



eWIC Compass Overview: New Look, New Terms

As you transition from Compass to the eWIC Compass system, you will notice a few differences. Let's take a look at some of the new panels and terms.

When You First Login

eWIC Compass: The name of the new Compass system. You will also notice a new splash screen picture when you log into eWIC Compass.

The screenshot shows the eWIC Compass application window. The title bar reads "eWIC Compass (Vanessa Hodack 51 - 5101 Connected)". The interface includes a sidebar menu on the left with the following items: Clinic Services, Scheduler, Operations, Vendor Management, Finance, Food Management, System Administration, and Reports. The main area displays a splash screen with a woman holding a grocery bag and the "Compass eWIC" logo. Below the splash screen is a table with the following structure:

Posted Date	Category	Title



Family Panel

PAN: The PAN is the Personal Account Number. This is the same as the number on the eWIC Card. Instead of checks, participants will use an eWIC card to purchase their foods.

EU Nbr: The EU Nbr stands for Economic Unit Number. This is the number associated with each economic unit in the family. Typically there is only one economic unit number per family. However, if a family has a foster child, then that foster child has its own economic unit number.

Status: This is the status of the eWIC Card number or PAN. When a card is "Active" that means that card is assigned to the family and may have food benefits in the account. The card may also be labeled "Deactivated" if the card can no longer be used.

The screenshot displays the eWIC Compass Test software interface. The title bar reads "eWIC Compass Test (Vanessa Hodack 51 - 5101 Connected)". The main window shows a "Family" panel for "Sara Test" at "51 - 5101 Pueblo WIC Clinic".

Family Data:

- Endorser: Sara Test
- Category: Pregnant
- EDD: 12/2/2016
- Date of Birth: 09/14/1988 (27 y)
- Wks: 13
- WIC Status: Active
- Cert. End: 01/2017
- Last FB: Jul 16
- *FB Issuance: 3 Months

Participant: Connor Test

- Category: Child (Male)
- WIC Status: Active
- Cert. End: 01/2017
- Last FB: Jul 16
- *FB Issuance: 3 Months

Family Data Form:

- New Member / Proxy:
- Mother's Ed Level: 1 year of college
- *Printouts Language: English
- Needs Interpreter:
- Preferred Spoken Language:
- Economic Unit: Sara Test
- EU Nbr: 12008344
- Current PAN: 61018893-00000172
- Status: Active
- *Referred To WIC By: Family/Friend

System Messages:

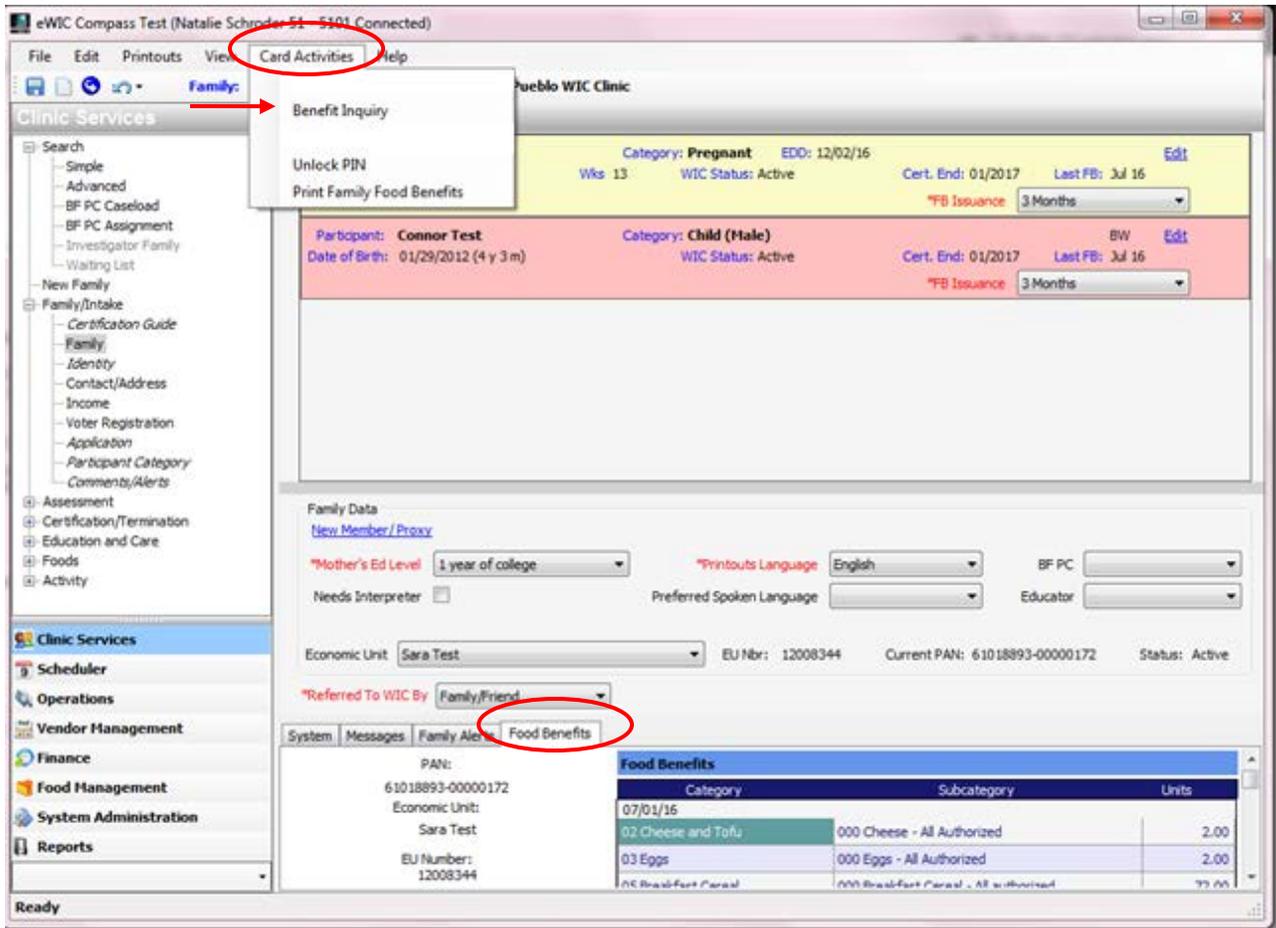
Error Code	Description
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Card Activities: A new item is available in the menu. The two most commonly used items within this menu will be the Benefit Inquiry option and the Print Family Food Benefits.

