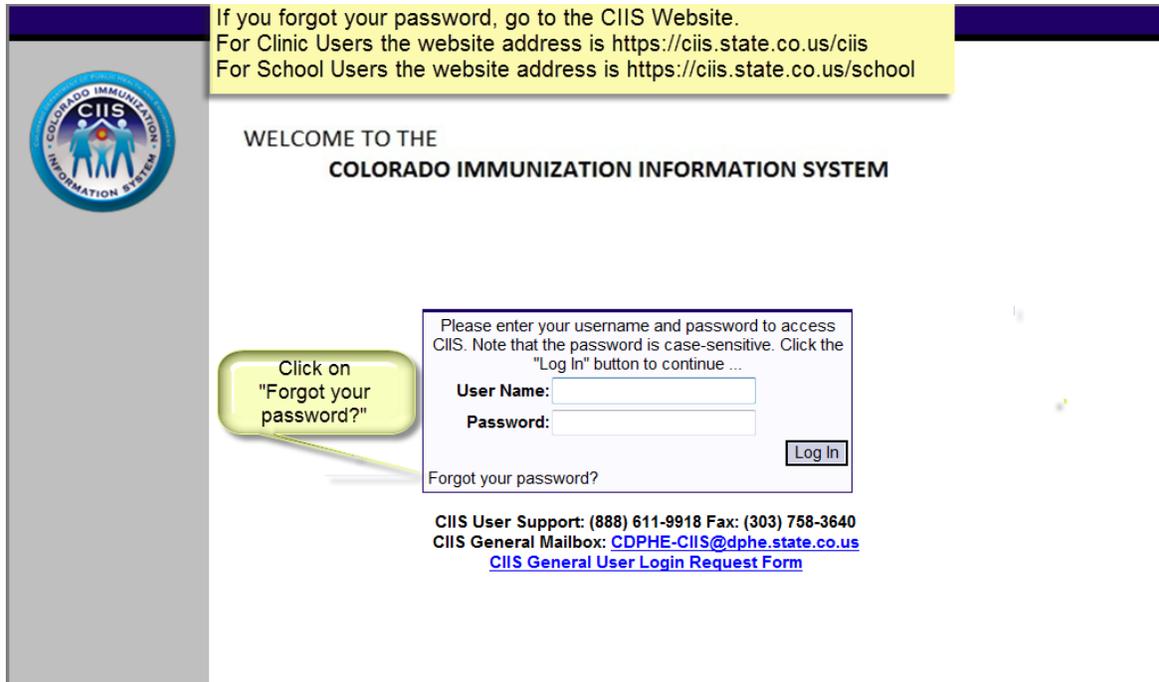


Forgot Your Password? Here is how to reset it.

CIIS 2.0 existing users can reset their own password by utilizing the “Forgot your password” link located on the CIIS Log-in screen. To reset your password, you will need to know your CIIS user name and answer two of your password questions for security purposes. See the instructions below:



If you forgot your password, go to the CIIS Website.
For Clinic Users the website address is <https://ciis.state.co.us/ciis>
For School Users the website address is <https://ciis.state.co.us/school>

WELCOME TO THE
COLORADO IMMUNIZATION INFORMATION SYSTEM

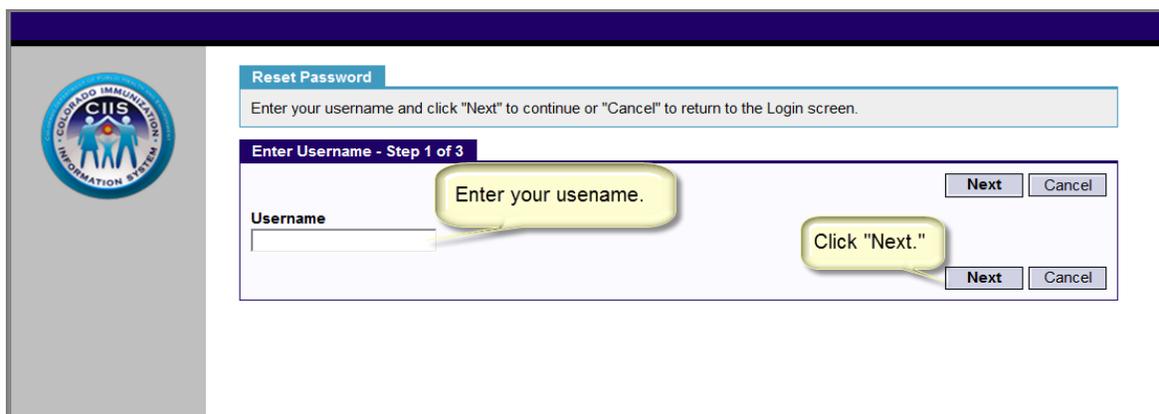
Please enter your username and password to access CIIS. Note that the password is case-sensitive. Click the "Log In" button to continue ...

User Name:
Password:

Forgot your password?

Click on "Forgot your password?"

CIIS User Support: (888) 611-9918 Fax: (303) 758-3640
CIIS General Mailbox: CDPHE-CIIS@dphe.state.co.us
[CIIS General User Login Request Form](#)



Reset Password

Enter your username and click "Next" to continue or "Cancel" to return to the Login screen.

Enter Username - Step 1 of 3

Enter your username.

Username

Click "Next."



Reset Password

Follow these instructions.

Select a unique question and enter the correct answer for each of the row(s) displayed. Click "Next" to proceed to the Password Reset screen (assuming your answers are correct) or "Cancel" to return to the Login screen. You only get two attempts to answer the questions correctly. Otherwise, your account will be locked and you will need to contact the Helpdesk for assistance.

Reset Password - Step 2 of 3

when you click the arrow the questions will appear.

Question	Answer
<input type="button" value="v"/>	<input type="text"/>
WHAT IS YOUR FAVORITE CARTOON CHARACTER?	<input type="text"/>
WHAT IS YOUR FAVORITE FOOD?	<input type="text"/>
WHAT IS YOUR FAVORITE MOVIE?	<input type="text"/>
WHAT IS YOUR FAVORITE SONG?	<input type="text"/>
WHAT IS YOUR PET'S NAME?	<input type="text"/>



Reset Password

Follow these instructions to enter a new password.

Enter a new password (following the guidelines displayed). Click "Next" to save your new password or "Cancel" to return to the Login screen.

Reset Password - Step 3 of 3

<input type="button" value="Next"/> <input type="button" value="Cancel"/>	
New Password <input type="text"/>	Confirm New Password <input type="text"/>
<input type="button" value="Next"/> <input type="button" value="Cancel"/>	

- Passwords must be a minimum of 8 characters long.
- Passwords must include at least one number. (0-9)
- Passwords must include at least one special character. (Ex: #, %, *, !, \$, etc.)
- Passwords must be changed a minimum of 2 times before re-use.

Use these guidelines when creating your new password.