



COLORADO LONG-TERM SERVICES AND SUPPORTS NO WRONG DOOR SYSTEM GRANT PROJECT

Project Background

Colorado has received a planning grant from the Administration for Community Living to complete a No Wrong Door Implementation Plan.

This project is a joint effort of the:

- Colorado Department of Health Care Policy and Financing (HCPF)
- Colorado Department of Human Services, State Unit on Aging (SUA)
- Colorado Department of Human Services, Office of Behavioral Health (OBH)
- Colorado Department of Human Services, Division of Vocational Rehabilitation (DVR)

The purpose of the year-long planning project is to complete Colorado's three year, statewide plan to guide the development and implementation of a No Wrong Door (NWD) system for long-term services and supports (LTSS).

The intention behind the NWD system is to increase awareness of and access to reliable LTSS information, provide quality, standardized person-centered options counseling across Colorado, and simplify and streamline access to LTSS. NWD provides comprehensive access points and a fully-functioning delivery system that serves individuals in an efficient, effective, equitable and humane manner based on the best practices of person-centered and consumer directed approaches.

Deliverable: NWD Implementation Plan

The goal of the NWD Implementation Plan (the Plan) is to create a coordinated, comprehensive NWD system for all long-term services and supports, regardless of age, disability or pay source. In order to achieve this goal, the Plan will include a detailed strategy, work plan, and budget. It will serve as a daily guide for coordinated decisions and actions among State agencies, regional and local partners, and stakeholders.

Process and Organization

Completing Colorado's NWD Implementation Plan relies on the efforts of three groups with distinct roles and responsibilities.



1. Steering Committee

This group will include leadership of partner agencies (HCPF, SUA, OBH, and DVR). This committee will:

- Be responsible for finalizing plan content;
- Be responsible for ensuring effective and coordinated plan implementation;
- Participate fully in 4 half-day meetings between March and May 2015; and
- Participate in final budget review meeting.

2. Project Team

The project team will include representatives from HCPF, SUA, OBH, and DVR, Nonprofit Impact (meeting facilitators) and the Colorado Health Institute (content and policy experts). This team will:

- Be responsible for grant deliverables;
- Manage the project schedule and progress; and
- Ensure stakeholder input via focus groups and regional forums.
- Participate fully in 4 full-day planning meetings between March and May 2015.

3. Planning Group

The planning group will be comprised of representatives from stakeholder groups across Colorado. This group will:

- Be responsible for drafting the plan content;
- Solicit input from stakeholders as requested; and
- Participate fully in 4 full-day planning meetings between March and May 2015.

Project Timeline

October-December 2014

- Finalize role and membership of Project Team, Planning Group, and Steering Committee,
- Schedule Focus Groups

January-February 2015

- Conduct in-person and conference focus groups to solicit stakeholder input

March-May 2015

- Hold Planning Group meetings to draft plan content
- Hold Steering Committee meetings to review and finalize plan



- (Nonprofit Impact facilitates meetings and Colorado Health Institute develops drafts)

June-July 2015

- Review draft plan with stakeholders at regional forums

August-September 2015

- Complete NWD Implementation Plan

For more information about the NWD Project contact:

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