Benefit Inquiry: You may pick this option when you want to see what foods the participant has left in their account.

Print Family Food Benefits List: The Family Food Benefits list is printed by the system to a staff member's printer each time benefits are issued. Staff may also print this list manually by going to the Card Activities menu and choosing "Print Family Food Benefits List" (see document on next page).





Family Food Benefits

5/24/2016

Month	WIC Approved Foods	Amount	
7/1/2016 - 7/31/2016	Cheese	2	Pound
	Eggs	2	Dozen
	Breakfast Cereal	72	Ounce
	Peanut Butter/Beans	3	Jar/Bag/Can
	WW Bread or Whole Grains	48	Ounce
	Fruit and Vegetables	19	\$\$\$\$
	1%/Skim milk - all auth	8	Gallon
	12-oz frozen conc juice	3	Can
	64-oz Juice	2	Bottle
6/1/2016 - 6/30/2016	Cheese	2	Pound
	Eggs	2	Dozen
	Breakfast Cereal	72	Ounce
	Peanut Butter/Beans	3	Jar/Bag/Can
	WW Bread or Whole Grains	48	Ounce
	Fruit and Vegetables	19	\$\$\$\$
	1%/Skim milk - all auth	8	Gallon
	12-oz frozen conc juice	3	Can
	64-oz Juice	2	Bottle
5/1/2016 - 5/31/2016	Eggs	2	Dozen
	Breakfast Cereal	24	Ounce
	Peanut Butter/Beans	2	Jar/Bag/Can
	WW Bread or Whole Grains	32	Ounce
	Fruit and Vegetables	19	\$\$\$\$
	1%/Skim milk - all auth	3	Gallon
	12-oz frozen conc juice	1	Can
	64-oz Juice	1	Bottle

Connor Test. This participant's certification ends on 1/31/2017.

Sara Test. This participant's certification ends on 1/31/2017.



Food Package Panel:

Subcategory: This indicates the specific food within the category.

Quantity: This indicates the amount of product.

UOM: This stands for Unit of Measure. This field indicates the description (ounces, pounds, dozens, etc.) for how each product is issued.

The screenshot shows the eWIC Compass Test software interface. The main window displays the 'Food Package' panel for a participant named Connor Test. The interface includes a sidebar with navigation options like 'Clinic Services', 'Scheduler', 'Operations', 'Vendor Management', 'Finance', 'Food Management', 'System Administration', and 'Reports'. The main panel displays participant information, food package details, and a table of food items. The table has columns for Category, Subcategory, Qty, UOM, Month, and Doc ID. Red circles highlight the Subcategory, Qty, and UOM columns in the table.

