



# News Release

*For immediate release*

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## Colorado driver license offices currently unable to issue driver licenses, instruction permits or identification cards

April 26, 2018 - LAKEWOOD, Colo. - All state and county Colorado driver license offices are currently unable to issue driver licenses, instruction permits and identification cards due to an issue with the national Social Security Online Verification System (SSOLV). This system allows the Division of Motor Vehicles to verify Social Security numbers in compliance with REAL ID.

Online services are also unavailable at this time. We are working with our vendor partners to restore services as quickly as possible.

We apologize for the inconvenience.

*The Colorado Department of Revenue is dedicated to providing quality service to our customers in fulfillment of our fiduciary and statutory responsibilities, while instilling public confidence through professional and responsive employees.*

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