credited and applied to your personalized plate at the time it is approved and ordered.

If you have questions, please feel free to contact us.

Sincerely,
Vehicle Services Section
303-205-5608