Category	Subcategory	Qty	UOM	Month	Doc ID
02 Cheese and Tofu	000 Cheese - All Authorized	1	Pound	All	
03 Eggs	000 Eggs - All Authorized	1	Dozen	All	
05 Breakfast Cereal	000 Breakfast Cereal - All authorized	36	Ounce	All	
06 Legumes	000 Peanut Butter/Beans - All Authorized	1	Jar/Bag/...	All	
16 Bread/Whole Grain	000 Whole Wheat Bread or Whole Grains - A...	32	Ounce	All	
19 Fruit & Vegetables Ca...	000 Fruit and Vegetables - CVB	8.0	\$\$\$\$	All	



Card Operations Panel:

This is a new panel within the Foods branch. You will use this panel to assign an eWIC Card/PAN to the family. This panel also allows you to replace or deactivate a family's eWIC card.

The screenshot displays the eWIC Compass Test application window. The title bar reads "eWIC Compass Test (Vanessa HodackTester 51 - 5101 Connected)". The main menu includes File, Edit, Printouts, View, Card Activities, and Help. The interface is divided into several sections:

- Left Sidebar (Clinic Services):** A tree view showing various service categories. The "Foods" category is expanded, and "Card Operations" is highlighted with a blue selection bar. A red arrow points to this selection.
- Top Panel:** Displays family information: "Family: 12002547 Sara Test" and "51 - 5101 Pueblo WIC Clinic".
- Card Operations Panel:** Contains the following fields and controls:
 - *Economic Unit:** A dropdown menu set to "Sara Test - 12008344".
 - Active PAN:** 61018893-00000172
 - Last Deactivated PAN:** (Empty)
 - Reason:** (Empty)
 - Initial EBA & Card Setup:** Includes an "Initial Setup" button.
 - Replacement Card Setup:** Includes a "Reason" dropdown menu and a "Replace Setup" button.
 - Deactivate Card:** Includes a "Reason" dropdown menu and a "Deactivate Card" button.
- Bottom Panel:** Features tabs for "System", "Messages", and "Family Alerts". Below the tabs is a table with columns for "Error Code" and "Description".
- Bottom Left:** A "Ready" status indicator.



Food Benefits Panel:

Issue Benefits: Button used to issue benefits to the participants PAN/eWIC Card.

You will also notice this screen displays the Economic Unit, the Active PAN, and the Deactivated PAN (if there is one).

The screenshot displays the eWIC Compass Test software interface. The window title is "eWIC Compass Test (Vanessa HodackTester 51 - 5101 Connected)". The menu bar includes File, Edit, Printouts, View, Card Activities, and Help. The main window shows the "Food Benefits" panel for Family: 12002547 Sara Test at Clinic: 51 - 5101 Pueblo WIC Clinic.

On the left is a "Clinic Services" sidebar with a tree view containing: Investigator Family, Waiting List, New Family, Family/Intake, Certification Guide, Family, Identity, Contact/Address, Income, Voter Registration, Application, Participant Category, Comments/Alerts, Assessment, Certification/Termination, Education and Care, Foods (Food Package, Issuance Summary, Returned Formula, Card Operations, Food Benefits), and Audit Trail. Below this are buttons for Scheduler, Operations, Vendor Management, Finance, Food Management, System Administration, and Reports.

The "Food Benefits" panel has a "Screen View" section with an "Issue Benefits" button (circled in red), a "Recalculate" button, and "Top Level View" options for "Issuance" (selected) and "Participant". An "Expand to See" dropdown is set to "Food Package".

Below this, the "Economic Unit" dropdown (circled in red) is set to "Sara Test - 12008344". The "Active PAN" (circled in red) is "61018893-00000172", and the "Deactivated PAN" (circled in red) is empty.

The main area shows a tree view of food benefits for Sara Test across three periods:

