



Personal Story Tool Provider Focus Group

The Colorado Department of Health Care Policy and Financing (HCPF) is developing a new process for assessing the need for long term services and supports (LTSS). An important component of this process focuses on Person-centeredness. The purpose of this focus group obtain feedback from providers of home and community-based services (HCBS) under one or more of the waivers about a draft tool called the Personal Story Tool.

What does it mean to be more Person-centered?

A Person-centered process will focus more on individual needs, desires, and aspirations during the assessment process so that the support plan better reflects areas of importance to the individual seeking supports. This process is lead or directed by the individual to the extent possible/desired, and case managers work with the individual to learn more about what is important to him/her and assist him/her in developing personally meaningful goals.

How will Colorado Address Person-centered assessment?

HCPF is considering a Personal Story Tool as part of the new assessment process it is developing. The purpose of this tool is to provide more opportunity for individuals to share information they would like with others, including those providing service, to know. The vision is for this module to be available in several formats, including an online version that can be controlled and updated by the individual at his/her convenience. For individuals not wanting to use an online tool, opportunities to provide information will occur during the assessment and support planning process.

This tool is voluntary and contains several sections that will allow the individual to tell his/her story. The sections include:

- **Personal Profile-** Gathers information about the individual that will allow service providers to better understand the types of support are needed.
- **People Important to Me-** Identifies people who are important to the individual.
- **My Support Planning Meeting-** Includes information needed to schedule a convenient meeting to develop a support plan.
- **My Future-** Collects information about outcomes the individual would like to see achieved as the result of support services.
- **Service Related Preferences-** Collects information about preferences for how services should be delivered.

How You Can Help

There will be a focus group in April for providers of home and community-based services offered under one of the waivers to provide feedback about how the Personal Story tool. We hope that providers will help us understand how the tool could be modified to help direct care providers in their efforts to provide supports in a more person-centered manner. This focus group will occur on Tuesday, April 14th from 1:30-3:00

If you would like to take part in this meeting, please email Andrew@hcbs.info for more information. HCPF has also developed a blog to help share important information and collect feedback. To learn more about the Person-centered effort, visit <http://coassessment.blogspot.com/>.