

CICP COMMUNICATES

November 2014

COLORADO INDIGENT CARE PROGRAM

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DEPARTMENT UPDATES

We are pleased to announce a new look and feel is coming to the Department of Health Care Policy and Financing (HCPF). Effective November 1st, we will begin using a new logo on all Department materials and will replace the circle seal that has been used on Department documents, marketing materials, and our Department's website. The new shield embodies our state's upward momentum. The green Colorado peak logo is intended to represent the state's world-famous mountains as well as Colorado's continued ascension in any number of categories, including health care. The new Department shield, in blue with a purple accent, now expresses our most important message at HCPF: We serve people.



THE DREAM ACT AND LAWFUL PRESENCE

The Dream Act Employment Authorization is an initiative in which President Obama's administration directed the U.S. Citizenship and Immigration Services to accept applications of young undocumented immigrants for "Deferred Action" status and for employment authorization. In addition to being able to apply for a work permit, obtaining a social security number, and driver license, deferred action status will protect those young immigrants from deportation for a period of two years, with the option of renewal of deferred action status. Deferred action status prevents accrual of unlawful presence.

Immigrants will receive a Form I-765/Category 33 Employment Authorization Card. However, this form does not constitute acceptable proof of lawful presence for application to the CICP because it has not been adopted as an acceptable form of documentation by the Colorado Department of Revenue.

Providers should continue to refer to the Affidavit for Lawful Presence located in Section VI of the CICP manual to determine what types of documents are acceptable. Applicants demonstrating lawful presence in the country who are not U.S. citizens may furnish any document numbered 30 through 51 listed.

RECOGNIZING SAME SEX MARRIAGE

In March 2013, the Colorado General Assembly passed Senate Bill 13-011 aka -The Colorado Civil Union Act. The bill provided couples of the same sex the same legal protections and responsibilities as married couples.

The Federal Government only recognized married couples as being eligible for federal programs, therefore couples of a Civil Union remained ineligible for Medicaid.

On October 6, 2014 the U.S. Supreme Court declined to hear any appeals concerning same-sex marriage. By declining to hear those appeals, the Supreme Court effectively made the appeals court's rulings final and legalized same-sex marriage in Colorado.

The Department is currently awaiting a response from the Office of the Attorney General regarding how these relationships will be viewed by Medicaid, and when additional information becomes available, the Department will disseminate that information to providers.

Under CICP, couples in a Civil Union are treated the same as spouses and couples in a common law marriage, and will receive the same CICP rating unless one of the partners is Medicaid eligible or an undocumented immigrant; in which case, both are still included in the household size. Additional information can be located in the 2014-15 CICP Provider manual, under Article V, section 5.04 (3).

CICP PROVIDERS IN THE NEWS

- Colorado Coalition for the Homeless lobbied to build a \$35-million facility, with support from the city, state, private investors and businesses to build the first of its kind homeless care facility. The Stout Street Health Center is the first facility in the U.S. to integrate total health care with housing for homeless individuals. The center is located on the corner of Stout and 22nd streets in downtown Denver.
- The new National Jewish Health-Saint Joseph Hospital located at 1375 East 19th Ave., in Denver, is scheduled to open its doors on December 13, 2014. SCL Health, a parent company of Saint Joseph Hospital, will own the facility, but the hospital will share operational resources with National Jewish Health, giving that nationally known pulmonology center an inpatient hospital, while offering Saint Joseph officials access to a steadier stream of acute patients.

- Longmont's Salud Family Health Clinic located at 220 East Rogers Road, Longmont, has expanded and added 11,000 square feet to the facility, including 13 new exam rooms, two shared medical rooms, two procedure rooms, six dental operatories, and a new in-house pharmacy, making the center a one-stop-shop for medical, pharmaceutical and dental care.
- Peak Vista Community Health Center's new Fountain clinic could be fully staffed by the end of the year. This development allows 2,200 more patients to be seen at the facility. The clinic's increased staffing, which will include another physician, a midlevel provider and support staff, should be able to meet the needs of 4,200 people in the Fountain Valley area who face access barriers to health care.

COLORADO HEALTH CENTERS RECEIVE AWARDS

The following CICP providers were recipients of the Colorado Health Center expanded services FY 2014 awards. The awards are projected to support new full time employees and thousands of new patients.

Provider	Area Served
Clinica Campesina Family Health Services	Lafayette
Colorado Coalition for the Homeless	Denver
Denver Health and Hospitals Authority	Denver
Dolores County Health Association	Dove Creek
High Plains Community Health Association	Lamar
Metro Community Provider Network, Inc.	Englewood
Mountain Family Health Centers	Nederland
Northwest Colorado Visiting Nurses Association	Steamboat Springs
Olathe Community Clinic, Inc.	Olathe
Peak Vista Community Health Centers	Colorado Springs
Plan De Salud Del Valle, Inc.	Fort Lupton
Pueblo Community Health Center	Pueblo
Sunrise Community Health	Evans
Uncompahgre Combined Clinics	Norwood
Valley Wide Health Systems, Inc.	Alamosa

- **How long should CICIP providers keep CICIP files on site?**

All billing records related to the contractor's or subcontractor's participation in the CICIP must be maintained in a central location by CICIP providers for a period of six State fiscal years after the expiration of each State fiscal year. This includes all the detailed information used to support the summary information submitted to the CICIP. Article II, section 2.05 of the Data Collection section, in the CICIP Provider Manual, summarizes this policy.

