

How to Look up or Revise Your Password Questions on CIIS

Once you log in to CIIS, follow the instructions below:

- Providers/Clinic Users CIIS Website: <https://ciis.state.co.us/ciis>
- School Users CIIS Website: <https://ciis.state.co.us/school>

Step 1: Click on the “Settings” link and then on the Password Questions” link.

Step 2: Answer at least 5 questions and be sure to keep a record of these in case you forget your password.

Step 3: Click on the “Update” button to save your answers.

The screenshot shows the CIIS web interface for a provider. The top navigation bar includes the CIIS logo and a menu with 'Home', 'Patients', 'Immunizations', 'Reports/Forms', 'Settings', 'Change Password', 'Password Questions', 'User Defaults', 'Clinic Vaccine Default', and 'User Vaccine Defaults'. The 'Settings' and 'Password Questions' items are circled in red. A callout bubble points to 'Settings' with the text: 'Step 1: Click on the "Settings" link and then on the "Password Questions" link.' The main content area is titled 'Password Questions' and contains a message: 'Click "Update" to save the record or "Cancel" to return to the previous page.' Below this is an 'Edit' button and a message: 'You must answer at least 5 questions.' A paragraph explains the purpose of security questions. A table follows with columns for 'Question' and 'Answer'. The table contains 10 rows of questions, with the first five answered: 'What is your favorite cartoon character?' (empty), 'What is your favorite food?' (PIZZA), 'What is your favorite movie?' (empty), 'What is your favorite song?' (empty), 'What is your favorite TV show?' (empty), 'What is your pet's name?' (EDDIE), 'What was the color of your first car?' (GREEN), 'What was the name of the street you grew up on?' (OGDEN), 'What was the name of your maid of honor?' (SALLY), and 'What was your high school mascot?' (empty). A callout bubble points to the 'Update' button at the bottom right with the text: 'Step 3: Click on the "Update" button to save your answers.' Another callout bubble on the right side of the table says: 'Step 2: Answer at least 5 questions and be sure to keep a record of these in case you forget your password.'

PROVIDER: TRAINING PROVIDER TYPE 2, CLINIC: TRAINING PROVIDER TYPE 2

CIIS
COLORADO IMMUNIZATION INFORMATION SYSTEM

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Password Questions

Click "Update" to save the record or "Cancel" to return to the previous page.

Edit

Step 1: Click on the "Settings" link and then on the "Password Questions" link.

Update **Cancel**

You must answer at least 5 questions.

Curious about why we ask you to answer security questions? Much like many online banking or shopping accounts, CIIS allows you to answer security questions in the event that you forget your password. If you incorrectly enter your password three times, CIIS will ask you to answer two questions to which you previously supplied answers so that you can regain access to the system and reset your password yourself.

Question	Answer
What is your favorite cartoon character?	
What is your favorite food?	PIZZA
What is your favorite movie?	
What is your favorite song?	
What is your favorite TV show?	
What is your pet's name?	EDDIE
What was the color of your first car?	GREEN
What was the name of the street you grew up on?	OGDEN
What was the name of your maid of honor?	SALLY
What was your high school mascot?	

Step 2: Answer at least 5 questions and be sure to keep a record of these in case you forget your password.

Step 3: Click on the "Update" button to save your answers.

Update **Cancel**