

Participant-Directed Programs Policy Collaborative (PDPPC)
Draft Stakeholder Minutes for Approval
February 27, 2019

I. Welcome

II. Roll Call – Rhyann Lubitz conducted roll call

III. January PDPPC Draft Stakeholder Minutes - Review of the draft minutes was conducted. Kevin Smith made a correction to add “home” to “health” in the second to last line of Open Forum #1: Gerrie Frohne. Michelle Mondragon asked to change the first sentence of Gerrie Frohne’s remarks in Open Forum #1 to state “...CDASS services are eligible “for” in place of “live with” and add “services at the end of the same sentence. **Action: Kevin Smith made a motion to accept the minutes as amended; Michelle Mondragon seconded and the amended minutes were approved unanimously.**

IV. Open Forum #1- Robin Bolduc asked for an update on the FMS contracts. Rhyann stated that the topic is on the agenda for 3:30 pm.

Linda Medina asked what happens when an AR can’t do their work due to death or other reasons. Rhyann said that the FMS, the case manager, Consumer Direct and HCPF take an all hands on deck approach to get timecards paid, identify a new AR and expedite training.

Mark Simon said the ACES\$ is leaving because the state is so difficult to work with. Discussion ensued.

V. PDPPC Recommendation Protocol – Kevin brought up the last recommendation and where it is at in the process. Rhyann said it was sent back to PDPPC co-chairs because the form was not complete and once completed can be resubmitted. Kevin said that Curt was supposed to present the recommendation protocol but that he is absent. The recommendation protocol was tabled for the March meeting. John Berry said that the only written description of the recommendation protocol is on the actual recommendation form. Kitten said it makes sense to separate the process from the recommendation. John suggested clarifying leadership roles in the process. Discussion of the protocol continued.

VI. List of PDPPC Subcommittee Meetings – Erin Thatcher said there are 3 IHSS subcommittees: IHSS workgroup (meets every other month); a rules workgroup; and a handbook workgroup. Katie McGuire talked about the Authorized Representative forms workgroup. Maria Rodriguez asked about electronic visit verification (EVV). John said he would send the latest information from the website via mail to Maria.

VII. CDASS Potential Recommendations – Mark Simon brought up the following issues:

1. Mark said that CDASS Participants should be able to contract with businesses to do services, excluding home care agencies. He suggested businesses similar to Molly Maids. This suggestion is because it is hard to find providers for these types of services and hiring a company would ensure people could get services. Maria said this is an excellent idea. She said she has been told that in some waivers that clients can use agencies. Robin agreed with Mark's suggestion because CDASS is a hybrid model. She thought that participants would contract with nurse staffing agencies for when they need a nurse. Michelle said that because of a need for physical therapy that was unavailable, they hired a physical therapist as an attendant. John asked Mark to draft some language for a recommendation
2. Mark's second suggestion is to be able to use a portion of their allocation for advertising and background checks. Maria agreed and felt that there should be a requirement for FMS' to do national background checks.
3. Mark also suggested that a tracking system be developed for issues that are brought up because he has been making some suggestions for years with nothing being done. He suggested an Excel worksheet identifying the Issue, Who is working on it, Status and the conclusion (outcome). It was suggested to color code the issue with red being the start, yellow being in progress, and green for completed. He wants to be able to see the follow through on suggestions. Curt said that several years ago a sheet was done and asked what are the issues that were dropped. Mark stated that the following were dropped: background checks; tracking sheet; advertising; a real comparison of the FMS; report card on FMS; and something that shows CDASS participants what their liabilities and exposures are. Kevin asked what is the timeline. Mark said he would like to see the PDPPC moving forward with them and will send in a recommendation

at the end of March. Maria is interested in helping and allowed John to give her address to Mark.

Kurt brought up the recommendation that is in process regarding pay rate. He said the maximum rate of 39.90 per hour hasn't been increased in years. The recommendation is to increase the maximum rate to 50.00 per hour; and pay a 1 hour or 2 hour minimum. He stated that participants still have to remain in their monthly allocation. Robin said there needs to be cost of living increases built into the max pay rate. Rhyann said the recommendation will be on next month's PDPPC agenda.

VIII. Break

IX. CDASS Voting Structure – Deferred.

X. IHSS Updates – Erin Thatcher. Erin said the next IHSS Workgroup meeting is on March 12th from 10-12 at the 17th Street office in room 7A. The IHSS rule revision is waiting on input from DORA and CDPHE regarding medication. The IHSS Participant Guide is waiting for Consumer Direct to complete the graphics to make the guide beautiful and then it will go to through Department's clearance process. Robin asked why IHSS isn't in the BI waiver because she was working with a person who needed care right away but couldn't get IHSS. Erin stated that the IHSS Sunset bill would allow the department to expand to other waivers. Louise asked about the bill. David, Linda and People Care discussed the sunset bill's provisions to change the definition of "eligible client" to a client receiving services on a waiver that has IHSS as a CMS approved service delivery. That could expand IHSS to some or all of the waivers. Erin stated that there are 4300 adults and 750 kids on IHSS with 149 agencies across the state. She said 30 more agencies are in the process.

XI. PDPPC Draft Attendant Rate Recommendation – Tabled.

XII. Contract Updates – Rhyann said that 3 contracts were awarded. PPL, Acumen and PALCO received 5 year contracts starting 7/1/19. Louise asked who was leaving. Rhyann said ACES\$ and Morning Sun would wrap up operations 6/30/19. She will send information out to participants and to ARs. Gerrie asked if the two are leaving on their own? Were they not financially viable? Rhyann explained the procurement process. Mark asked what kind of outreach will be done to their clients (the leaving FMS') and will there be adequate information to select a new FMS. Questions he would like answered are: Have you ever been kicked out of a state? Have you missed a payroll? What is the response time to get back to a client? How fast will you fix the

problems? Robin asked what EVV system will PALCO and Acumen use? What are their ratings in other states? Will they allow consumer input on EVV? Other questions brought up were: What about data migration of employees? Their websites don't have a lot of information for participants. Rhyann said there are 3600 participants in CDASS and over 800 are currently with the departing FMS. Michelle Mondragon said she had Acumen in Georgia and was happy to see their name as an FMS in Colorado. Robin suggested they could attend PDPPC meetings so people could ask questions. Linda said it would be good to know what it takes for an FMS to break even or make a profit. Robin stated that there is a problem for attendants when an FMS changes because it looks like they changed jobs. It affects their ability to get loans. Kady with Consumer Direct shared that the client or AR is the employer therefore it would not impact job history for a loan. Mark stated it might be good for the state to have everyone rechoose their FMS so they are viable.

XIII. Open Forum #2 – Kitten asked if someone from EVV is coming to PDPPC? Rhyann said she would invite HCPF EVV staff to attend. She also said that PALCO uses First Data for their EVV. Mark asked if the contracts state that they can't use GPS in EVV since the state isn't requiring GPS and he felt they should prohibit GPS. Robin stated that Sandata is using GPS clock in and out. A question came up about can GPS be turned off. Further discussion ensued.

The meeting adjourned at 3:50 pm.
Minutes submitted by David Bolin