



News Release

For immediate release

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Colorado DMV introduces new online services

April 6, 2017 - LAKEWOOD, Colo. - Doing business with the DMV just got more convenient.

The Colorado Department of Revenue's Division of Motor Vehicles recently introduced mydmv.colorado.gov with 11 new online services, expanding online offerings from seven to 18 total services.

Online service offerings include:

New services	Existing services
Begin application for a new driver license or ID	Renew a driver license or ID
Exchange driver license for an ID	Check eligibility to renew-by-mail
Extend an expiration date (if eligible)	Change driver license or ID address
Add/change renewal reminders	Update emergency contact information
Request a driver record	Schedule an appointment
Pay eligible citation(s)	Renew vehicle registration
Pay reinstatement fee	Manage International Registration plan
Upload reinstatement documents	
Submit a subpoena	
Reschedule a hearing	
View/submit a DOT medical certificate	

The addition of these services continues the Division of Motor Vehicles' commitment to serving customers in a convenient and efficient manner and extends recent efforts to reduce wait times in driver license offices.



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Other initiatives include:

- Accepting credit cards at all state offices.
- Installing an automated driver knowledge testing system at all offices.
- Hiring additional staff to enhance the customer experience.
- Introducing new temporary registration permits.
- Expanding the Wait Less queuing and office management system to 31 offices.
- Expanding the Exceptions Processing program.

“We are proud of our efforts to expand our customer service programs to ensure a positive and efficient experience for all Colorado residents. And we are thankful for the efforts of the Colorado General Assembly in helping us to achieve this progress.” said DMV Senior Director Mike Dixon. “We are on track to achieve our current goal of serving 65 percent of customers in 15 minutes or less by July 1, 2017, and we look forward to extending that goal to 100 percent of customers in the future. Allowing additional customers to complete their transactions online is a key component of this goal.”

The DMV reminds eligible residents that they may renew their driver license up to two consecutive times online, meaning that they may not need to visit a physical location more than once every 15 years. With the addition of new services, there are now even more ways to skip the trip.

The Colorado Department of Revenue is dedicated to providing quality service to our customers in fulfillment of our fiduciary and statutory responsibilities, while instilling public confidence through professional and responsive employees.

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