

Essential Components of a Medical Home Approach

1. **Accessibility** – Families know who to call and which insurance plans are accepted. Providers are available in their communities, and needed services are physically accessible to patients and families.
2. **Patient/Family-Centered** – The patient/family is recognized as the principal caregiver and center of strength, knowledge, and support for the child. The family voice is valued.
3. **Continuous** – The same health care professionals are available from infancy through adolescence, and transition to the adult health care system is successful.
4. **Comprehensive** – The child and family's medical, educational, developmental, psychological, and other needed services are identified and addressed.
5. **Coordinated** – A plan of care is developed by the health care provider, child, and family and is then shared with other health providers, agencies, and organizations. A team approach is paramount.
6. **Compassionate** – An effort is made to understand and empathize with the feelings and perspectives of both the child and family. Providers are encouraged to become familiar with the Social Determinants of Health.
7. **Culturally Responsive** – The child and family's cultural background (including beliefs, rituals and customs) are recognized, respected and incorporated into care planning.