



COLORADO

Department of Health Care
Policy & Financing

Community Living Office
1570 Grant Street
Denver, CO 80203

TO: All Stakeholders

FROM: The Department of Health Care Policy & Financing

DATE: **August 30, 2017**

SUBJECT: No Wrong Door Regional Pilot Sites

Hello Stakeholders,

Please be aware that the Department of Health Care Policy and Financing has launched all four of our No Wrong Door (NWD) Regional Pilot Sites in the following locations:

- Denver Metro (serving Adams, Arapahoe, Denver and Douglas Counties)
- Larimer County
- Pueblo County
- San Juan Basin (serving Archuleta, Dolores, La Plata, Montezuma and San Juan Counties)

The pilots are funded through a grant from the Administration for Community Living (ACL). They are tasked with carrying out the work of a fully-functioning NWD system so that all individuals in need can access long-term services and supports (LTSS), regardless of age, disability or pay source. Over the course of this project, the pilots will work with the NWD Project Team to determine how to implement NWD at the regional level throughout the state following the conclusion of the pilot phase.

The pilot sites are the result of the work of the NWD Project Team, 2014 NWD Planning Advisory Group and other stakeholders.

NWD is responsible for achieving the following recommendations in the 2014 Community Living Advisory Group report:

- Create comprehensive access points for all LTSS
- Create and fund a system of LTSS that supports individuals of all ages with all types of insurance
- Strengthen collaboration between statewide agencies and local Area Agencies on Aging (AAAs)

Our mission is to improve health care access and outcomes for the people we serve while demonstrating sound stewardship of financial resources.

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In addition to the following recommendations from the 2014 Colorado Community Living Plan (CCLP) report:

- **Goal 1:** Proactively identify individuals in Nursing / Long-Term Care Homes and rehabilitation care who want to move to a community living option and ensure successful transition through a person-centered planning approach
- **Goal 2:** Proactively prevent unnecessary stays in Nursing / Long-Term Care Homes for people who, with the right services and supports, could successfully live in the community
- **Goal 4:** Supports successful transition to community settings, ensure a stable and secure living experience, and prevent avoidable returns to Nursing / Long-Term Care Homes and rehabilitation care by providing community-based services and supports that are responsive to consumers' needs
- **Goal 6:** Improve communication strategies among Long Term Services and Supports (LTSS) agencies to ensure the provision of accurate, timely and consistent information about service options in Colorado
- **Goal 7:** Integrate, align and/or leverage (IAL) related systems efforts to improve plan outcomes, eliminate redundancies, and achieve implementation efficiencies

For more information on NWD, please see our website at <https://www.colorado.gov/hcpf/no-wrong-door-implementation-grant>. We will continue to update it as needed.

Action: If you have any questions or comments, please contact Aron Snyder, the No Wrong Door Implementation Project Manager, at Aron.Snyder@state.co.us or (303) 866-5717.