



## Extended hours, after hours, urgent care, and emergency care in Northern Colorado

Different health needs require different kinds of care. If you have an illness or injury and you're not sure what kind of care you need, call your doctor's office, or call our medical advice line at **970-207-7171** or **1-800-218-1059** (TTY: **1-866-635-7550**), anytime of the day or night.

	Extended hours, after hours, and urgent care	Emergency care
<b>What is it for?</b>	An illness or injury that requires prompt medical attention, but isn't an emergency medical condition.	A medical emergency is when you reasonably believe that your health is in serious danger—when every second counts.
<b>What should you know?</b>	<p>Examples of extended hours, after hours, and urgent care needs include:</p> <ul style="list-style-type: none"> <li>• Minor injuries</li> <li>• Sore throats or coughs</li> <li>• Earaches</li> <li>• Backaches</li> <li>• Urinary problems</li> <li>• Pink eye</li> <li>• Simple fractures</li> <li>• Flu or flu-like symptoms</li> <li>• Skin rashes or irritations</li> <li>• Allergic reactions (non-life-threatening)</li> </ul> <p>You may be able to schedule a same-day appointment or receive care from your doctor over the phone. An alternative is to go to an after hours or urgent care facility.</p> <p><b>The charge for after hours or urgent care is typically higher than a regular office visit, but less than an emergency room visit.</b></p>	<p>Examples of emergencies include:</p> <ul style="list-style-type: none"> <li>• Suspected heart attacks</li> <li>• Poisonings</li> <li>• Severe abdominal pains</li> <li>• Severe cuts or burns</li> <li>• Severe fractures</li> <li>• Severe asthma attacks</li> </ul> <p>A medical emergency includes severe pain, bad injury, a serious illness, or a medical condition that is quickly getting much worse.</p> <p>If you have an emergency medical condition, call <b>911</b> or go to the nearest hospital. Or if time and safety permit, you can go to the Emergency Department at one of the following hospitals:</p> <ul style="list-style-type: none"> <li>• Estes Park Medical Center</li> <li>• McKee Medical Center</li> <li>• North Colorado Medical Center</li> </ul>

Extended hours, after hours, and urgent care locations are listed on the back side of this page.

## What should you do?

### Extended hours, after hours, and urgent care

#### Call our medical advice line

Our care team is available anytime, day or night. Call **970-207-7171** or **1-800-218-1059** (TTY: **1-800-521-4874**).

#### Seek care

If you need care during regular office hours, call your doctor's office. Members who receive care at Kaiser Permanente medical offices should call the appointment line at **970-207-7171** or **1-800-218-1059** (TTY: **1-866-635-7550**).

Kaiser Permanente Fort Collins and Greeley Medical Offices offer extended hours care weekdays until 7:30 p.m.

Most after hours and urgent care facilities don't require appointments, but calling ahead may save you time once you arrive. Be sure to bring your member ID card with you.

### Emergency care

#### Take immediate action

Call **911** or go to the nearest Emergency Department.

Extended hours, after hours, and urgent care is for an illness or injury that requires prompt medical attention, but is not an emergency.

### Extended hours care at Kaiser Permanente medical offices

#### Fort Collins Medical Offices

(by appointment)  
2950 E. Harmony Road, Suite 190  
Fort Collins, CO 80528  
**970-207-7171 / 1-800-218-1059**  
TTY: **1-866-635-7550**  
Weekdays, 8:30 a.m. to 7:30 p.m.

#### Greeley Medical Offices

(by appointment)  
2429 35th Avenue  
Greeley, CO 80634  
**970-207-7171 / 1-800-218-1059**  
TTY: **1-866-635-7550**  
Weekdays, 8:30 a.m. to 7:30 p.m.

### After hours and urgent care

#### Banner – Windsor Urgent Care

1300 Main Street  
Windsor, CO 80550  
**970-686-5646**

#### Skyline Urgent Care

2555 E. 13th Street, #110  
Loveland, CO 80537  
**970-461-6140**

#### Summit View Urgent Care

2001 70th Avenue, Suite 110  
Greeley, CO 80634  
**970-378-4155**

#### The Weekend HealthCare Clinic of Fort Collins

1721 W. Harmony Road, Suite 102  
Fort Collins, CO 80526  
**970-223-1999**

*Locations and hours may change; please call to confirm.*