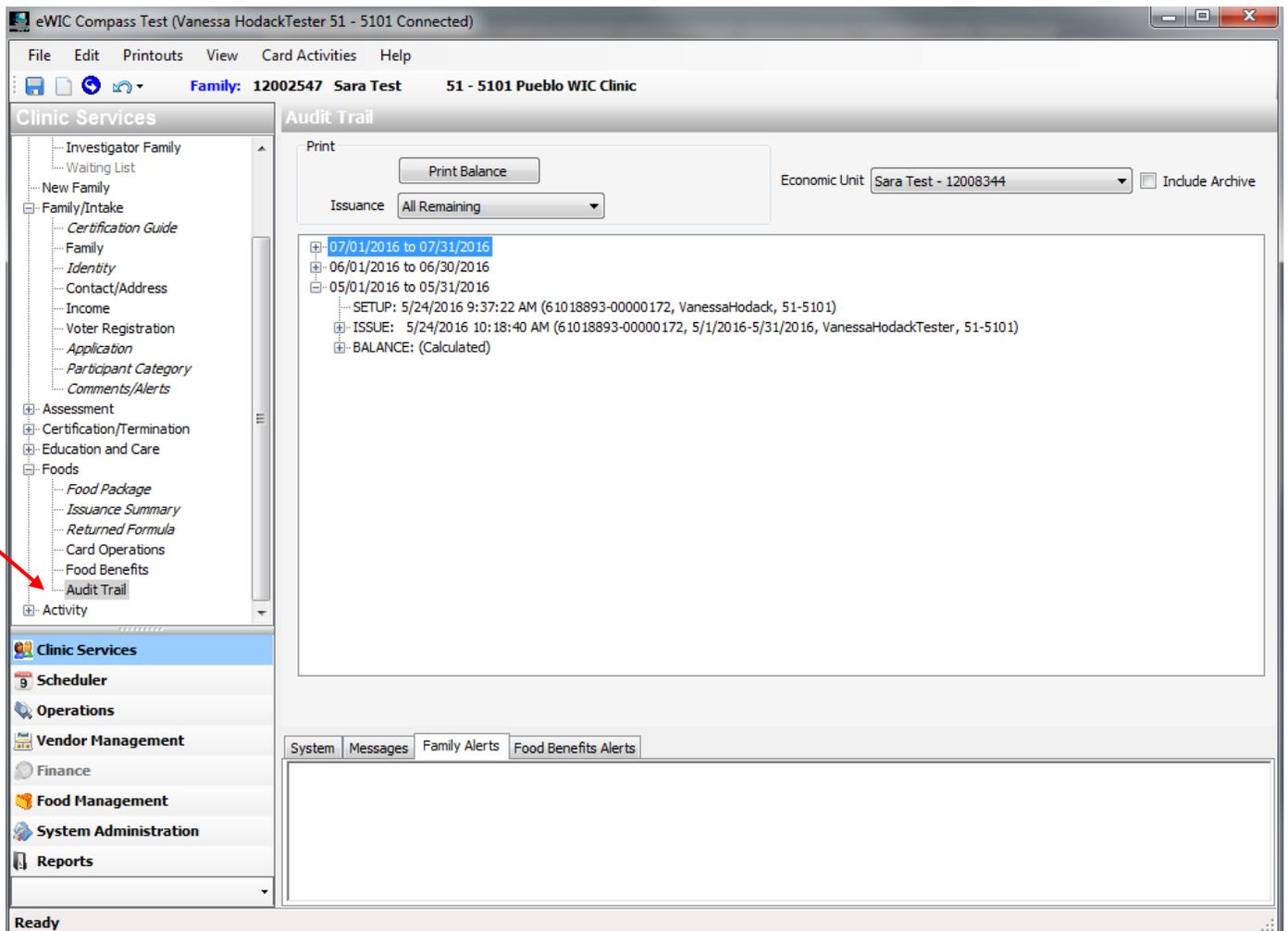
- 7/1/2016 - 7/31/2016
 - Sara Test
 - Preg/Part BF - Standard (Full, Authorized)
 - Connor Test
 - Child - Standard (Full, Authorized)
- 6/1/2016 - 6/30/2016
 - Sara Test
 - Preg/Part BF - Standard (Full, Authorized)
 - Connor Test
 - Child - Standard (Full, Authorized)
- 5/1/2016 - 5/31/2016
 - Sara Test
 - Preg/Part BF - Standard (1/3, Authorized)
 - Connor Test
 - Child - Standard (1/3, Authorized)

At the bottom, there are tabs for System, Messages, Family Alerts, and Food Benefits Alerts. A table with columns "Error Code" and "Description" is visible but empty.



Audit Trail Panel:

The Audit Trail panel allows staff to view historical data related to the eWIC card such as when the eWIC card was issued and by what staff member, when a card was deactivated, purchase information, and the remaining food balance.



Other Terms

Personal Identification Number (PIN): A 4-digit number the shopper enters at the grocery store when he/she redeems food benefits. The endorser chooses a PIN when he/she sets up their eWIC card for the first time.

Setting up the PIN: The endorser may set up their PIN two ways...

1. Interactive Voice Response (IVR)/Automated Phone Line
2. eWIC Card Portal/eWIC Website

WIC Direct/EBT Host: This is the website where participant data and store transactions are stored.

Magnetic (mag) Stripe Reader: This is a device that will be attached to each monitor. The eWIC card can be slid through the mag stripe reader and the eWIC card number will appear in the desired field.