- **When CICIP is secondary to Medicare, does CICIP cover deductibles and coinsurance? Does the facility need to be in network?**

Medicare eligible clients have CICIP coverage for amounts and services not covered by Medicare. CICIP can be used to satisfy the deductible or coinsurance for primary insurance, including Medicare. Clients are responsible for the CICIP copayment or the copayment of the primary insurance, whichever is lower.

If the clients' insurance is part of an HMO network that does not include the CICIP provider, the facility should bill and receive a denial as it would for any other health insurance where it is not in the network. Article IV, section 4.04 (6&7) of the Eligibility section, in the CICIP Provider Manual, summarizes this policy.

- **Would a provider consider adjudication of an insurance claim a reason for a Provider Management Exception?**

No. An insurance adjudication is not a reason for a Provider Management Exception; it would be a reason to extend the backdating of the application beyond 90 days. Article II, section 2.01 of the Eligibility section, in the CICIP Provider Manual, summarizes this policy. Article IX, section 9.04 explains, "A Provider Management Exception means that the client has an unusual circumstance, which may justify the lowering of the CICIP rating."

Open enrollment for health plans offered on the [Connect for Health Colorado marketplace](#) begins November 15, 2014 and ends February 15, 2015. Coloradans can apply for health insurance through [ConnectforHealthCO.com](#), get free, [in-person help in their area](#) or call toll free 1-855-752-6749.

Coloradans who purchased a plan in 2014 through Connect for Health Colorado will have until December 15 to enroll in a new plan for coverage that starts on January 1. If an individual does not elect a new plan by December 15, they may be able to be auto-reenrolled in their existing 2014 plan. Individuals who purchased 2014 plan should have received letters from Connect for Health Colorado and their insurance carrier outlining their options beginning in early October. It is important that Coloradans shop around and look at their health plan choices because each year premiums and tax credit amounts could change. [Find more information from Connect for Health Colorado on the renewal process.](#)

During the open enrollment, individuals enrolled between the 1st and 15th day of the month, will have coverage the first day of the next month. If Coloradans enroll between the 16th and the last day of the month, coverage will start the first day of the second following month. For example, if patients enroll on January 16, coverage starts on March 1.

Qualified Coloradans can enroll in Medicaid and Child Health Plan Plus (CHP+) anytime throughout the year. As a reminder, questions pertaining to current client cases or benefits should be directed to the Medicaid Customer Contact Center at:

- Toll Free: 1-800-221-3943/TDD: 1-800-659-2656
- Email: Customer.Service@hcpf.state.co.us
- Hours of operation: Monday through Friday, 7:30 a.m. to 5:15 p.m. The Customer Contact Center is closed for staff meetings on Fridays from 10:00 a.m. – 11:00 a.m. (closed State holidays).

CICP STAKEHOLDER FORUM

Stakeholders review the CICP policies and make recommendations to the Department related to improving the CICP eligibility process. The forum is comprised of CICP providers, client advocates and Department staff.

Currently the Department and stakeholders are reviewing possibly increasing the applicants' vehicle deduction and adjusting the medical deduction, to allow for bills from previous years and ongoing monthly payments.

The Department will continue researching the feasibility of making policy changes, and potential impact on both CICP providers and clients.

The next CICP Stakeholder Forum is Thursday, January 29, 2015 from 9:00 a.m. until 11:00 a.m. at 225 East 16th Ave, Denver, CO 80203, Conference Room 6 A/B. Please contact Karen Talley at Karen.Talley@state.co.us with any agenda items or suggestions.

GENERAL REMINDERS

- Providers should send questions to CICP Correspondence for a timely response; however, providers can also send specific inquiries directly to the following staff:
 - Karen.Talley@state.co.us for Primary Care Fund questions, and CICP questions
 - Matthew.Littlejohn@state.co.us for provider billing reports and information
 - Eugene.Advincula@state.co.us for provider audits and information
- If you would like assistance concerning CICP payment information, please contact our Special Financing Accountant, Gina.Decrescentis@state.co.us. She can answer questions about current and prior payments, EFT direct authorization, W-9 forms, or other payment related information. Gina can be reached at 303-866-5718.
- Providers can access CICP information at:
 - www.colorado.gov/hcpf/programs-Adults - General Information
 - www.colorado.gov/hcpf/Colorado-Indigent-Care-Program-stakeholder-forum - Stakeholder Forum
 - www.colorado.gov/pacific/hcpf/CICP - Program Manual, newsletters, etc.
- Clients can reach the Department's Customer Contact Center at 1-800-221-3943.

COLORADO INDIGENT CARE PROGRAM

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